



FROM A CONCEPTUAL MODEL TO A SELF-ASSESSMENT TOOL

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Summary

- ▶ Integrated care
- ▶ Complexity of Health and Care Services
- ▶ The conceptual tool
- ▶ Digitalisation
- ▶ Different Views
- ▶ Ownership
- ▶ Consensus
- ▶ Revision
- ▶ Maturity Requirements
- ▶ Process
- ▶ Conclusion

How do Complex Organisations Adopt Integrated Care?



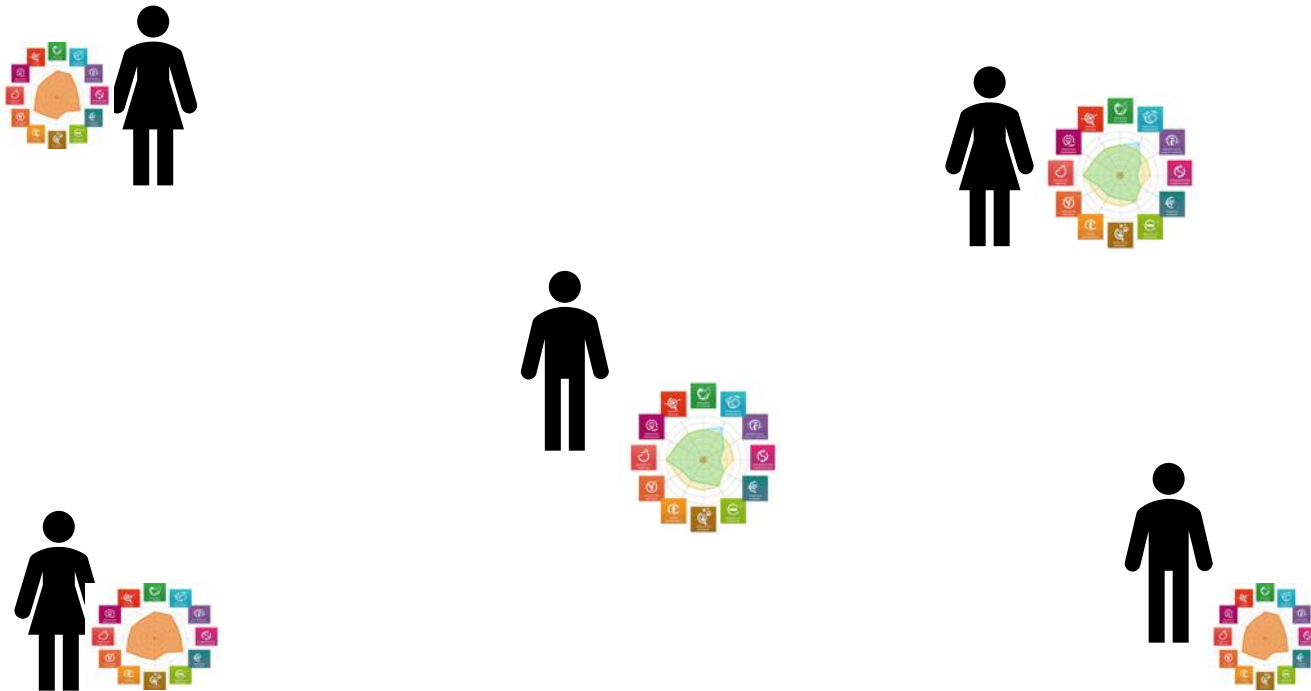
Provide a Framework for Analysis



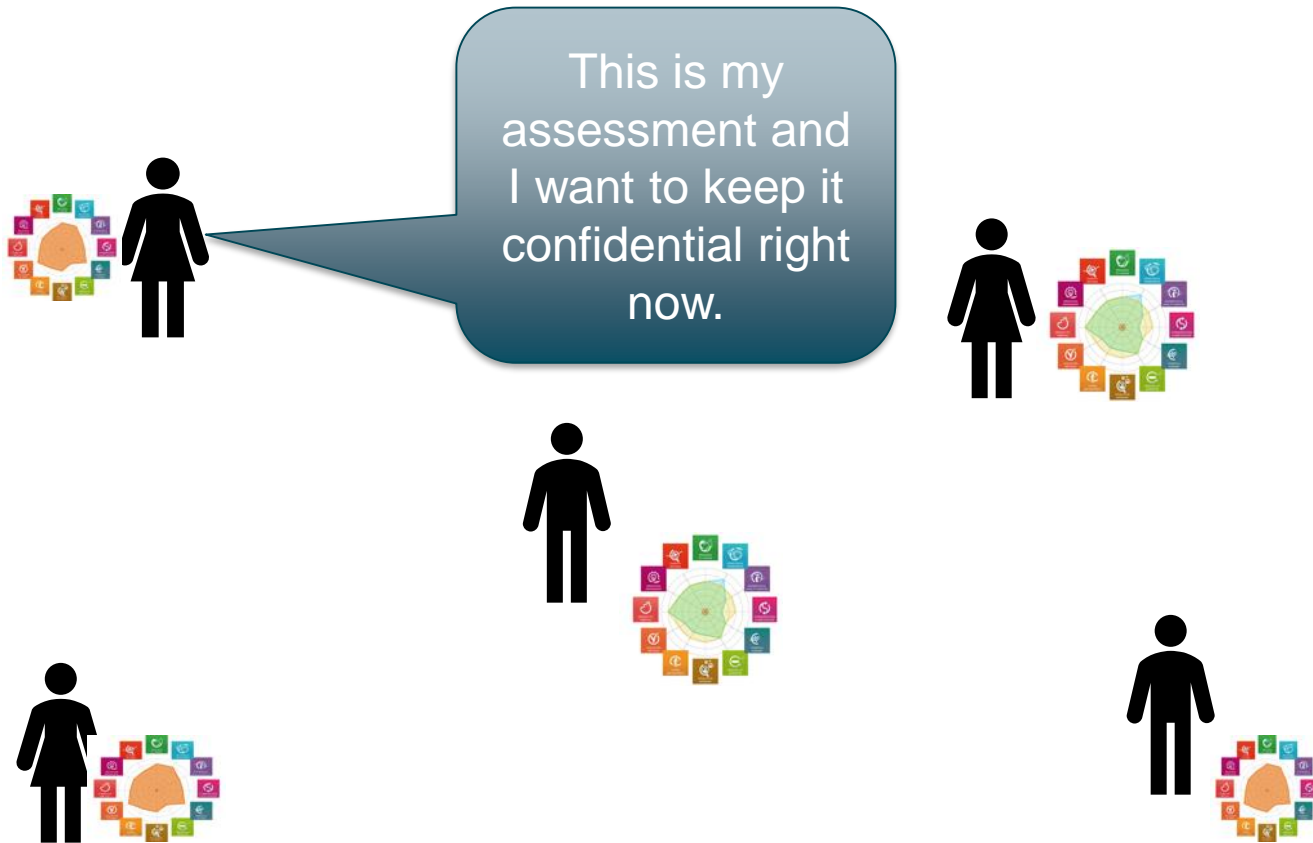
Digitalize the Model and we're done?



Nobody has a full view – everyone has their own...



... and they don't want to share it with everyone...

