



**SCIROCCO:
STIMULATING, SUPPORTING
AND SPREADING INNOVATIVE GOOD PRACTICES**

WWW.SCIROCCO-PROJECT.EU

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Co-funded by
the Health Programme
of the European Union



@ SCIROCCO_EU

Helping sites get started and make progress

- **Context**
- **Process**
- **Key findings**
- **Twinning and coaching**

Helping sites get started and make progress

SCIROCCO tool: context

SCIROCCO – The project

EU Health Programme (CHAFEA)

- **Budget:** €2,204,631.21
- **Start:** 1 April 2016
- **10 Partners:**



Osakidetza



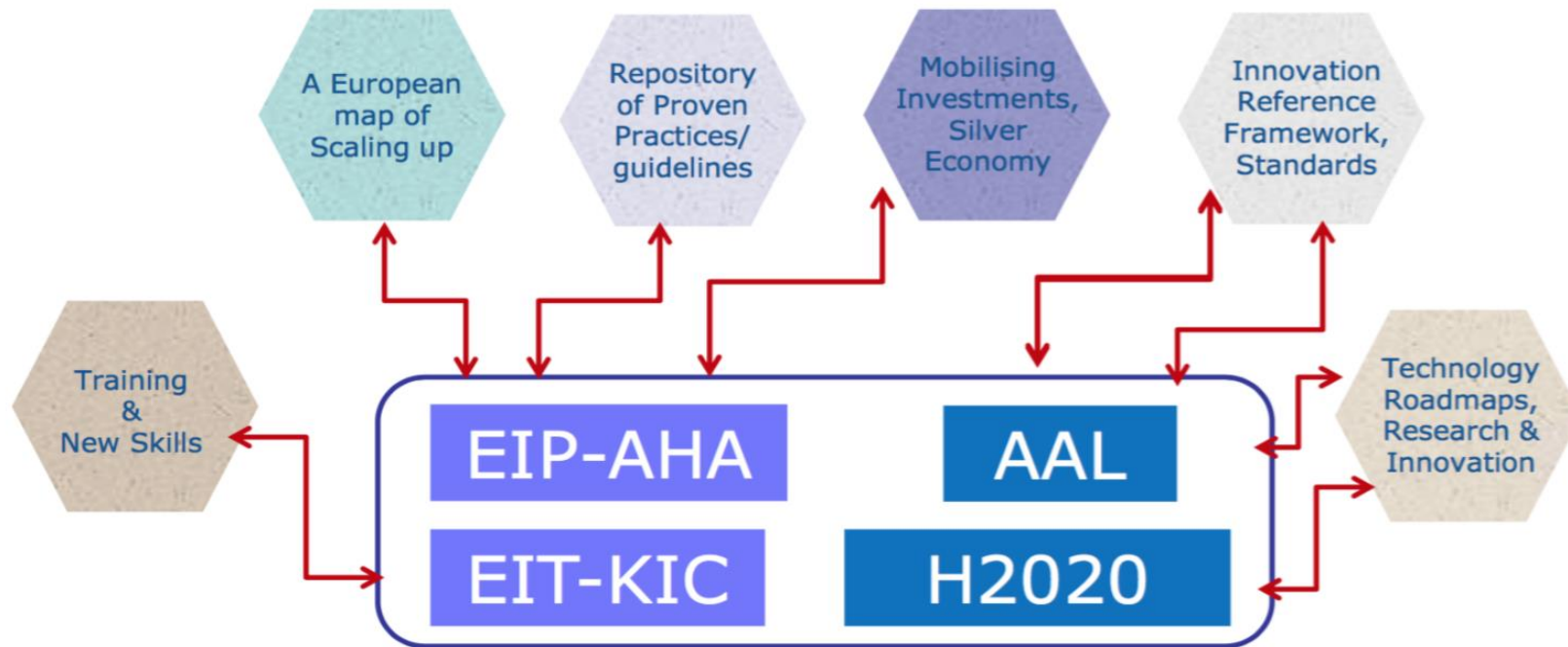
Co-funded by
the Health Programme
of the European Union

European Innovation Partnership on Active and Healthy Ageing (EIP-AHA)



EUROPEAN COMMISSION.

