



ICIC 2018: Scirocco Project Abstract Submission

Theme: Value Based Integrated Care

Submission format: Workshop

Authors / Organisations

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Title of Abstract: Assessing the maturity of integrated care systems as a means to accelerate adoption: experiences and lessons in using the SCIROCCO tool across Europe

Key words: integrated care, maturity, knowledge-transfer, learning, scaling-up, transformation, tool

Abstract

Background

Healthy ageing and high quality care are a global challenge. Multiple chronic conditions and the complexity of needs arising from them demands a rethinking of delivery systems, innovation, and resourcing. The need for sustainable resourcing drives professionals, end-users and the wider public and private sectors to draw on their experience and expertise to meet those needs. Tools and methodologies that help understand these complex transformational processes and orchestrate discussions of all stakeholders involved are core to this process. A close collaboration of over 30 European regions is engaged in the development of an online self-assessment tool enabled by the EU funded project - SCIROCCO. The online tool helps assess the progress and maturity in provision of innovative integrated care solutions and encourages knowledge transfer and scaling-up of innovative integrated care solutions.

Aims and objectives

This workshop is an opportunity to explore the potential of the SCIROCCO tool to facilitate collaboration and knowledge transfer that accelerates the adoption of integrated care in Europe. The session features experience of using the SCIROCCO tool from three European regions, the Basque Country, Norrbotten Region in Sweden and Puglia Region in Italy. Each Region tested the tool in the process of assessing the maturity of their healthcare systems for the adoption of integrated care. The resulting assessments are informing knowledge transfer activities in the form of twinning and coaching.

Format (timing, speakers, discussion)

Workshop with one moderator and 3 speakers will be organised.

1. Welcome and introduction to the workshop
Donna Henderson, Head of European Engagement, NHS 24, Scotland [5']
2. SCIROCCO Tool to Assess Readiness for Integrated Care
Andrea Pavlickova, European Service Development Manager, NHS 24, Scotland [10']
3. Three snapshot presentations on the practical experience of three European regions with SCIROCCO tool:
Esteban de Manuel Keenoy, Kronikgune, Basque Country [5']
Lisa Lundgren, Region of Norrbotten, Sweden [5']
Francesca Avolio, ARESS Puglia, Puglia region, Italy [5]
4. Moderated discussion on the key findings of testing the SCIROCCO tool
Donna Henderson, Head of European Engagement, NHS 24, Scotland [30']

Target audience

A wide spectrum of stakeholders is being targeted: national and regional decision-makers, service delivery organisations, healthcare professionals, industry and academia.

Learnings / Take away

The experience of regions and organisations testing the SCIROCCO tool demonstrate the clear benefits and added value of the tool in stimulating multi-stakeholder discussions and learning on future directions in integrated care and transformation of health and care delivery systems.