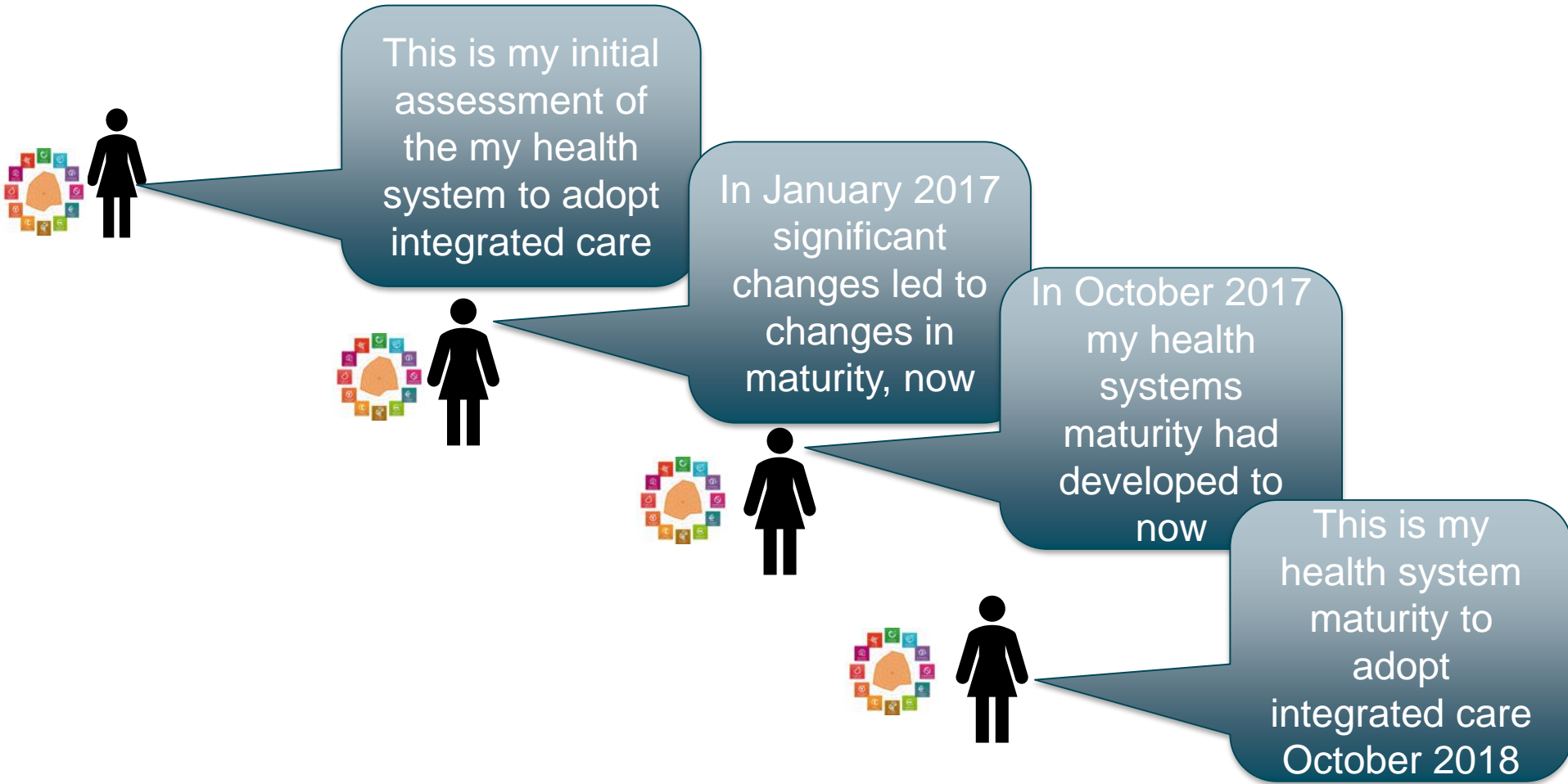


Combining Views



This is our consensus taken from many perspectives

Revising Views



Maturity and maturity requirements...

