



TWINNING & COACHING OF SCOTLAND AND OLOMOUC REGION WITH PUGLIA REGION



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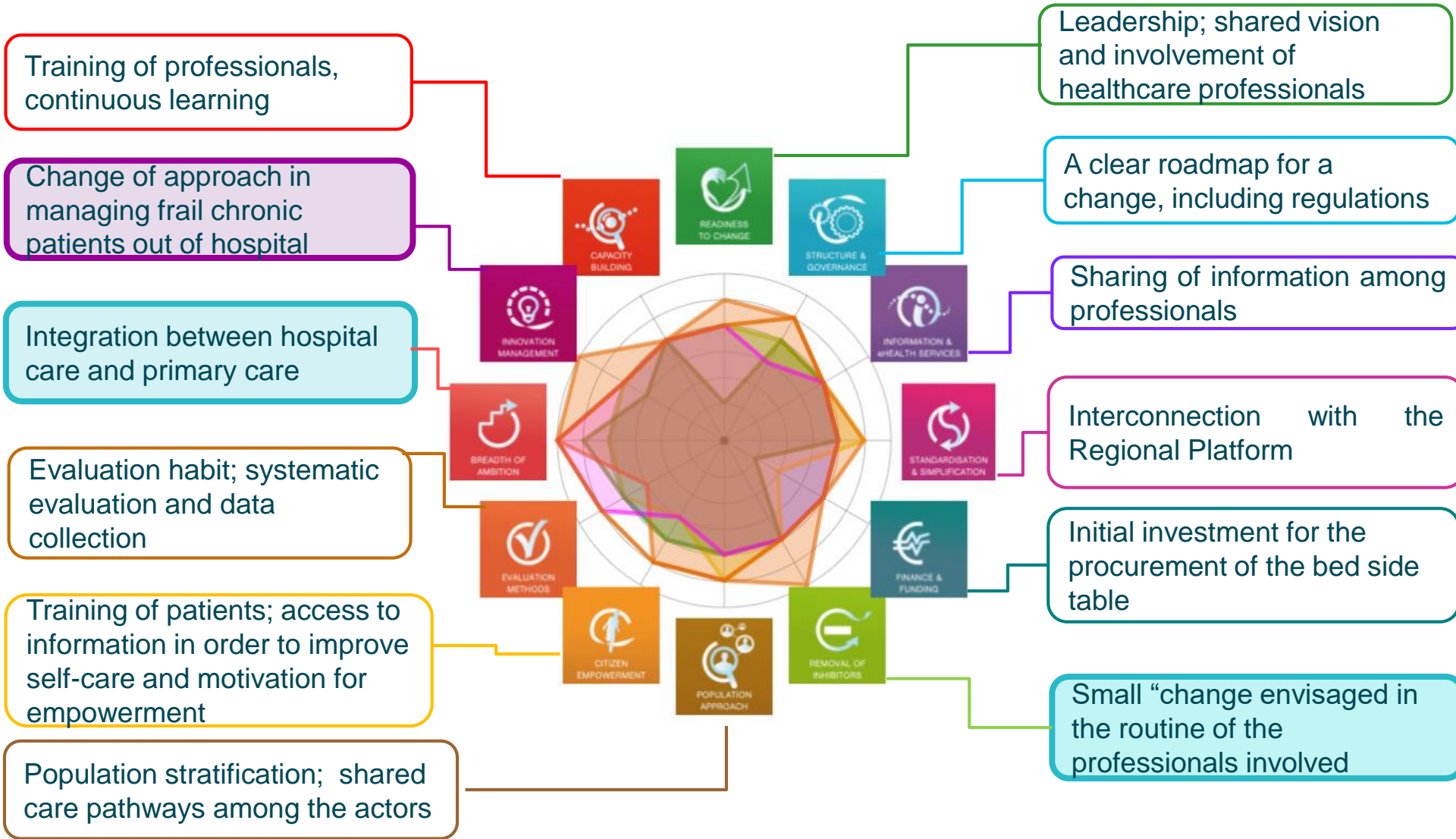
Twinning and Coaching in Puglia Region

