



# **SELF-ASSESSMENT TOOL FOR INTEGRATED CARE**

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# SCIROCCO Project

## EU Health Programme (CHAFEA)

- **Budget:** €2,204,631.21
- **Start:** 1 April 2016
- **10 Partners:**



**Osakidetza**



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# Why SCIROCCO?

## Challenges of scaling up:

- Systematic use of different types of evidence to maximise the use of existing knowledge and encourage exchange of good practices
- Understanding the context of scaling-up – features of the intervention need to “fit” into the context appropriately;
- Identification of transferable elements of good practice/intervention for scaling-up;
- Flow of appropriate information between adopting and transferring entities

**Lack of tools / frameworks** that can help us to understand how to move towards more sustainable health and care systems; how to support implementation, scalability and transferability of integrated care solutions in Europe.



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**SCIROCCO Tool for Integrated Care**

# Development of Sirocco Tool

- ▶ Based on the **Maturity Model** developed by the Action Group on Integrated Care of EIP on AHA 

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and Healthy Ageing
- ▶ Eases the adoption of Integrated Care by:
  - Defining **Maturity** to adopt Integrated Care
  - Assessing the **Maturity** of Healthcare Systems
  - Assessing **Maturity Requirements** of Good Practices
  - Supporting Twinning and Coaching to transfer good practices

**From  
Conceptual  
Model to an  
Online Self-  
Assessment  
Tool for  
Integrated  
Care**





# Using the SCIROCCO Tool

<http://scirocco-project-msa.inf.ed.ac.uk/login/>

## New Maturity Model Questionnaire

Please reply to all of the questions

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

### 2. Structure & Governance \* Required

- ☐ Fragmented structure and governance in place
- ☐ Recognition of the need for structural and governance changes
- ☐ Formation of task forces, alliances and other informal arrangements
- ☐ Governance established at a regional or national level
- ☐ Roadmap for a change programme defined and agreed
- ☐ Full, integrated programme established, with full governance

If someone asked you to justify your rating here write a few short sentences:

How confident are you of your rating?

Who do you think could provide a more confident judgement?

Questionnaire name: \*

ALEC DEMO

Save questionnaire

### Q2. Structure and Governance: Objectives

The broad set of changes needed to deliver integrated care at a regional or national level presents a significant challenge. It needs multi-year programmes with excellent change management, funding and communications, and the power to influence and (sometimes) mandate new working practices. This means alignment of purpose across diverse organisations and professions, and the willingness to collaborate and put the interest of the overall care system above individual incentives. It also means managing the introduction of eHealth services to enable integrated care in a way that makes them easy to use, reliable, secure, and acceptable to care professionals and citizens alike.

- Enabling properly funded programmes, including a strong programme, project management and change management; establishing ICT or eHealth competence centres to support roll-out; distributed leadership, to reduce dependency on a single heroic leader; excellent communication of goals, progress and successes.
- Managing successful eHealth innovation within a properly funded, multi-year transformation programme.
- Establishing organisations with the mandate to select, develop and deliver eHealth services.

Ok



# New Maturity Model Questionnaire

Your questionnaire was successfully saved

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

1. Readiness to Change (to enable more integrated care) \* 

- ☐ No acknowledgement of compelling need to change
- ☐ Compelling need is recognised, but no clear vision or strategic plan
- ☐ Dialogue and consensus-building underway; plan being developed
- ☐ Vision or plan embedded in policy; leaders and champions emerging
- ☒ Leadership, vision and plan clear to the general public; pressure for change
- ☐ Political consensus; public support; visible stakeholder engagement

If someone asked you to justify your rating here what would you say (please provide a few short sentences):

There are policy documents in place, the minister is prepared to speak on this matter. However the organisations who will implement have not fully adopted the approach and it is patchily represented in their plans

How confident are you of your rating?

Moderately confident

Who do you think could provide a more confident judgement?

