USE OF SCIROCCO TOOL IN THE BASQUE COUNTRY, SPAIN

Jon Txarramendieta
Kronikgune – Research centre on Chronicity
Basque Country’s Health System

- Population: 2,17M
- Financed by tasks: 3.422M€ in 2016
- Universal Healthcare coverage
- Public Healthcare provider: Osakidetza
- 13 Integrated Care Organisations
  - 14 Acute Hospitals
  - 313 Primary Care centers
- 2 Sub-acute Hospitals
- 3 Mental Health Nets
- +30,000 Healthcare professionals
3 experiences in the Basque Country

1. Integrated approach in pain management (Regional)
   - Readiness to change
   - Structure & Governance
   - Information & eHealth services
   - Finance & Funding
   - Standardisation & simplification
   - Removal of inhibitors
   - Population approach
   - Citizen empowerment
   - Evaluation methods
   - Breadth of ambition
   - Innovation management
   - Capacity building

2. Malnutrition in the elderly and hospital stay (ICO)
   - Readiness to change
   - Structure & Governance
   - Information & eHealth services
   - Finance & Funding
   - Standardisation & simplification
   - Removal of inhibitors
   - Population approach
   - Citizen empowerment
   - Evaluation methods
   - Breadth of ambition
   - Innovation management
   - Capacity building

3. Advance Care Planning in an ICO (Sub-acute H.)
   - Readiness to change
   - Structure & Governance
   - Information & eHealth services
   - Finance & Funding
   - Standardisation & simplification
   - Removal of inhibitors
   - Population approach
   - Citizen empowerment
   - Evaluation methods
   - Breadth of ambition
   - Innovation management
   - Capacity building
## Integrated Approach in Pain Management

**Improve patients pain management, coordinating the conventional care with various forms of non f2f services**

<table>
<thead>
<tr>
<th>Change Pain Management Model</th>
<th>Integrated care approach</th>
<th>Non f2f care</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Pain Unit</td>
<td>- Joint management Primary Care &amp; Pain Unit</td>
<td>- Telephone consultations</td>
</tr>
<tr>
<td>- Agreements</td>
<td>- Referrals scheduled as digital consultations</td>
<td>- Videoconference</td>
</tr>
<tr>
<td>- Primary Care Centers</td>
<td>- Stratification</td>
<td>- Pain-related apps</td>
</tr>
<tr>
<td></td>
<td>- Personalised Management Plan</td>
<td></td>
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<td>- Real-time sharing of patient information</td>
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<td></td>
<td>- Tele-Consultation and electronic prescription</td>
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</tbody>
</table>

**Regional scope:**
- 2 Hospitals
- 1 Pain Unit
- 25 Primary care Centers

**GOOD PRACTICE**
Challenge Addressed by the Good Practice

1. Improve the satisfaction of patients with pain
2. Decrease the delays of first consultations in Pain Unit
3. Avoid unnecessary travel of chronic patients with pain
4. Enhance training of Primary Care professionals in pain care
5. Improve the satisfaction of health professionals dedicated to pain management
Key Innovative Elements of the Good Practice

Integrated Electronic Health Record

Willingness

Communication tools
Transferability of the Good Practice

Integrated Pain Pathway + Training + Integrated Electronic Health Record

Needs

and again… willingness!!
## Viability Criteria of the Good Practice

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Answer</th>
<th>Score (1-4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time to deployment</td>
<td>Less than a year</td>
<td>4</td>
</tr>
<tr>
<td>Investment</td>
<td>Between 100 - 1.000 EUR per targeted citizen / patient</td>
<td>4</td>
</tr>
<tr>
<td>Evidence</td>
<td>Evidence is based on systematic qualitative and quantitative studies</td>
<td>3</td>
</tr>
<tr>
<td>Maturity</td>
<td>The practice is “on the market” and integrated in routine use.</td>
<td>4</td>
</tr>
<tr>
<td>Impact</td>
<td>Long term and sustainable impact after the pilot project ended.</td>
<td>4</td>
</tr>
<tr>
<td>Transferability</td>
<td>The innovative practice has been transferred within the same region</td>
<td>3</td>
</tr>
<tr>
<td>Total score</td>
<td></td>
<td>22</td>
</tr>
</tbody>
</table>
Maturity Requirements of the Good Practice

Average score: 4.5

Integrated Electronic Health Record

Agreements and integrated care between different care levels
Conclusions

- Basque GGPP have developed in a high mature system.
- The focus of the MM is now on the system context in general.
- The online tool is friendly, easy to use and multiplatform.
- Dimensions seems appropriate to assess the maturity of the context.
- More refinement on some of the scales is needed.
THANK YOU!