

SCALING INTEGRATED CARE IN CONTEXT

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SCIROCCO Project

EU Health Programme (CHAFEA)

- ► Budget: €2,204,631.21
- Start: 1 April 2016
- 10 Partners:





SCIROCCO's Objective Tool to Assess Readiness for Integrated Care

Step 1 Good Practices viable for scaling up Step 4: Twining & Coaching

Step 3: The originating region is assessing the maturity needs of its healthcare system

Step 2: The originating Region is assessing the maturity needs of good practice

> SCIROCCO Tool

Expected Outcomes

Knowledge transfer & Scaling up

@ SCIROCCO EU Development of SCIROCCO Tool B3 Maturity Model (Conceptual Framework) Capacity Building Readiness to **European Innovation** Innovation Change **Partnership on Active** Management and Healthy Ageing Structure & Breadth of Governance Ambition Interviews with 12 European regions **Evaluation** Information & **Methods** Analysis eHealth Services /Identification of "indicators" or "characteristics of Citizen Standardisation & Simplification maturity Empowerment Population Approach Removal Finance **Development of** of Inhibitors Funding an assessment

scale

Scaling Integrated Care in Context





Development of an Assessment Scale Information & eHealth Services

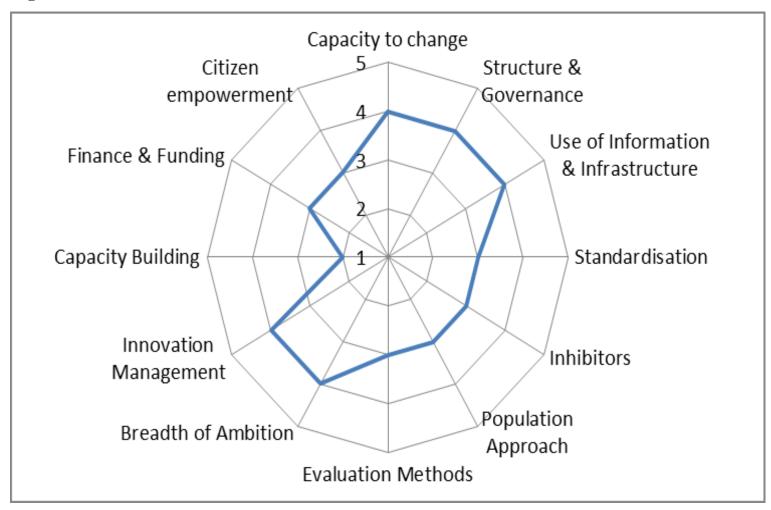
Assessment:

- 0 Information systems are not designed to support integrated care
- 1 Information and eHealth services to support integrated care are being piloted
- 2 Information and eHealth services to support integrated care are deployed but there is not yet region wide coverage
- 3 Information and eHealth services to support integrated care are available via a region-wider service but use of these services is not mandated
- 4 Mandated or funded use of regional/national eHealth infrastructure across the healthcare system
- 5 Universal, at-scale regional/national eHealth services used by all integrated care stakeholders





How to Use B3 Maturity Model Experience of Scotland







However,

TESTING & VALIDATION IS NEEDED



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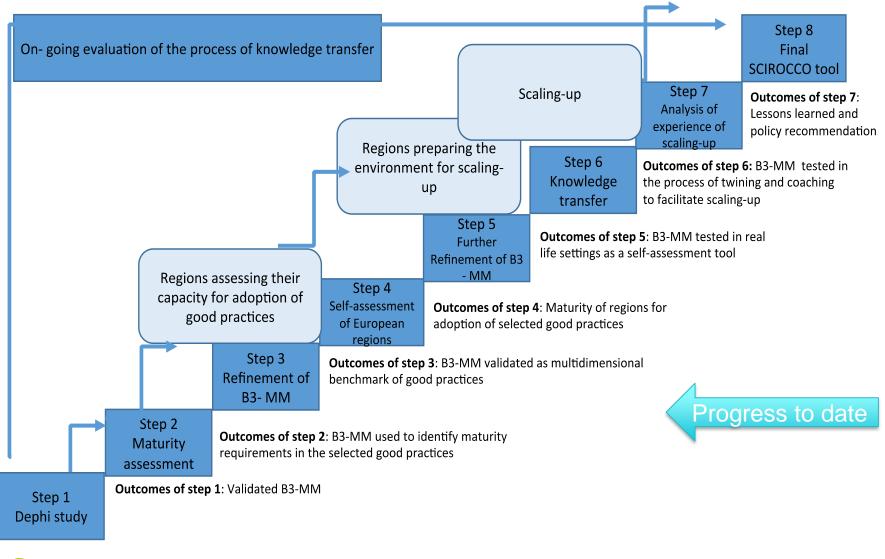
From Conceptual Model to an **Online Self-**Assessment **Tool for** Integrated Care





