Twinning and Coaching in Puglia Region

➢ Type of the twinning and coaching:
  ▶ Transferability of learning about the Good Practice

➢ Role of the regions in twinning and coaching:
  ▶ Scotland – Receiving region
  ▶ Olomouc Region – Receiving region
  ▶ Puglia Region – Transferring region

➢ Focus of the twinning and coaching:
  ▶ Telemonitoring, teleconsultation and telecare project for patients with Heart Failure, COPD and Diabetes in Puglia
Maturity Requirements of TeleHomeCare

- Training of professionals, continuous learning
- Change of approach in managing frail chronic patients out of hospital
- Integration between hospital care and primary care
- Evaluation habit; systematic evaluation and data collection
- Training of patients; access to information in order to improve self-care and motivation for empowerment
- Population stratification; shared care pathways among the actors
- Leadership; shared vision and involvement of healthcare professionals
- A clear roadmap for a change, including regulations
- Sharing of information among professionals
- Interconnection with the Regional Platform
- Initial investment for the procurement of the bed side table
- Small “change envisaged in the routine of the professionals involved
SCOTLAND’S PERSPECTIVE

Morag Hearty, NHS Lanarkshire
Rationale for twinning with Puglia Region – Scotland’s perspective

- Identified similar issues and ambitions to assist people to be cared for at home or as near to home as possible (Scottish National Outcomes).

- Helped identify the areas of good practice to prioritise in our Action Plan.
Scotland’s local conditions for the adoption of learning from Puglia’s Good Practice
Feasibility of the features

► Feasible: Standardisation and simplification are possible with effort: plans already place re citizen portal and ensuring interoperability is a key standard in all new procurement.

► Not feasible: The engagement with local industry partners is problematic – due to both our rigorous procurement and financial policies and previous issues with platforms unable to support scale.
Scotland’s priority actions to enable conditions for the adoption of learning

- Improved citizen empowerment - enabling truly integrated care requires an increase in public awareness and engagement.

- Evaluation – to enable robust future business cases we require data to be integrated from both health and social care systems.
Take home messages

- Scotland: if you have the opportunity – take it!

- Useful to have the a wide representation from clinicians, operational staff and strategic managers.

- The generosity of our twinning region of Puglia in sharing information freely across all their stakeholders with a full and relevant itinerary – Thank you.
OLOMOUC REGION’S PERSPECTIVE

Zdenek Gutter,
University Hospital Olomouc

SCIROCCO Final Conference, 24 October 2018, Brussels
Rationale for Twinning with Puglia Region

➢ Rationale / motivation:
Our focus in UHO is care of chronically ill (frail) patients between home and hospital;
UHO operates two good practices with some similarities to Puglia´s Practice and wants to extend their scopes and introduce other relevant innovations proven in EU countries

➢ Addressing particular needs / problems in Olomouc / CR:
The Puglia practice demonstrated sets of innovations that are valuable sources of inspiration for replications in the interest of improving quality and effectiveness of care services;
Local conditions for the adoption of learning – Olomouc Region

Main commonalities: Population approach – based on sharing health pathways among the actors of the care team – similar approach as in the CR – patients stratification is driven by medical personnel

Differences: Almost all the other domains – conditions are either different or not yet ready to allow direct introduction of the practice

Maturity of Good Practice requirements
Maturity of Olomouc’s healthcare system
Priority actions to enable conditions for the adoption of learning – Olomouc Region

- **Collaboration on healthcare reform**
  Innovative good practice requires conditions that can only be made available by reforms or system changes; UHO participates in the process on reforms in the CR;

- **Use of Structural and other EU funding resources**
  - The Ministry of Health Structural Reform Support Programme (2017-2020)
  - Pilot projects (Olomouc) designed to replicate good practices that demonstrate a better care coordination and increase of quality and effectiveness of care by using digital health tools

- **Olomouc policy implication:** UHO promotes essential learning from the Good Practice and makes all 3 key Czech stakeholders familiar with the Good Practice and its impact
Take Home Message

Olomouc Region

- Broad range of learnings comprising of:
  - approach to care integration,
  - innovation development,
  - financing and implementation, including details of the care pathways changes