A European Blueprint connecting existing initiatives



SCIROCCO MATURITY MODEL TOOL

- Based on the Maturity Model developed by the Action Group on Integrated Care of



European Innovation
Partnership on Active
and Healthy Ageing

- Eases the adoption of Integrated Care by:
 - Defining **Maturity** to adopt Integrated Care
 - Assessing the **Maturity** of Healthcare Systems
 - Assessing **Maturity Requirements** of Good Practices
 - Supporting **Twinning** and **Coaching** to transfer good practices

 @eHealthWeekEU #eHealthWeek

SCIROCCO Maturity Model for Integrated Care

12 dimensions

with an explanatory narrative

- each with a 0-5 rating scale

www.scirocco-project.eu

<https://www.scirocco-project.eu/maturity-model-in-practice-scirocco-assessment-tool/>



Dimensions and Assessment Scales @ SCIROCCO_EU

1. Readiness to Change (to enable more integrated care)

<https://www.scirocco-project.eu/maturitymodel/readiness-to-change/>

0 – No acknowledgement of compelling need to change

1 – Compelling need is recognised, but no clear vision or strategic plan

2 – Dialogue and consensus-building underway; plan being developed

3 – Vision or plan embedded in policy; leaders and champions emerging

4 – Leadership, vision and plan clear to the general public; pressure for change

5 – Political consensus; public support; visible stakeholder engagement.

2. Structure and Governance

<https://www.scirocco-project.eu/maturitymodel/structure-governance/>

0 – Fragmented structure and governance in place

1 – Recognition of the need for structural and governance change

2 – Formation of task forces, alliances and other informal ways of collaborating

3 – Governance established at a regional or national level

4 – Roadmap for a change programme defined and broadly accepted

5 – Full, integrated programme established, with funding and a clear mandate.

From selecting a good (innovative) practice ...

1. Select a Good Practice

2. Identify the local stakeholders (4-8 stakeholders) & introduce the SCIROCCO project and the tool.

3. Self-assessment survey to collect individual responses of stakeholders

4. Consensus-building workshop to agree the maturity requirements of good practices, including the features

5. Analysis of outcomes & feedback on the process

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SCIROCCO tool: process of self-assessment

Steps: Performing an Individual Assessment

Scirocco Self-Assessment Tool for Integrated Care

HOME MATURITY ASSESSMENT INDEX ACCOUNT LOGOUT

Maturity Assessment Questionnaire

The objective of the questionnaire is to assess the maturity of healthcare systems with regards to integrated care.

Questionnaire Description*

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

1. Readiness to Change ⓘ

- ☐ 0- No acknowledgement of compelling need to change
- ☐ 1- Compelling need is recognised, but no clear vision or strategic plan
- ☐ 2- Dialogue and consensus-building underway; plan being developed
- ☒ 3- Vision or plan embedded in policy; leaders and champions emerging
- ☐ 4- Leadership, vision and plan clear to the general public; pressure for change
- ☐ 5- Political consensus; public support; visible stakeholder engagement

Please indicate the features of the domain which justify your reply: ⓘ*

How confident are you of your rating? *

—Please select— ▾

Who do you think could provide a more confident judgement?

Save



Steps: Sharing Individual Questionnaires

Scirocco Self-Assessment Tool for Integrated Care

HOME MATURITY ASSESSMENT INDEX ACCOUNT LOGOUT

Share questionnaire

Sharing options for questionnaire ConsensusBCGP

USER	ROLE
Cristina.Alexandru@ed.ac.uk (you)	Owner, originator

The questionnaire is not currently shared with other users

Please indicate the email address of ONE (other) user whom you would like to share the questionnaire with:

Share

Steps: Negotiating and Reaching Consensus

Scirocco Self-Assessment Tool for Integrated Care

HOME MATURITY ASSESSMENT INDEX ACCOUNT LOGOUT

Consensus Maturity Assessment Questionnaire

This questionnaire allows you to reach a consensus amongst your team as to the level of maturity of your healthcare system with regards to integrated care, considering the views of the different individual respondents or sub-teams.