XXX who leads on Change Mar



Questionnaire name: \*

ALEC DEMO

Update questionnaire





## HOW CAN YOU BENEFIT?



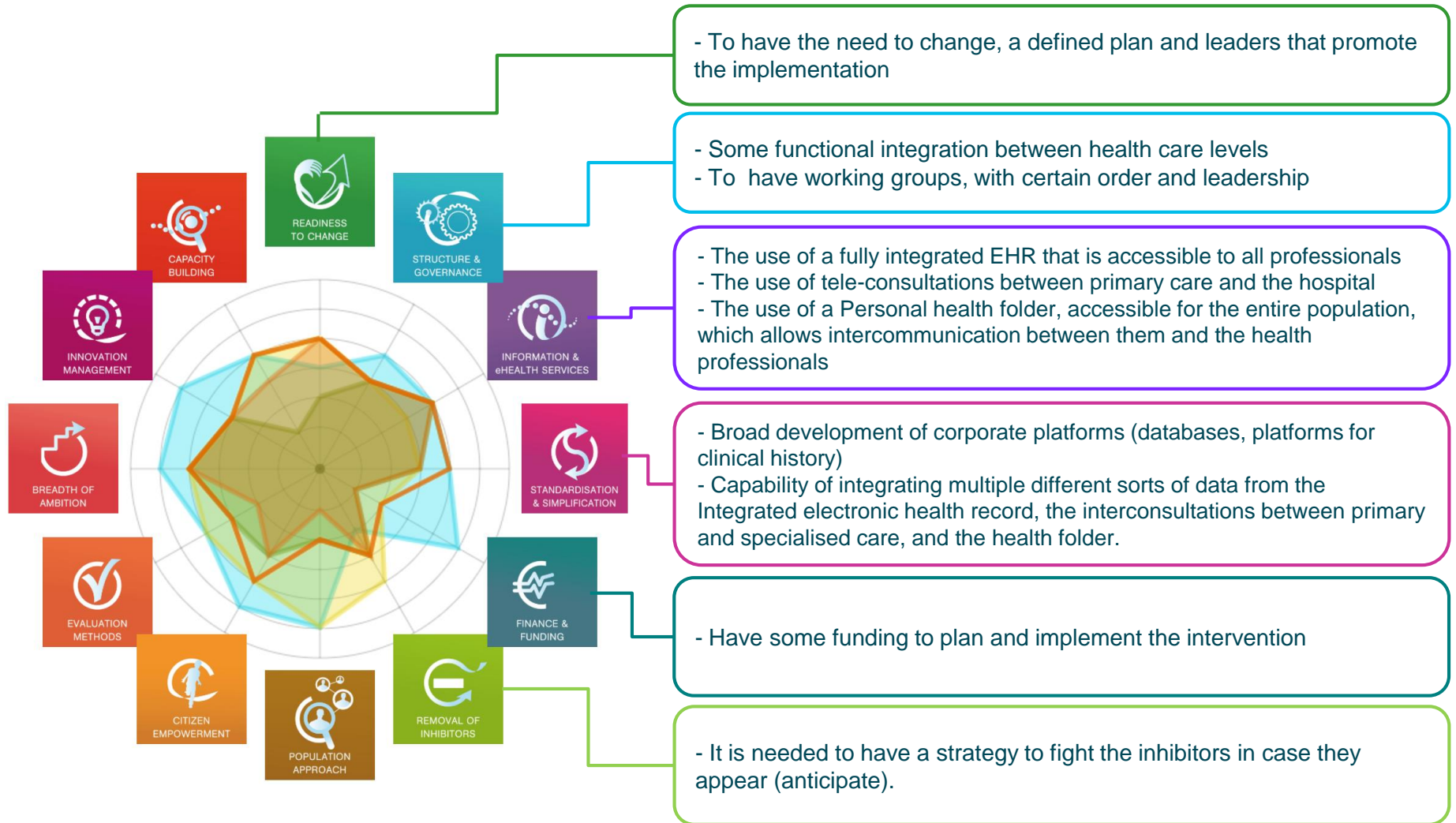
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# Tool to Assess Maturity Requirements of Good Practices

## Pain Clinic in the Basque Country



# Tool to Assess Maturity of the Healthcare System

*"The SCIROCCO tool is useful to drive discussions during brainstorming: sometimes in meetings it is easy to miss the focus". It also provides a clear vision of the strengths and weaknesses of the regional context. If used properly, it is an extraordinary participatory policy tool."*



Giovanni Gorgoni  
CEO, Regional Strategic  
Agency  
for Health and Social Affairs  
(AReSS Puglia)

**STRENGTHS**

**WEAKNESSES**

*"The SCIROCCO tool could also be used in the validation of other regional policies, not just related to chronicity."*

Social Welfare  
Regional Manager

Active Citizenship

*"The SCIROCCO tool helps us to understand the level maturity of eHealth in our regions. It is also useful as it provides information on the different views of regional stakeholders and for the provider to better understand patient needs."*