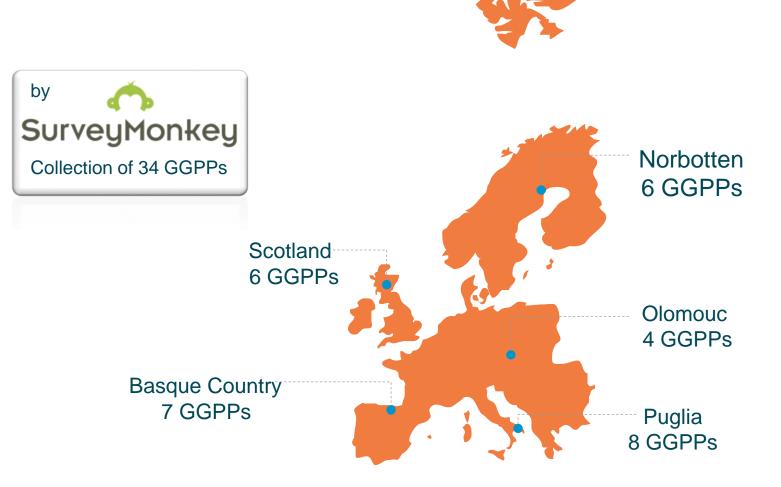
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SCIROCCO's Strategy to Implement the Project











*2 GGPPs from the B3 Action Group of the EIP-AHA



Viability Assessment - Criteria

3 5 6

What is the time needed for the practice to be deployed?

What is the investment per citizen / service user / patient?

What is the evidence behind your practice?

What is the maturity of your practice?

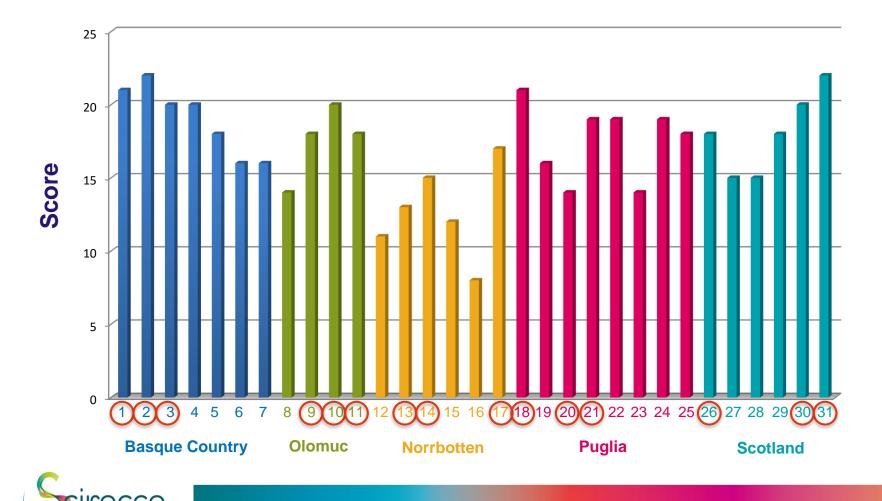
What is the estimated time of impact of your practice?

What is the level of transferability of your practice?





Viability Assessment - Selection of Good Practices viable for scaling up



Θ

Accurate Maturity Model Questionnaire Your questionnaire was successfully saved Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12 Readiness to Change (to enable more integrated care) * () No acknowledgement of compelling need to change Compelling need is recognised, but no clear vision or strategic plan Dialogue and consensus-building underway; plan being developed Vision or plan embedded in policy; leaders and champions emerging Leadership, vision and plan clear to the general public; pressure for change Political consensus; public support; visible stakeholder engagement

If someone asked you to justify your rating here what would you say (please provide a few short sentences):

There are policy documents in place, the minister is prepared to speak on this matter. However the organisations who will implement have not fully adopted the approach and it is patchily represented in their plans

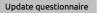
How confident are you of your rating?

Moderately confident

Who do you think could provide a more confident judgement?

XXX who leads on Change Mar

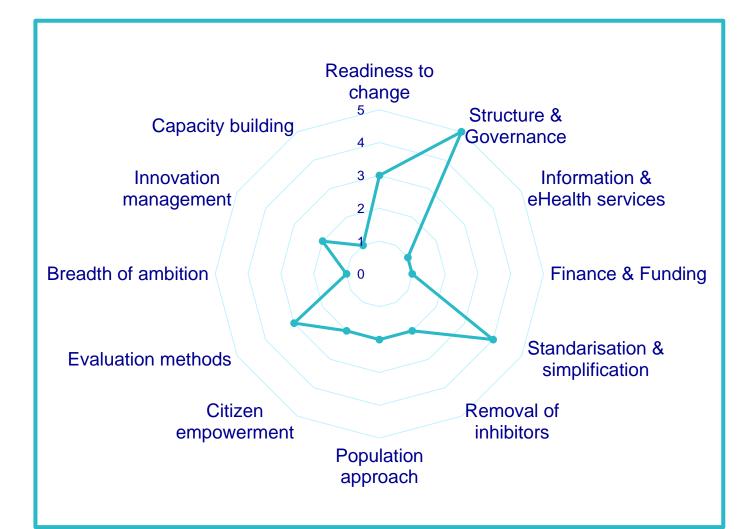
Questionnaire name: * ALEC DEMO





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"Technology Enabled Care Programme" - Scotland







Discussion

- The methodology used for the selection and collection of Good Practices was proved to be feasible and effective in very different healthcare settings;
- Pragmatic approach to data collection;
- The transferability of the Good Practice requires understanding of the context in which the Good Practice has emerged;
- The dimensions and scales of the online MM tool provide a very useful basis for the contextual assessment;
- The transferability potential of Good Practice depends on its viability but also on maturity of the system in which it is implemented; not all Good Practices require the same level of maturity.





Next Steps

Assessment of maturity of healthcare systems

Demo video







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