

ALEC 2017

Arctic light E-health Conference

1-2 February in Luleå, Sweden



Scaling Integrated Care in Context

USE OF SCIROCCO TOOL IN THE BASQUE COUNTRY, SPAIN

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@ SCIROCCO_EU

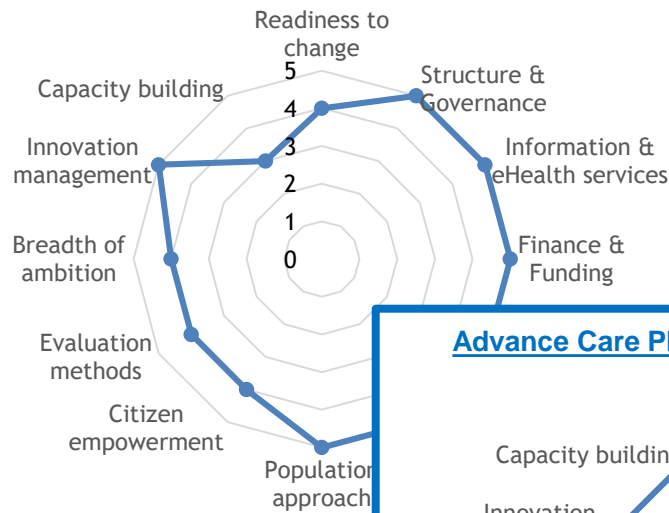
Basque Country's Health System



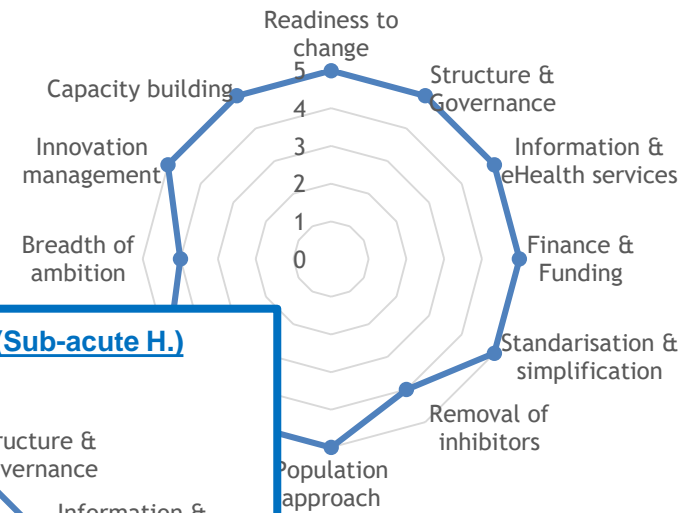
- Population: 2,17M
- Financed by tasks: 3.422M€ in 2016
- Universal Healthcare coverage
- Public Healthcare provider: Osakidetza
- 13 Integrated Care Organisations
 - 14 Acute Hospitals
 - 313 Primary Care centers
- 2 Sub-acute Hospitals
- 3 Mental Health Nets
- +30.000 Healthcare professionals

3 experiences in the Basque Country

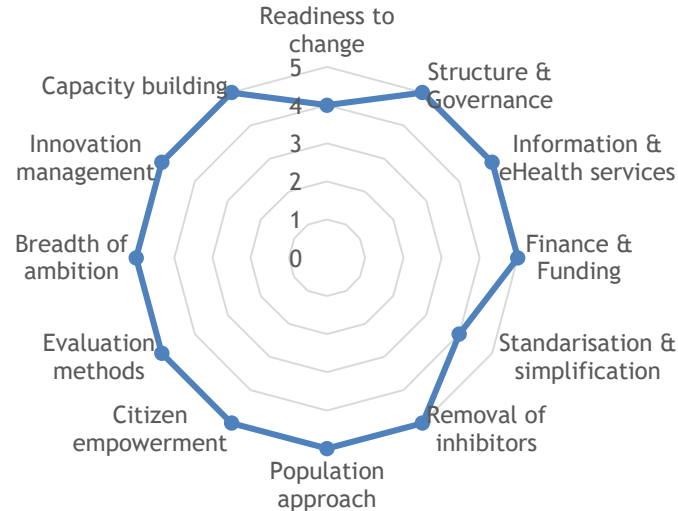
Integrated approach in pain management (Regional)



Malnutrition in the elderly and hospital stay (ICO)



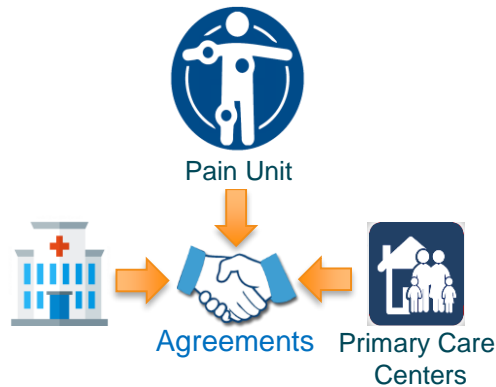
Advance Care Planning in an ICO (Sub-acute H.)



