SELF-ASSESSMENT TOOL FOR INTEGRATED CARE

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EHTEL-EHMA Webinar – 18 April 2018
SCIROCCO Project

EU Health Programme (CHAFEA)

► **Budget:** €2,204,631.21
► **Start:** 1 April 2016
► **10 Partners:**
Why SCIROCCO?

Challenges of scaling up:

• Systematic use of different types of evidence to maximise the use of existing knowledge and encourage exchange of good practices

• Understanding the context of scaling-up – features of the intervention need to “fit” into the context appropriately;

• Identification of transferable elements of good practice/intervention for scaling-up;

• Flow of appropriate information between adopting and transferring entities
Lack of tools / frameworks that can help us to understand how to move towards more sustainable health and care systems; how to support implementation, scalability and transferability of integrated care solutions in Europe.

SCIROCCO Tool for Integrated Care
Development of Sirocco Tool

- Based on the **Maturity Model** developed by the Action Group on Integrated Care of EIP on AHA

- Eases the adoption of Integrated Care by:
  - Defining **Maturity** to adopt Integrated Care
  - Assessing the **Maturity** of Healthcare Systems
  - Assessing **Maturity Requirements** of Good Practices
  - Supporting Twinning and Coaching to transfer good practices
From Conceptual Model to an Online Self-Assessment Tool for Integrated Care
Using the SCIROCCO Tool

http://scirocco-project-msa.inf.ed.ac.uk/login/

New Maturity Model Questionnaire

Please reply to all of the questions

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

2. Structure & Governance * Required

- Fragmented structure and governance in place
- Recognition of the need for structural and governance
- Formation of task forces, alliances and other initiatives
- Governance established at a regional or national level
- Roadmap for the change programme defined and in place
- Full, integrated programme established, with full buy-in

If someone asked you to justify your rating here, what short sentences would you use?

How confident are you of your rating?

Who do you think could provide a more confident judgement?

Questionnaire name: *
ALEC DEMO

Q2. Structure and Governance: Objectives

The broad set of changes needed to deliver integrated care at a regional or national level presents a significant challenge. It needs multi-year programmes with excellent change management, funding and communications, and the power to influence and (sometimes) mandate new working practices. This means alignment of purpose across diverse organisations and professions, and the willingness to collaborate and put the interest of the overall care system above individual incentives. It also means managing the introduction of eHealth services to enable integrated care in a way that makes them easy to use, reliable, secure, and acceptable to care professionals and citizens alike.

- Enabling properly funded programmes, including a strong programme, project management and change management; establishing ICT or eHealth competence centres to support roll-out; distributed leadership, to reduce dependency on a single heroic leader; excellent communication of goals, progress and successes.
- Managing successful eHealth innovation within a properly funded, multi-year transformation programme.
- Establishing organisations with the mandate to select, develop and deliver eHealth services.
New Maturity Model Questionnaire

Your questionnaire was successfully saved

1. Readiness to Change (to enable more integrated care)
   - No acknowledgement of compelling need to change
   - Compelling need is recognised, but no clear vision or strategic plan
   - Dialogue and consensus-building underway; plan being developed
   - Vision or plan embedded in policy; leaders and champions emerging
   - Leadership, vision and plan clear to the general public; pressure for change
   - Political consensus; public support; visible stakeholder engagement

If someone asked you to justify your rating here what would you say (please provide a few short sentences):

There are policy documents in place, the minister is prepared to speak on this matter. However the organisations who will implement have not fully adopted the approach and it is patchily represented in their plans.

How confident are you of your rating?

Moderately confident

Who do you think could provide a more confident judgement?

XXX who leads on Change  Mar

Questionnaire name:  
ALEC DEMO

Update questionnaire
HOW CAN YOU BENEFIT?
Tool to Assess Maturity Requirements of Good Practices

Pain Clinic in the Basque Country

- To have the need to change, a defined plan and leaders that promote the implementation

- Some functional integration between health care levels
- To have working groups, with certain order and leadership

- The use of a fully integrated EHR that is accessible to all professionals
- The use of tele-consultations between primary care and the hospital
- The use of a Personal health folder, accessible for the entire population, which allows intercommunication between them and the health professionals

- Broad development of corporate platforms (databases, platforms for clinical history)
- Capability of integrating multiple different sorts of data from the Integrated electronic health record, the interconsultations between primary and specialised care, and the health folder.

- Have some funding to plan and implement the intervention

- It is needed to have a strategy to fight the inhibitors in case they appear (anticipate).
Tool to Assess Maturity of the Healthcare System

“The SCIROCCO tool is useful to drive discussions during brainstorming: sometimes in meetings it is easy to miss the focus. It also provides a clear vision of the strengths and weaknesses of the regional context. If used properly, it is an extraordinary participatory policy tool.”

Giovanni Gorgoni
CEO, Regional Strategic Agency for Health and Social Affair (ARESS Puglia)

“The SCIROCCO tool could also be used in the validation of other regional policies, not just related to chronicity.”

Active Citizenship

“The SCIROCCO tool helps us to understand the level maturity of eHealth in our regions. It is also useful as it provides information on the different views of regional stakeholders and for the provider to better understand patient needs.”
Tool to Facilitate Discussions & Negotiations
Experience of the Basque Country

Decision Maker of the Basque Health Department

Hospital Nurse

Social and Health Care Coordinator
“Aiming for an integrated care system, Osakidetza has moved towards a new organizational and management model. This has meant a cultural change for Osakidetza’s professionals, whom have had to assume new roles and face new challenges. The SCIROCCO self-assessment process has allowed us to contrast opinions within a group of multidisciplinary colleagues, and review progresses in integrating health and care systems, making us better aware of where we are.”

Rosa González, Integration and chronicity service of the General Directorate of Osakidetza

“The Basque Country government devotes the largest amount of its budget to the Department of health; 35% in 2016.”

“Nevertheless, the Framework Contract promotes the integrated care of the system committing the 5% of the funding to integration issues.”

“Yes, but there is not enough funding for integration issues.”
Next steps:
Comparing the regional context

Twinning & Coaching
WE ARE INTERESTED TO HEAR FROM YOU!

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