HOW TO USE THE SCIROCCO TOOL TO ASSESS MATURITY REQUIREMENTS OF GOOD PRACTICES

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Assessing the Maturity Requirements of a Good Practice

The assessment process consists of the following steps:

1. Organisers identify local experts to be involved in the assessment.

2. The experts individually perform the assessment by filling in a questionnaire on the SCIROCCO tool and identifying relevant features of the healthcare system for the adoption of a Good Practice.

3. The experts share their individual questionnaires with the organisers.

4. A workshop is organised to discuss and reach a consensus amongst the different experts about the maturity requirements of a Good Practice. The workshop also agrees on the relevant features for the Good Practice.
Step 1: A Multidisciplinary Team

Practitioner Perspective

Managerial Perspective
Step 2: Performing an Individual Assessment

Maturity Assessment

The objective of this page is to assess the maturity requirements of good practices. This is what the good practice needs from its environment in order for it to be possible to carry out the good practice.

Questions marked with * are compulsory

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<tr>
<th>Assessment</th>
<th>Description*</th>
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Please provide a name for your assessment (e.g. your own name and that of the good practice): *

Pain Clinic

Healthcare system your good practice belongs to: *

- Basque Country, Spain

Good practice: *

- Basque Country: Transversal Approach of the Pain from a Pain Unit

Update

Share
Step 2: Performing an Individual Assessment

Maturity Assessment

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1. Readiness to Change

- 0: No acknowledgement of compelling need to change
- 1: Compelling need is recognised, but no clear vision for change
- 2: Dialogue and consensus-building underway; plans for change emerging
- 3: Vision or plan embedded in policy; leaders and change champions identified
- 4: Leadership, vision and plan clear to the general public
- 5: Political consensus; public support; visible stakeholder engagement

Please indicate the features of the domain which justify your reply:

Features

A feature is a concrete thing/requirement in the healthcare system that is needed by a good practice to be implemented and/or transferred.

If we ask the question “Would the good practice be possible if this feature were absent from the environment?” and we get the answer NO, then the feature is required by the good practice.

Ok
Step 2: Performing an Individual Assessment

Practitioner Perspective

Managerial Perspective
Step 3: Sharing Individual Assessments

Maturity Assessment

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2. Structure & Governance

- 0: Fragmented structure and governance in place
- 1: Recognition of the need for structural and governance change
- 2: Formation of task forces, alliances and other informal ways of collaborating
- 3: Governance established at a regional or national level
- 4: Roadmap for a change programme defined and accepted by stakeholders involved
- 5: Full, integrated programme established, with funding and a clear mandate

Please indicate the features of the domain which justify your reply: 

Governance structure that spans primary and secondary care. Governance is adequate to support tele consultation and limited tele-prescribing

Update

Share
Governance is well-developed here but this is nothing new

Capturing pain clinic decisions took some work in the PHR

It took months of negotiation with the GPs to agree to teleconsultation
Step 4: Negotiating and Reaching Consensus
Step 4: Negotiating and Reaching Consensus
Adoption and Transfer

➤ Features capture what the Good Practice needs in the environment.

➤ Features capture the originating healthcare system in some detail.

➤ Adoption and transfer involves exploring how to reconcile the features needed by the Good Practice with those available in the receiving healthcare system.

➤ As the population of Good Practices grows, the healthcare systems feature sets become more complete and better characterised.