# Tool to Facilitate Discussions & Negotiations

## Experience of the Basque Country

Decision Maker of the  
Basque Health Department



Hospital  
Nurse



Social and Health Care  
Coordinator



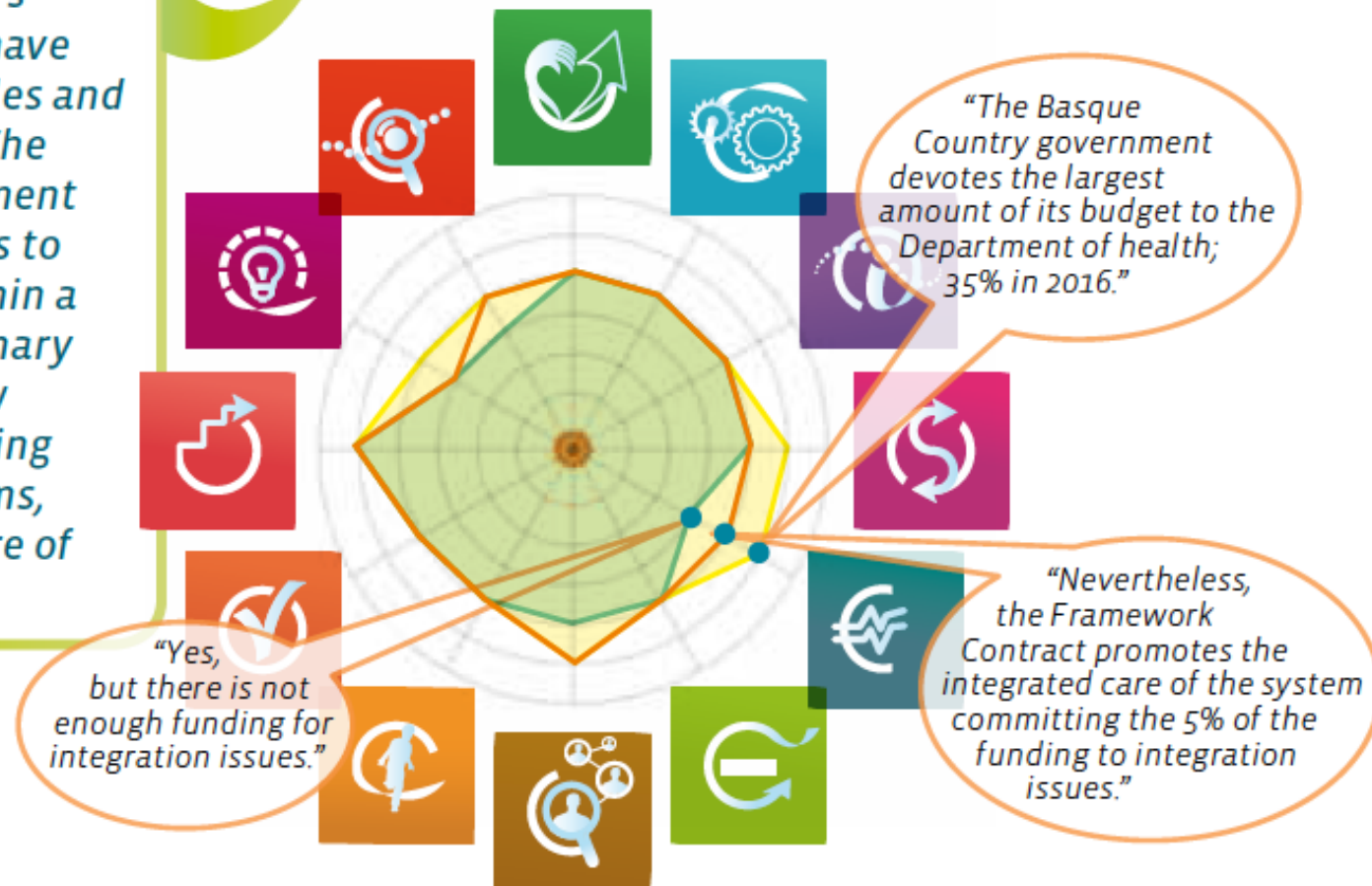


# BASQUE COUNTRY

*"Aiming for an integrated care system, Osakidetza has moved towards a new organizational and management model. This has meant a cultural change for Osakidetza's professionals, whom have had to assume new roles and face new challenges. The SCIROCCO self-assessment process has allowed us to contrast opinions within a group of multidisciplinary colleagues, and review progresses in integrating health and care systems, making us better aware of where we are."*



*Rosa González,  
Integration and chronicity  
service of the General  
Directorate of Osakidetza*



# Next steps: Comparing the regional context

Region 1



Region 2



Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

Health Services

Systems are not designed to support integrated care  
eHealth services to support integrated care are being piloted  
eHealth services to support integrated care are deployed but there is not  
coverage  
eHealth services to support integrated care are available via a region-  
of these services is not mandated  
ed use of regional/national eHealth infrastructure across the health-  
ional eHealth services used by all integrated care stake-

to justify your rating here what would you say (please provide a few

This system uses a shared record that is accessible widely across agencies.  
So far there is no plan to develop a shared record but there is some experimentation



## Twinning & Coaching



# SCIROCCO Engagement & Sustainability



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and Healthy Ageing



- Flanders, Belgium
- Catalonia, Spain
- Skane, Sweden
- Wales, UK
- Attica, Greece
- Saxony, Germany
- Iceland
- Lombardy, Italy
- Kaunas, Lithuania
- Netherlands
- Stawanger, Norway
- Lodz, Poland
- Region of South Denmark
- Asturias, Spain
- Northern Ireland, UK
- Amadora, Spain
- Gesundes Kinzigtal, Germany
- Murcia, Spain
- Valencia, Spain
- Extremadura, Spain
- Carinthia, Greece
- Badalona, Spain
- Sofia, Bulgaria
- Campania, Italy



**WE ARE INTERESTED TO HEAR FROM YOU!**

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