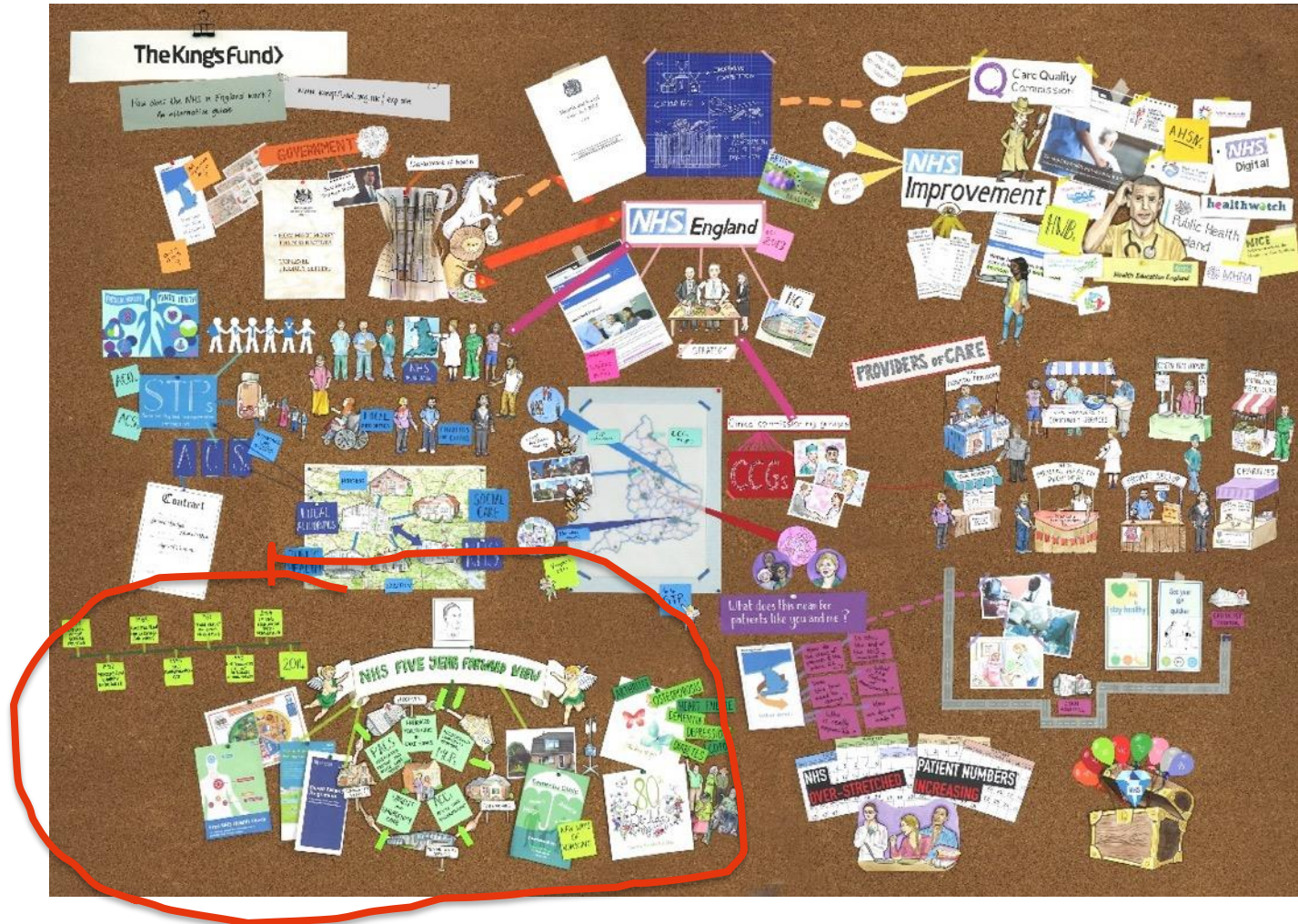


Developing Processes

- Standard processes to support:
 - Reaching consensus
 - Evaluating maturity requirements
 - Matching maturity requirements to health system

- Twinning and coaching:
 - Comparing health system maturity
 - Exploring good practice maturity requirements
 - Using the dimensions of the model to focus discussion

Subsystem assessments



Summary

- The core conceptual model is agreed, clear and simple.
- Tools need to retain this as much as possible.
- But... to be used they need to take into account the sorts of processes people follow/
- And... the tool needs to have ways of working with the conceptual model in a distributed, multi-lingual environment supporting varied ways of using the conceptual tool.



ASSESSING THE MATURITY OF HEALTHCARE SYSTEMS USING THE SCIROCCO TOOL

Facilitated Discussion



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