Legend

Doctorreply saved by wpadmin (you) 2017-06-09 18:13:39
Adminreply saved by wpadmin (you) 2017-06-10 00:35:22
Nursereply saved by wpadmin (you) 2017-06-08 00:00:00
ITreply saved by wpadmin (you) 2017-06-08 00:00:00

Questionnaire

Description*

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

1. Readiness to Change

- ☐ 0- No acknowledgement of compelling need to change
- ☐ 1- Compelling need is recognised, but no clear vision or strategic plan
- ☒ 2- Dialogue and consensus-building underway; plan being developed
- ☐ 3- Vision or plan embedded in policy; leaders and champions emerging
- ☐ 4- Leadership, vision and plan clear to the general public; pressure for change
- ☐ 5- Political consensus; public support; visible stakeholder engagement

If someone asked you to justify your rating here what would you say (please provide a few short sentences):

*

justifDoctor
justifAdmin
justifNurse
justifIT

How confident are you of your rating? *

-Please select-

Who do you think could provide a more confident judgement?

Save composite questionnaire



Individual self-assessment surveys e.g.,

Pain Clinic, Basque Country, Spain

Managerial
viewpoint

Personal Health folder's manager



Director of integration



Head of the Anaesthesiology Department



Practitioner
viewpoint

Head of the Pain Unit



Systems and Practice Teams

work together: Basque Country, Spain

System team

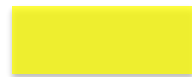


Personal Health folder's manager



Director of integration of the ICO

Practice team



Head of the Anaesthesiology Department



Head of the Pain Unit



Self-Assessment Conversations: SCIROCCO as an On-Line Tool



So much of what we do
still uses paper.



I haven't spoken enough with
administrations from other
regions, so I don't know



This is true, but our **plans for
integration** between and across
levels are more **ambitious** than in
neighbouring regions



I don't know . . .



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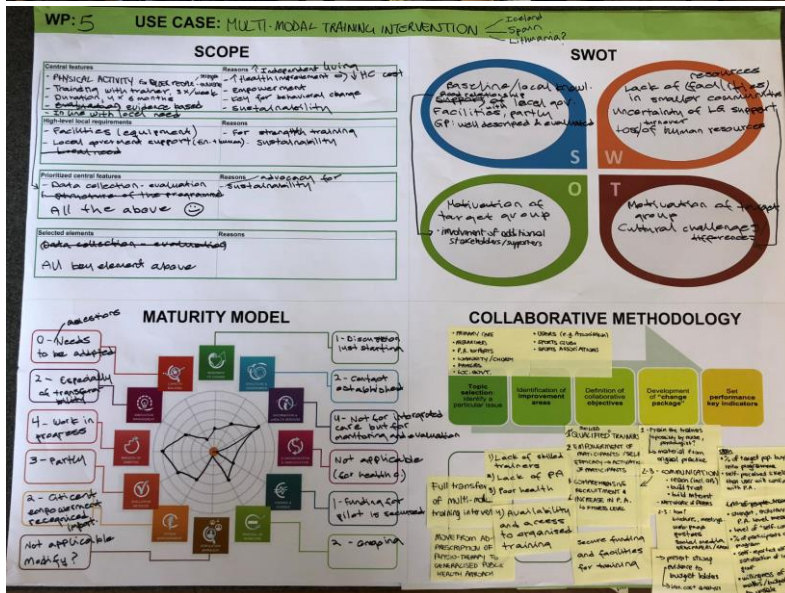
SCIROCCO: process of building to wider scale



TECHNOLOGY ENABLED CARE

Strategic Priorities 2018 – 2021





Helping sites get started and make progress

Organisation of SCIROCCO focus groups in three example regions

FOCUS GROUP IN NORRBOTTEN

Background

- 23rd August 2017
- Region Norrbotten headquarters in Luleå (Sweden)
- FG duration: 1h 15'

Attendees

- Profiles: a business developer and an associate professor in knowledge management.

Description

- Focus group took place
2 months after the self-assessment.




