



INTEGRATED CARE IN FLANDERS A REGIONAL PERSPECTIVE

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SCIROCCO Final Conference

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Overview

- ▶ Introduction to the Flanders Reform of Primary care / integrated care
- ▶ Discussing the progress based on the B3 Maturity Model that was made in April 2017



Health competences since 2014

- ▶ Federal Competences
 - ▶ Reimbursement of medical procedures
 - ▶ Regulation and financing of:
 - ▶ Compulsory health insurance
 - ▶ Hospitals
 - ▶ Professional qualifications
 - ▶ Pharmaceuticals
- ▶ Flanders Regional Competences
 - ▶ Long term & mental health care
 - ▶ Elderly care
 - ▶ Compulsory care insurance
 - ▶ Disease Prevention
 - ▶ Health Promotion
 - ▶ Care at home
 - ▶ Care for disabled persons
 - ▶ Normative, infrastructure Hospitals
 - ▶ Rehabilitation





Principles and challenge of the BE health system

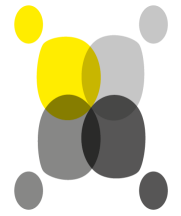
- ▶ Belgium has a liberal system of service provision with a large therapeutic freedom for physicians and freedom of choice for patients.
- ▶ This liberal system is challenging for the increasing number of patients with chronic diseases, who need an integrated care approach.



Health services

- ▶ Private not for profit hospitals, almost no public hospitals anymore.
- ▶ Elderly residential care:
 - Private not-for-profit (most of them have a catholic origin)
 - Public sector (local authorities)
 - Market-driven initiatives
- ▶ Both physicians and hospitals are independent and work on a not-for-profit basis.
- ▶ GPs tend to work together, only a minority remain 'soloists'; specialists have contract with hospital

BE policy process



- ▶ The Belgian health ministers initiated a common reflection in 2012 on the organization of integrated care, which will result in a reorientation of the health system (KCE, 2012, Federal coalition agreement).
 - Flanders adopted an approach for a reform of the primary care: health and social sector.



Policy process in Flanders



6th State Reform

24.10.2018



What needs to
change?

