FROM A CONCEPTUAL MODEL TO A SELF-ASSESSMENT TOOL

Prof Stuart Anderson & Dr Cristina-Adriana Alexandru,
University of Edinburgh
Summary

► Integrated care
► Complexity of Health and Care Services
► The conceptual tool
► Digitalisation
► Different Views
► Ownership
► Consensus
► Revision
► Maturity Requirements
► Process
► Conclusion
How do Complex Organisations Adopt Integrated Care?
Provide a Framework for Analysis
Digitalize the Model and we’re done?
Nobody has a full view – everyone has their own…
... and they don’t want to share it with everyone...

This is my assessment and I want to keep it confidential right now.
Combining Views

This is our consensus taken from many perspectives
This is my initial assessment of the my health system to adopt integrated care.

In January 2017 significant changes led to changes in maturity, now.

In October 2017 my health systems maturity had developed to now.

This is my health system maturity to adopt integrated care October 2018.
Maturity and maturity requirements...
Developing Processes

➢ Standard processes to support:
  • Reaching consensus
  • Evaluating maturity requirements
  • Matching maturity requirements to health system

➢ Twinning and coaching:
  • Comparing health system maturity
  • Exploring good practice maturity requirements
  • Using the dimensions of the model to focus discussion
Subsystem assessments
Summary

➢ The core conceptual model is agreed, clear and simple.

➢ Tools need to retain this as much as possible.

➢ But… to be used they need to take into account the sorts of processes people follow/

➢ And… the tool needs to have ways of working with the conceptual model in a distributed, multi-lingual environment supporting varied ways of using the conceptual tool.
ASSESSING THE MATURITY OF HEALTHCARE SYSTEMS USING THE SCIROCCO TOOL

Facilitated Discussion