Scirocco

- ► Focus on Integrated Care
- ► **Scaling** good practices through **transfer** to other health and care systems.
- ► Success of a good practice depends on the **context** (health and care system adopting the practice).
- ► Scirocco starts from a focus on the maturity of a health and care system to adopt integrated health and care practices.
- ► From now on:
  - ☐ **Maturity** means "Maturity to adopt integrated health and care practices"
  - ☐ **Maturity requirement** means "A requirement for *maturity* imposed by a good practice"

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Tasks the Tool Should Support

1. Rating the **maturity** of a regional/national health service based on the experience of participants in the system.

2. Rating the **maturity requirement** of a good practice in integrated care based on the experience of participants in designing and deploying the good practice.

3. Rating the **maturity requirement** of a good practice in integrated care based on a written description.

4. Supporting twinning between two health systems

5. Supporting coaching around a particular practice

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Challenges In the Design of the Tool

► The face validity of the tool has been verified.

► Usability is the key aspect – so we have linked questionnaires to the tool.

- Language is a key aspect.

- Understanding the concepts and dimensions

► Evidence – evolving the way we support justifying scores.

► Support for negotiation.

► Support for sharing.

Scirocco Project Maturity Assessment

Login/Register

Username or E-mail

soa@staffmail.ed.ac.uk

Password

••••••••

☑ Keep me signed in

Login	Register

Forgot your password?

Scirocco Project Maturity Assessment

Maturity Model Questionnaire

Create a new questionnaire

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New Maturity Model Questionnaire

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

1. Readiness to Change (to enable more integrated care) *

○ No acknowledgement of compelling need to change
○ Compelling need is recognised, but no clear vision or strategic plan
○ Dialogue and consensus-building underway; plan being developed
○ Vision or plan embedded in policy; leaders and champions emerging
○ Leadership, vision and plan clear to the general public; pressure for change
○ Political consensus; public support; visible stakeholder engagement

If someone asked you to justify your rating here what would you say (please provide a few short sentences):

How confident are you of your rating?

Who do you think could provide a more confident judgement?

New Maturity Model Questionnaire

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

1. Readiness to Change (to enable more integrated care) * ⓘ

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Who do you think could provide a more confident judgement?

Questionnaire name: *

ALEC DEMO

Save questionnaire

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New Maturity Model Questionnaire

Please reply to all of the questions

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

1. Readiness to Change (to enable more integrated care) *** Required** ⓘ

◯ No acknowledgement of compelling need to change

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Who do you think could provide a more confident judgement?

Questionnaire name: *****

ALEC DEMO

Save questionnaire

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New Maturity Model Questionnaire

Please reply to all of the questions

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

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● Leadership, vision and plan clear to the general public; pressure for change
○ Political consensus; public support; visible stakeholder engagement

If someone asked you to justify your rating here what would you say (please provide a few short sentences):

> There are policy documents in place, the minister is prepared to speak on this matter. However the organisations who will implement have not fully adopted the approach and it is patchily represented in their plans

How confident are you of your rating?

Moderately confident

Who do you think could provide a more confident judgement?

XXX who leads on Change Mar

Questionnaire name: *****

ALEC DEMO

Save questionnaire

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New Maturity Model Questionnaire

Please reply to all of the questions

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

2. Structure & Governance * Required (i)

○ Fragmented structure and governance in place

○ Recognition of the need for structural and gove

○ Formation of task forces, alliances and other inf

○ Governance established at a regional or nationa

○ Roadmap for a change programme defined and

○ Full, integrated programme established, with fu

If someone asked you to justify your rating here wh
short sentences):

How confident are you of your rating?

Who do you think could provide a more confident judgement?
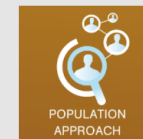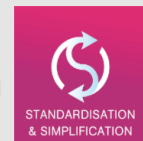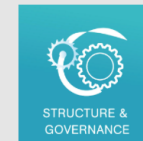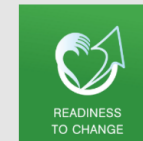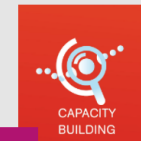
Questionnaire name: *

ALEC DEMO

[Save questionnaire]

Q2. Structure and Governance: Objectives

The broad set of changes needed to deliver integrated care at a regional or national level presents a significant challenge. It needs multi-year programmes with excellent change management, funding and communications, and the power to influence and (sometimes) mandate new working practices. This means alignment of purpose across diverse organisations and professions, and the willingness to collaborate and put the interest of the overall care system above individual incentives. It also means managing the introduction of eHealth services to enable integrated care in a way that makes them easy to use, reliable, secure, and acceptable to care professionals and citizens alike.

- Enabling properly funded programmes, including a strong programme, project management and change management; establishing ICT or eHealth competence centres to support roll-out; distributed leadership, to reduce dependency on a single heroic leader; excellent communication of goals, progress and successes.
- Managing successful eHealth innovation within a properly funded, multi-year transformation programme.
- Establishing organisations with the mandate to select, develop and deliver eHealth services.

[Ok]

CAPACITY BUILDING

READINESS TO CHANGE

STRUCTURE & GOVERNANCE

INFORMATION & eHEALTH SERVICES

STANDARDISATION & SIMPLIFICATION

FINANCE & FUNDING

REMOVAL OF INHIBITORS

POPULATION APPROACH

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New Maturity Model Questionnaire

Your questionnaire was successfully saved

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

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> There are policy documents in place, the minister is prepared to speak on this matter. However the organisations who will implement have not fully adopted the approach and it is patchily represented in their plans

How confident are you of your rating?

| Moderately confident |

Who do you think could provide a more confident judgement?

| XXX who leads on Change Mar |

Questionnaire name: *

ALEC DEMO

[Update questionnaire]

Next Steps (immediately after ALEC)

► Sharing models across a group – owners and viewers.

► Ability to export models.

► Medium term:

  ☐ Supporting sharing - overlaying multiple models…

  ☐ More structured way of providing evidence

  ☐ Tackling language issues.

► Longer term

  ☐ Supporting negotiation over adoption

  ☐ Supporting twinning

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Evaluation

- ► We have data from use of the tool
- ► We have questionnaire data supplied by Scirocco partners and other users.
- ► Looking at diversity and expertise across the team
  - ☐ Looking at the extent to which value systems of respondents are important.
  - ☐ Looking at expressions of confidence
- ► Identifying the use of particular vocabulary in justifications.

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Summary

► The initial version of the tool seems stable and usable.

► We are seeing use of the tool inside and outside the project.

► We have the next version of the tool ready to distribute.

► There are considerable challenges in providing effective support for twinning and coaching.