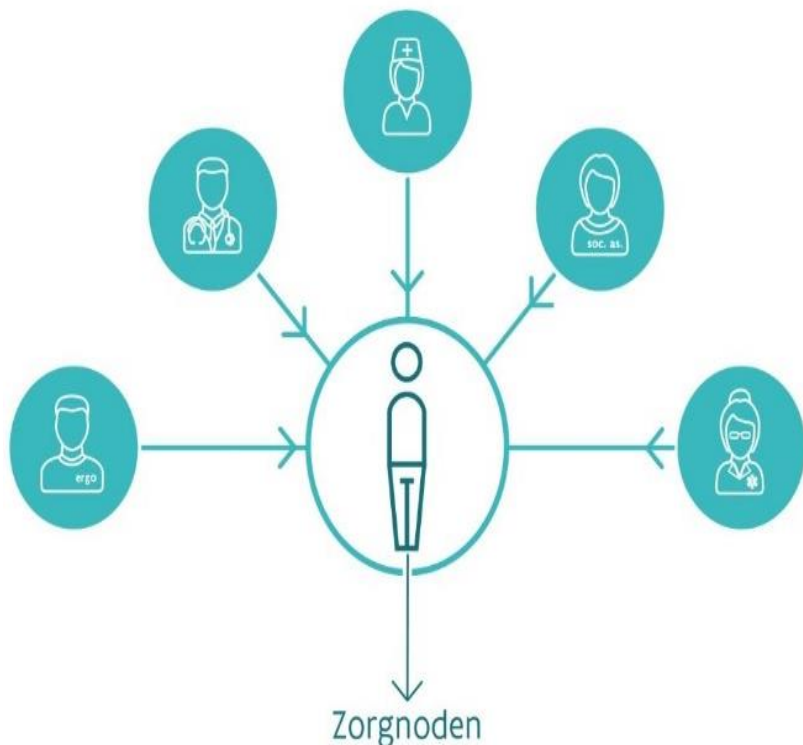




Person centred care



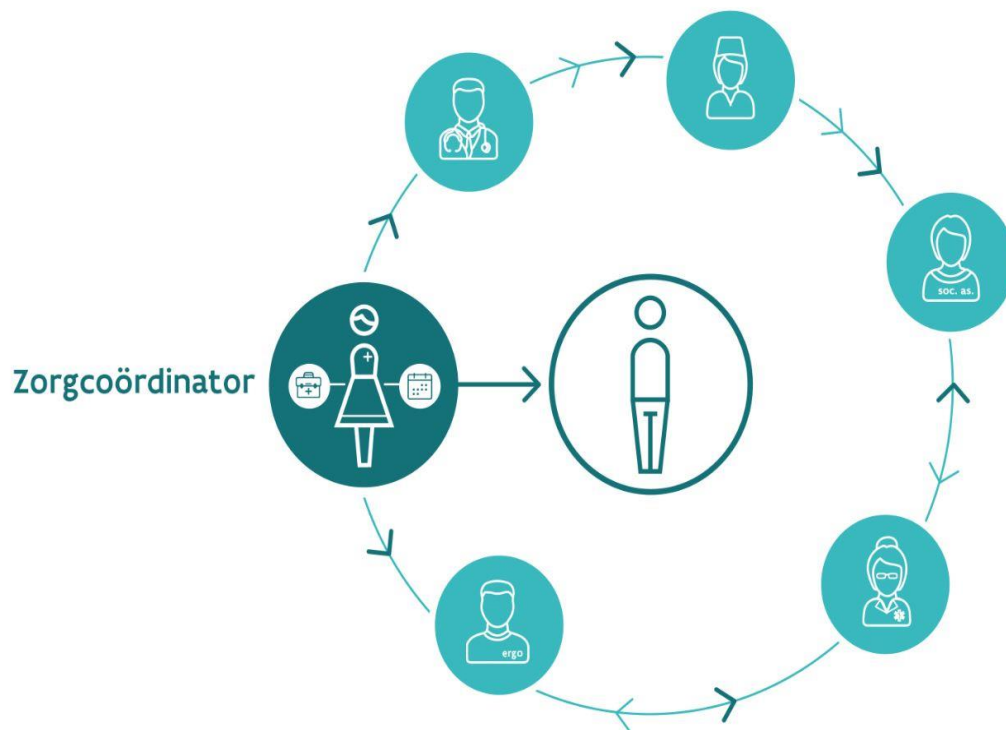
Person centred care



- ▶ Integral approach
- ▶ Improve self-management and skills
- ▶ Informal carer is a full partner in the care
- ▶ Care targets via a care plan
- ▶ More care in the neighbourhood
- ▶ Wide spread of information points
- ▶ Integration of prevention, mental health care, family care, care at home, social policy