- ▶ **Type of the twinning and coaching:**
 - Transferability of learning about the Good Practice

- ▶ **Role of the regions in twinning and coaching:**
 - Scotland – Receiving region
 - Olomouc Region – Receiving region
 - Puglia Region – Transferring region

- ▶ **Focus of the twinning and coaching:**
 - Telemonitoring, teleconsultation and telecare project for patients with Heart Failure, COPD and Diabetes in Puglia

Maturity Requirements of TeleHomeCare





SCOTLAND'S PERSPECTIVE

**Morag Hearty,
NHS Lanarkshire**



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Rationale for twinning with Puglia Region – Scotland's perspective

- ▶ Identified similar issues and ambitions to assist people to be cared for at home or as near to home as possible (Scottish National Outcomes).
- ▶ Helped identify the areas of good practice to prioritise in our Action Plan.

Scotland's local conditions for the adoption of learning from Puglia's Good Practice



Legend

[Cons-ScotlandFinal](#) saved by andreapavlickova@nhs.net 2018-10-02 14:46:37

[Cons-Puglia: TeleHomH@H - Consensus](#) saved by f.avolio@arespuglia.it 2018-09-24 16:12:24

Feasibility of the features

- ▶ Feasible: Standardisation and simplification are possible with effort : plans already place re citizen portal and ensuring interoperability is a key standard in all new procurement.
- ▶ Not feasible: The engagement with local industry partners is problematic – due to both our rigorous procurement and financial policies and previous issues with platforms unable to support scale.

Scotland's priority actions to enable conditions for the adoption of learning

- ▶ Improved citizen empowerment- enabling truly integrated care requires an increase in public awareness and engagement.
- ▶ Evaluation – to enable robust future business cases we require data to be integrated from both health and social care systems.

Take home messages

- ▶ Scotland: if you have the opportunity – take it!
- ▶ Useful to have the a wide representation from clinicians, operational staff and strategic managers.
- ▶ The generosity of our twinning region of Puglia in sharing information freely across all their stakeholders with a full and relevant itinerary –Thank you.



OLOMOUC REGION'S PERSPECTIVE

**Zdenek Gutter,
University Hospital Olomouc**



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Rationale for Twinning with Puglia Region

➤ **Rationale / motivation:**

Our focus in UHO is care of chronically ill (frail) patients between home and hospital;

UHO operates two good practices with some similarities to Puglia's Practice and wants to extend their scopes and introduce other relevant innovations proven in EU countries

➤ **Addressing particular needs / problems in Olomouc / CR:**

The Puglia practice demonstrated sets of innovations that are valuable **sources of inspiration for replications** in the interest of improving quality and effectiveness of care services;

Local conditions for the adoption of learning – Olomouc Region



■ Maturity of Good Practice requirements
■ Maturity of Olomouc's healthcare system

Main commonalities: Population approach – based on sharing health pathways among the actors of the care team – similar approach as in the CR – patients stratification is driven by medical personnel

Differences: Almost all the other domains – conditions are either different or not yet ready to allow direct introduction of the practice

Priority actions to enable conditions for the adoption of learning – Olomouc Region

➤ Collaboration on healthcare reform

Innovative good practice requires conditions that can only be made available by reforms or system changes; UHO participates in the process on reforms in the CR;

➤ Use of Structural and other EU funding resources

- The Ministry of Health Structural Reform Support Programme (2017- 2020)
- Pilot projects (Olomouc) designed to replicate good practices that demonstrate a better care coordination and increase of quality and effectiveness of care by using digital health tools

➤ Olomouc policy implication: UHO promotes essential learning from the Good Practice and makes all 3 key Czech stakeholders familiar with the Good Practice and its impact

Take Home Message

Olomouc Region

- Broad range of learnings comprising of:
 - approach to care integration,
 - innovation development,
 - financing and implementation, including details of the care pathways changes