SCIROCCO Project

EU Health Programme (CHAFEA)

► **Budget:** €2,204,631.21
► **Start:** 1 April 2016
► **10 Partners:**

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**Logos and Institutions:**

- NHS 24
- Region Norrbotten
- Kron-Ikgune
- Osakidetza
- Vrije Universiteit Brussel
- EHTEL
- Polibienestar
- University Hospital Olomouc
- AReS Puglia

**Co-funded by the Health Programme of the European Union**
SCIROCCO’s Objective

“To facilitate the scaling-up of good practices at local, regional or country level by recognising the maturity requirements of good practices and health systems in order to achieve scaling-up and knowledge transfer among European Member States”
Scaling-up Integrated Care In Europe

- Integrated care is being adopted at different rates and in diverse ways across regions in Europe.

- Recognition of the need to maximise the use of existing knowledge and encourage exchange of good practices and knowledge transfer in Europe in order to transform health care systems.

- Sharing of experience of the good practices should lead to their “easier and faster” adaptation and implementation in other regions.
HOWEVER

The challenge remains how to best leverage this existing body of evidence and utilise the good practice catalogue to make the learning embedded in the practices more readily and accessible to potential adopters.

✓ What actions have the more progressive regions taking in order to be successful?

✓ What can we learn from these pioneers about how to overcome barriers and accelerate results?

✓ What are the transferable elements of good practices / interventions for scaling-up?

✓ Can these lessons be structured into a conceptual ‘maturity model’ that could help aspiring regions to speed their own adoption?
Why SCIROCCO?

Tools / frameworks are needed that can help us to understand how to move towards more sustainable health and care systems; how to support implementation, scalability and transferability of integrated care solutions in Europe.

Maturity Model for Integrated Care
Development of SCIROCCO Tool
B3 Maturity Model (Conceptual Framework)

- Interviews with 12 European regions
- Analysis /Identification of “indicators” or “characteristics of maturity
- Development of an assessment scale
Dimensions and Assessment Scales

1. Readiness to Change (to enable more integrated care)
0 – No acknowledgement of compelling need to change
1 – Compelling need is recognised, but no clear vision or strategic plan
2 – Dialogue and consensus-building underway; plan being developed
3 – Vision or plan embedded in policy; leaders and champions emerging
4 – Leadership, vision and plan clear to the general public; pressure for change
5 – Political consensus; public support; visible stakeholder engagement.

2. Governance
0 – Fragmented structure and governance in place
1 – Recognition of the need for structural and governance change
2 – Formation of task forces, alliances and other informal ways of collaborating
3 – Governance established at a regional or national level
4 – Roadmap for a change programme defined and broadly accepted
5 – Full, integrated programme established, with funding and a clear mandate.
However,

TESTING & VALIDATION IS NEEDED

SCIROCCO
From Conceptual Model to an Online Self-Assessment Tool for Integrated Care
Scirocco Project Maturity Assessment

Maturity Model Questionnaire

Create a new questionnaire
New Maturity Model Questionnaire

Please reply to all of the questions

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

2. Structure & Governance * Required

- Fragmented structure and governance in place
- Recognition of the need for structural and governance changes
- Formation of task forces, alliances and other integrative mechanisms
- Governance established at a regional or national level
- Roadmap for a change programme defined and in place
- Full, integrated programme established, with full support from stakeholders

If someone asked you to justify your rating here, in short sentences:

[Blank field]

How confident are you of your rating?

[Blank field]

Who do you think could provide a more confident judgement?

[Blank field]

Q2. Structure and Governance: Objectives

The broad set of changes needed to deliver integrated care at a regional or national level presents a significant challenge. It needs multi-year programmes with excellent change management, funding and communications, and the power to influence and (sometimes) mandate new working practices. This means alignment of purpose across diverse organisations and professions, and the willingness to collaborate and put the interest of the overall care system above individual incentives. It also means managing the introduction of eHealth services to enable integrated care in a way that makes them easy to use, reliable, secure, and acceptable to care professionals and citizens alike.

- Enabling properly funded programmes, including a strong programme, project management and change management; establishing ICT or eHealth competence centres to support roll-out; distributed leadership, to reduce dependency on a single heroic leader; excellent communication of goals, progress and successes.
- Managing successful eHealth innovation within a properly funded, multi-year transformation programme.
- Establishing organisations with the mandate to select, develop and deliver eHealth services.

