HOW TO USE THE SCIROCCO TOOL TO ASSESS MATURITY REQUIREMENTS OF GOOD PRACTICES

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Assessing the Maturity Requirements of a Good Practice

► The assessment **process** consists of the following steps:

1. Organisers **identify local experts** to be involved in the assessment

2. The experts **individually perform the assessment** by filling in a questionnaire on the SCIROCCO tool and Identifying **relevant features** of the healthcare system for the adoption of a Good Practice.

3. The experts **share their individual questionnaires** with the organisers

4. A **workshop** is organised to **discuss and reach a consensus** amongst the different experts about the maturity requirements of a Good Practice. The workshop also agrees on the relevant features for the Good Practice.

Step 1: A Multidisciplinary Team

Practitioner Perspective

Managerial Perspective

Step 2: Performing an Individual Assessment

Maturity Assessment

The objective of this page is to assess the maturity requirements of good practices. This is what the good practice needs from its environment in order for it to be possible to carry out the good practice.

Questions marked with * are compulsory

| Assessment | Description* |

Please provide a name for your assessment (e.g. your own name and that of the good practice): *

Pain Clinic

Healthcare system your good practice belongs to:* ⓘ

Basque Country, Spain

Good practice: * ⓘ

Basque Country: Transversal Approach of the Pain from a Pain Unit

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Step 2: Performing an Individual Assessment

Maturity Assessment

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| Assessment | Description* |

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

1. Readiness to Change (i)

○ 0- No acknowledgement of compelling need to cha
○ 1- Compelling need is recognised, but no clear visic
○ 2- Dialogue and consensus-building underway; plar
○ 3- Vision or plan embedded in policy; leaders and c
○ 4- Leadership, vision and plan clear to the general p
○ 5- Political consensus; public support; visible stakel

Features

A feature is a concrete thing/ requirement in the healthcare system that is needed by a good practice to be implemented and/or transferred.

If we ask the question "Would the good practice be possible if this feature were absent from the environment?" and we get the answer NO, then the feature is required by the good practice.

Ok

Please indicate the features of the domain which justify your reply: (i)*

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READINESS TO CHANGE
STRUCTURE & GOVERNANCE
INFORMATION & eHEALTH SERVICES
STANDARDISATION & SIMPLIFICATION
FINANCE & FUNDING
REMOVAL OF INHIBITORS
POPULATION APPROACH
CITIZEN EMPOWERMENT
EVALUATION METHODS
BREADTH OF AMBITION

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Step 3: Sharing Individual Assessments

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2. Structure & Governance ⓘ

○ 0- Fragmented structure and governance in place
○ 1- Recognition of the need for structural and governance change
○ 2- Formation of task forces, alliances and other informal ways of collaborating
○ 3- Governance established at a regional or national level
● 4- Roadmap for a change programme defined and accepted by stakeholders involved
○ 5- Full, integrated programme established, with funding and a clear mandate

Please indicate the features of the domain which justify your reply: ⓘ *

Governance structure that spans primary and secondary care. Governance is adequate to support tele consultation and limited tele-prescribing

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Step 4: Negotiating and Reaching Consensus

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Decision

Step 4: Negotiating and Reaching Consensus

Adoption and Transfer

► Features capture what the Good Practice needs in the environment.

► Features capture the originating healthcare system in some detail.

► Adoption and transfer involves exploring how to reconcile the features needed by the Good Practice with those available in the receiving healthcare system.

► As the population of Good Practices grows, the healthcare systems feature sets become more complete and better characterised.

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