



LESSONS LEARNED AND POLICY RECOMMENDATIONS

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Lessons Learned and Policy Implications

OBJECTIVE

To present the **lessons learned** and **policy recommendations** on how to address the issues of **scaling-up** using the experience of five European **regions** with the **SCIROCCO tool** to facilitate **knowledge-sharing in integrated care.**

Lessons Learned and Policy Implications

HOW WERE THE LESSONS LEARNED AND POLICY IMPLICATIONS CAPTURED?

Use of Focus Groups to capture the experiences of the SCIROCCO regions on:

- Assessment of **maturity of each regional context** for integrated care.
- Assessment of **maturity requirements of good practices** implemented in the regional context.
- Process of **twinning and coaching** among regions.



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FOCUS GROUPS:

Key findings and messages

The lessons learned from the Focus Groups were on:

The tool itself and on the process of using the tool

Potential enhancements of the tool

Future uses/ wider(policy) implications of the tool

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The tool itself
and on the
process of
using the tool

- **Facilitates constructive collaboration** between different professionals for the purpose of consensus-building.
- Enables **dialogue**.
- **Generates knowledge and promotes reflection** on the ‘object of assessment’ (health system or a good practice).
- Provides **support to make decisions** or to present rationale to decision-makers and policy-makers with regard to integrated care.

USE OF THE TOOL:

There has been some discussion about whether the tool is **easy or complex to use**. This may be explained by:

- 1) The evolution of the SCIROCCO model and tool;
- 2) The purpose of using the tool;
- 3) Professionals’ knowledge of the topic at hand “the object of analysis”;
- 4) Familiarity with the SCIROCCO tool.

Potential enhancements of the Tool

POTENTIAL ENHANCEMENTS TO THE TOOL:

- **Language** was an issue when using the tool. There needs to be cross-cultural adaptation of the Tool.
- Some **difficulties in understanding** some dimensions (these may be due to language issues).
- Make **the Tool friendlier** at a visual level and offer fewer features.
- Use brighter **colours**.
- Produce the final consensus diagram in only one colour.

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Future uses/ wider (policy) implications of the Tool

- The SCIROCCO Tool can be used in a great diversity of organisations, at different organisational and system levels, and with different stakeholders.
- Particularly useful when used at a high organisational level (e.g. from a strategic perspective, with management and decision-makers).
- Potentially useful in terms of determining areas of policy-making.

EXAMPLES OF FUTURE USES PROPOSED BY FOCUS GROUPS:

- 1) To follow up on the progress towards integrated care or scaling-up of good practices;
- 2) To be used as a management tool for health and care partnerships;
- 3) To be used in areas of change management;
- 4) To develop digitalisation strategies and to test the shift from analogue systems to digital systems.

Lessons Learned and Policy Implications

POLICY IMPLICATIONS

- ▶ Reflect together on:
 - The SCIROCCO process
 - The SCIROCCO Tool
 - SCIROCCO for decision-making



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The SCIROCCO process

- ▶ Builds **learning and knowledge transfer** step-by-step, in phases.
- ▶ Is **systematic**, and builds **consistency and coherence** of findings.
- ▶ Assists **constructive collaboration**.
- ▶ Shows the importance of **group work and sharing**, including good facilitation of meetings.
- ▶ Shows how useful **twinning and coaching** can be in the sharing of mutual experiences and good practices.

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The SCIROCCO Tool



- ▶ Points to the importance of **readiness**.
- ▶ Is about **people understanding their context**.
- ▶ Can be used in a **wide range of settings with broad ranges of people**, from patients/citizens themselves to high-level decision-makers.

SCIROCCO for decision-making

- ▶ Provides **reassurance** on what is happening in local regions.
- ▶ Provides **evidence** and confirms **trends** on what is happening in local regions.
- ▶ Helps with **change management**.
- ▶ Helps with **building strategies**, and may be especially effective in developing digitisation strategies.



Potential policy recommendations



- ▶ **“Get ready!”**
Assess the capacity and readiness of European regions for integrated care.
- ▶ **“Speed up”**
Move towards faster adoption and scaling-up of integrated care.
- ▶ **“Use SCIROCCO”**
Expand the use of the SCIROCCO Tool in the process of scaling-up.
- ▶ **“Look for the evidence”**
Improve informed decision-making on the local, national, and European levels.

Potential policy recommendations



▶ **“Work together”**

Co-design and provide “personalised assistance” to health and care authorities.

▶ **“Learn from others”**

Apply effective knowledge transfer (i.e. through twinning and coaching).

▶ **“Share our good practices”**

Improve access of European regions to capacity-building support.

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Sustainability development goals

“While SCIROCCO – the tool, process, and knowledge transfer – have all concentrated on the scaling-up of integrated care, it is highly possible that these initiatives could be applied to a far **wider range of social/societal challenges** as Europeans, and global citizens, **work together** to fulfil the **17 sustainable development goals** that the world has set itself for 2030”.



<https://www.un.org/sustainabledevelopment/sustainable-development-goals/>

Thanks for your attention.

**Your feedback
and questions very welcome.**