[Ok button]

Questionnaire name: *
ALEC DEMO

Save questionnaire
New Maturity Model Questionnaire

Your questionnaire was successfully saved

1. Readiness to Change (to enable more integrated care) *
   - No acknowledgement of compelling need to change
   - Compelling need is recognised, but no clear vision or strategic plan
   - Dialogue and consensus-building underway; plan being developed
   - Vision or plan embedded in policy; leaders and champions emerging
   - Leadership, vision and plan clear to the general public; pressure for change
   - Political consensus; public support; visible stakeholder engagement

If someone asked you to justify your rating here what would you say (please provide a few short sentences):

There are policy documents in place, the minister is prepared to speak on this matter. However the organisations who will implement have not fully adopted the approach and it is patchily represented in their plans

How confident are you of your rating?

Moderately confident

Who do you think could provide a more confident judgement?

XXX who leads on Change  Mar

Questionnaire name:  *
ALEC DEMO

Update questionnaire
How to use SCIROCCO tool?
Tool to assess maturity requirements of Good Practices
“Technology Enabled Care Programme” - Scotland

Readiness to change

Structure & Governance

Capacity building

Innovation management

Breadth of ambition

Evaluation methods

Citizen empowerment

Population approach

Finance & Funding

Information & eHealth services

Standarisation & simplification

Removal of inhibitors

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Population approach

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Removal of inhibitors

Finance & Funding

Population approach

Evaluation methods

Citizen empowerment

Population approach
Tool to assess maturity of the healthcare system

Example of Scotland
Tool to detect the gaps in the system
Tool to facilitate the twinning / coaching
Tool to facilitate the knowledge transfer & scaling-up

- Readiness to Change
- Structure & Governance
- Information & Health Services
- Finance & Funding
- Standardisation & Simplification
- Removal of Inhibitors
- Population Approach
- Citizen Empowerment
- Evaluation Methods
- Innovation Management
- Capacity Building

Health System Transmitter
Health System Receiver

Scirocco
Scaling Integrated Care in Context
Tool to facilitate discussion/negotiation to reach the consensus
VIDEO TO DEMONSTRATE THE USE OF MATURITY MODEL IN MULTIDISCIPLINARY SETTINGS
Self-assessment Tool for Integrated Care

Progress so far…

Step 1: Good Practices viable for scaling up

Completed

Step 2: The originating Region is assessing the maturity needs of good practice

Step 3: The originating region is assessing the maturity needs of its healthcare system

Step 4: Twining & Coaching

Nov 2017

On-going

Completed

Expected Outcomes

Knowledge transfer & Scaling up

On-going evaluation
SCIROCCO Engagement

- Flanders, Belgium
- Catalonia, Spain
- Skane, Sweden
- Wales, UK
- Attica, Greece
- Saxony, Germany
- Iceland
- Lombardy, Italy
- Kaunas, Lithuania
- Netherlands
- Stawanger, Norway
- Lodz, Poland
- Region of South Denmark
- Asturias, Spain
- Northern Ireland, UK
- Amadora, Spain
- Gesundes Kinzigtal, Germany
- Murcia, Spain
- Valencia, Spain
- Extremadura, Spain
- Carinthia, Greece
- Badalona, Spain
- Sofia, Bulgaria
- Campania, Italy
Experience of Stakeholders so far…

► “SIROCCO tool is an effective tool to analyse the state of the art of the context. It enables easy and quick detection of areas of improvement, gaps, and strengths. It is a great tool to drive and facilitates multidisciplinary discussions” – Puglia region, Italy

► “This is a very valuable tool, useful for all stakeholders to reveal weaknesses, make comparative evaluations and orientate efforts to the most effective collaborations” – Attica region, Greece

► “This is an easy to use model that is understandable to a broad spectrum of stakeholders and beneficial for interregional and international comparison of integrated care” – Olomouc region, Czech Republic

► “SIROCCO tool gives a clear list of aspirational goals to aspire to, has allowed systematic consideration and could also be considered for assessment at a local level” - Scotland
Other Achievements

TOOLS AND METHODOLOGIES TO ASSESS INTEGRATED CARE IN EUROPE

Report by the Expert Group on Health Systems Performance Assessment
Save the Date for SCIROCCO

EC Open Days 2017
SCIROCCO Workshop “Meeting the Challenge of Ageing” - 10 October 2017, Brussels

SCIROCCO Mid-term Conference
21 November 2017, Glasgow
THANK YOU!

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