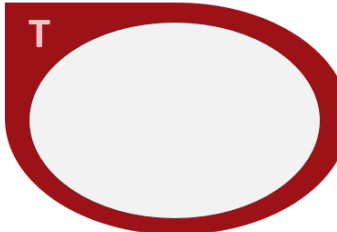


WP: **USE CASE:**

SCOPE

Central features	Reasons
High-level local requirements	Reasons
Prioritized central features	Reasons
Selected elements	Reasons

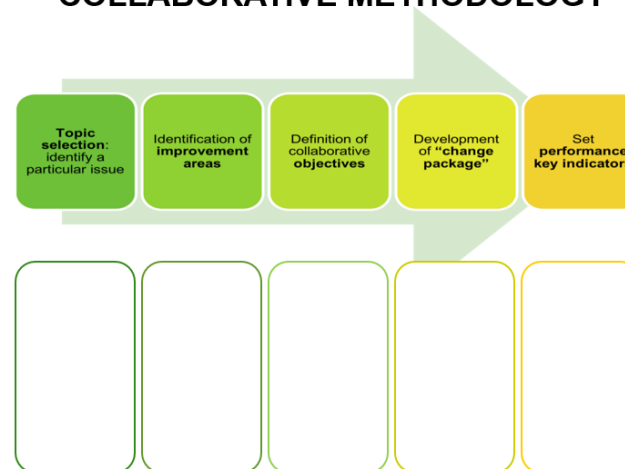
SWOT

 S	 W
 O	 T

MATURITY MODEL



COLLABORATIVE METHODOLOGY



 CHRODIS+

Plenty of European sites have got involved



**Example regions that are members of EUREGHA <http://www.euregha.net>:
e.g., Catalonia, Spain; Flanders, Belgium; Skane, Sweden.**

Engagement & Sustainability



European Innovation
Partnership on Active
and Healthy Ageing



- Flanders, Belgium
- Catalonia, Spain
- Skane, Sweden
- Wales, UK
- Attica, Greece
- Saxony, Germany
- Iceland
- Lombardy, Italy
- Kaunas, Lithuania
- Netherlands
- Stawanger, Norway
- Lodz, Poland
- Region of South Denmark
- Asturias, Spain
- Northern Ireland, UK
- Amadora, Spain
- Gesundes Kinzigtal, Germany
- Murcia, Spain
- Valencia, Spain
- Extremadura, Spain
- Carinthia, Greece
- Badalona, Spain
- Sofia, Bulgaria
- Campania, Italy

Helping sites get started and make progress

Key messages

Helping sites get started and make progress

- Is **easy to use**.
- Covers all the **relevant dimensions**.
- Is good at **consensus-building**, enables **discussion and dialogue**.
- Helps to **reflect on the strengths and weaknesses** of the region's / country's healthcare system.
- Provides different points of views which give **a broader view**.
- **Generates knowledge** and **helps to gain an overview** of the maturity of the healthcare system.

Helping sites get started and make progress

- Useful in terms of **policy-making**.
- Use in a **diversity of organisations** (at different organisational and system levels (e.g. local vs.regional), and with **different stakeholders** (e.g., patients, managers)).
- Presents good arguments to **managers**.
- Can be **used regularly**.
- Indicates which **dimensions are improving or worsening**.
- Could be used as a tool **prior e.g., to starting on certain projects or initiatives**.

Helping sites get started and make progress

Next steps

Twinning and coaching of regions

The Maturity Model can be used by policy makers of two regions to analyse weaknesses and strengths between regions and activate coaching processes



Next Steps

- Defining the approach to collect lessons learned on **coaching and twinning**
- Refining the overall findings especially around **“lessons learned”**
- Getting tool fully ready by **October 2018!**
- Meeting the group of sites/regions in **Brussels at their final conference**

How to Accelerate Scaling up of Integrated Care in Europe
Wednesday, 24 October 2018

Scotland House Conference Centre, Rond point Schuman 6, 1040

www.scirocco-project.eu

Please feel free to look at the tool:
<https://www.scirocco-project.eu/maturity-model-in-practice-scirocco-assessment-tool/>
and, ultimately, to apply it!

Any questions?
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