Integrated Approach in Pain Management

Improve patients pain management, coordinating the conventional care with various forms of non f2f services

Change Pain Management Model



Integrated care approach

- Joint management Primary Care & Pain Unit
- Referrals scheduled as digital consultations
- Stratification
- Personalised Management Plan
- Real-time sharing of patient information
- Tele-Consultation and electronic prescription

Non f2f care

- Telephone consultations
- Videoconference
- Pain-related apps

GOOD 
PRACTICE



Regional scope:

- 2 Hospitals
- 1 Pain Unit
- 25 Primary care Centers

Challenge Addressed by the Good Practice

Improve the satisfaction of patients with pain

1

Decrease the delays of first consultations in Pain Unit

2

Avoid unnecessary travel of chronic patients with pain

3

Enhance training of Primary Care professionals in pain care

4

Improve the satisfaction of health professionals dedicated to pain management

5

Key Innovative Elements of the Good Practice

Integrated Electronic Health Record



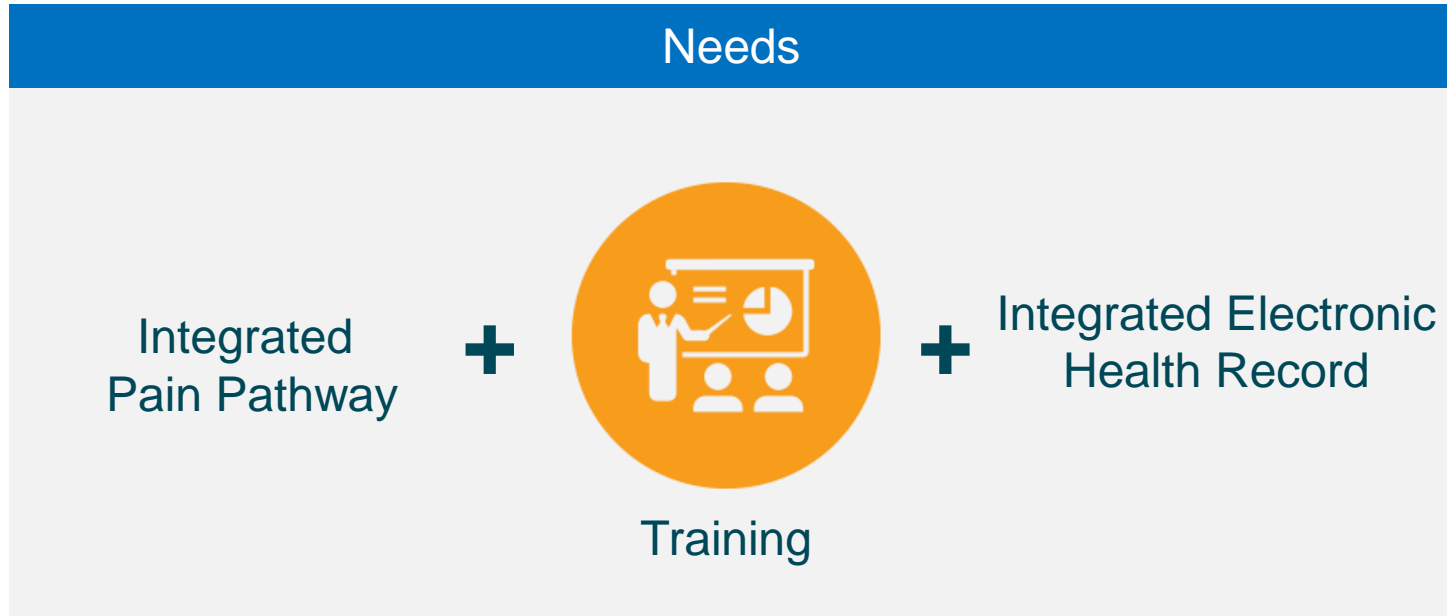
Willingness



Communication tools



Transferability of the Good Practice



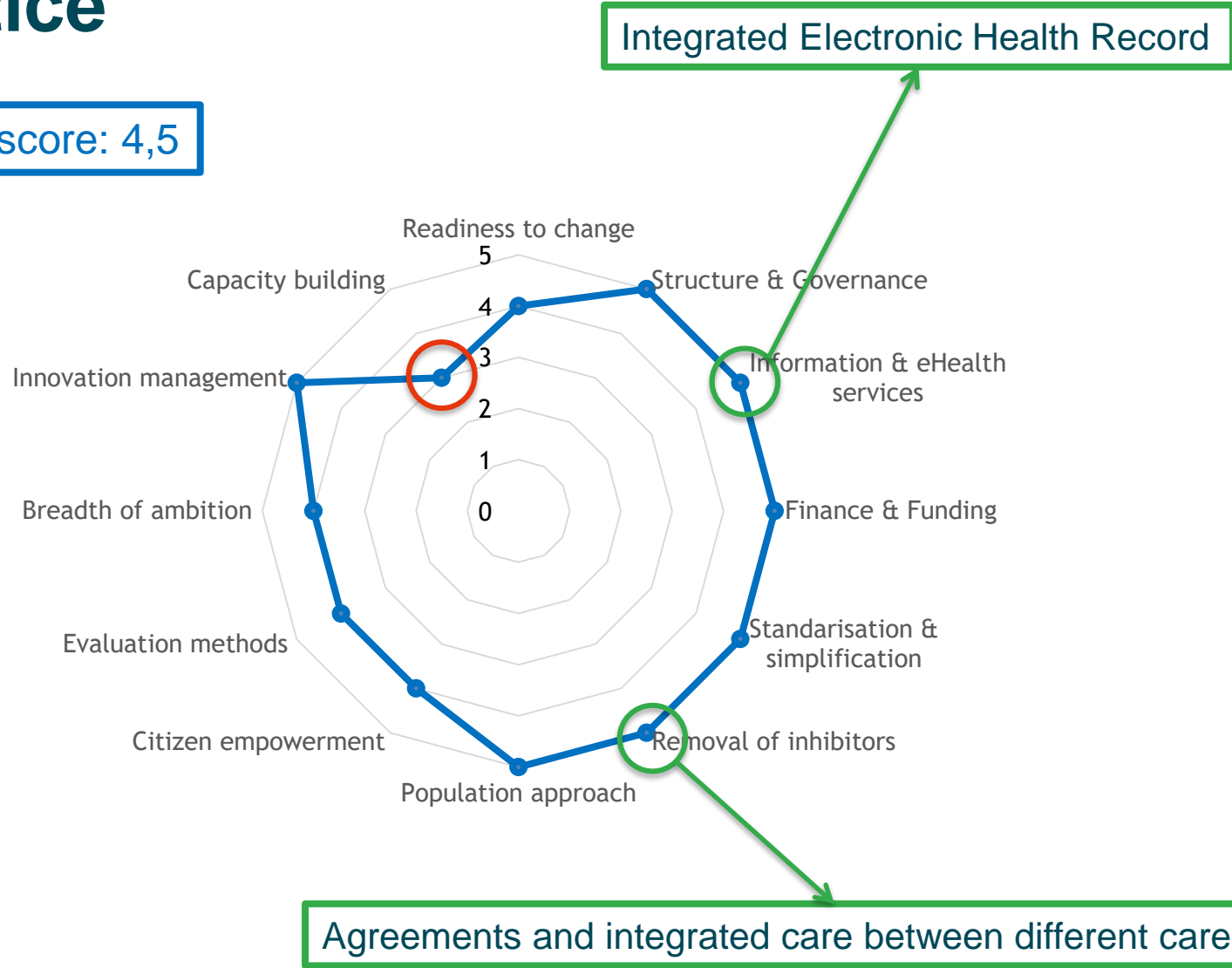
and again... willingness!!

Viability Criteria of the Good Practice

Integrated approach in pain management		
Criteria	Answer	Score (1-4)
Time to deployment	Less than a year	4
Investment	Between 100 - 1.000 EUR per targeted citizen / patient	4
Evidence	Evidence is based on systematic qualitative and quantitative studies	3
Maturity	The practice is “on the market” and integrated in routine use.	4
Impact	Long term and sustainable impact after the pilot project ended.	4
Transferability	The innovative practice has been transferred within the same region	3
Total score		22

Maturity Requirements of the Good Practice

Average score: 4,5



Conclusions

- Basque GGPP have developed in a high mature system
- The focus of the MM is now on the system context in general.
- The online tool is friendly, easy to use and multiplatform
- Dimensions seems appropriate to assess the maturity of the context.
- More refinement on some of the scales is needed

THANK YOU!