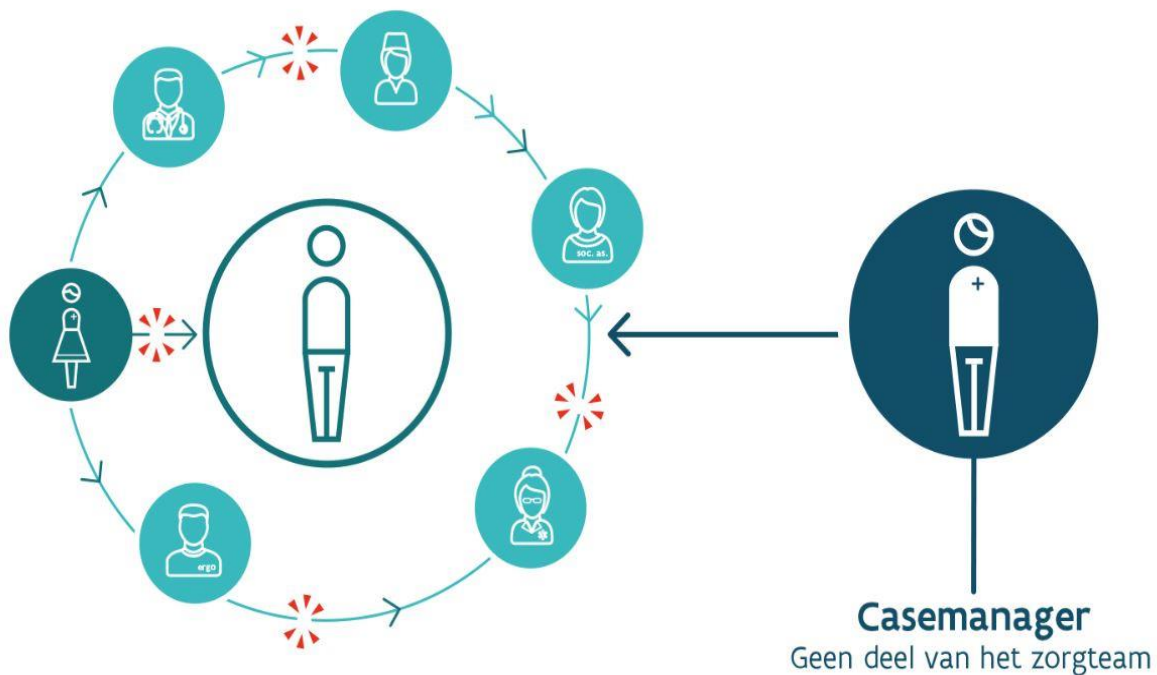


Complex care: care-coordinator





Complex care: case manager

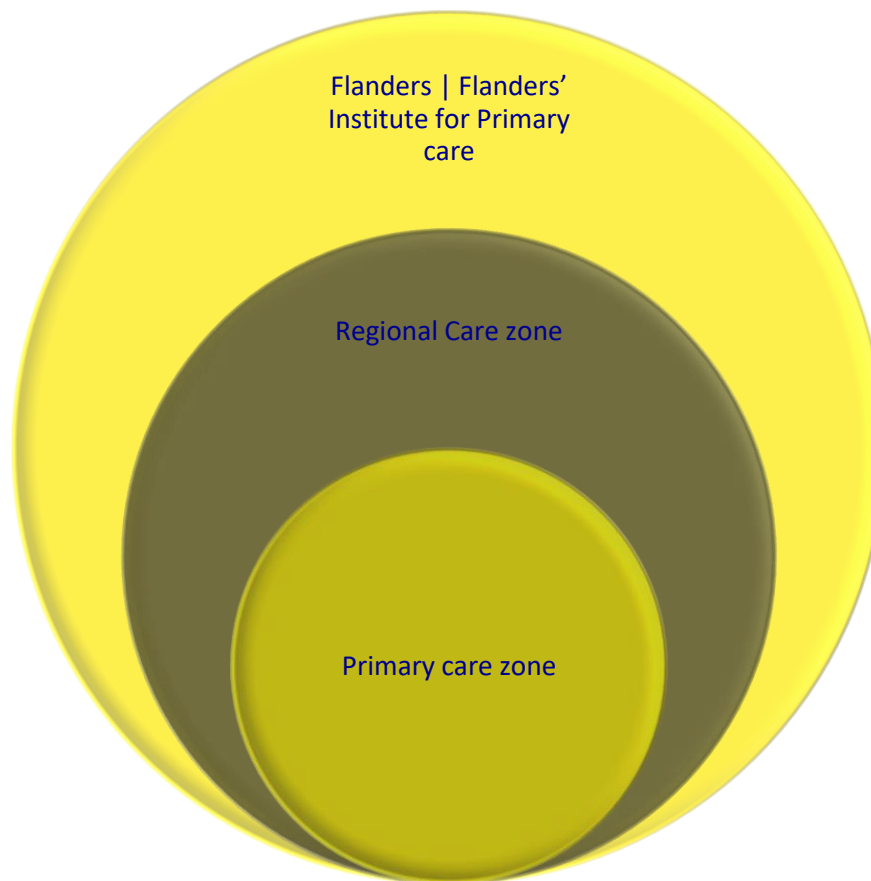




Optimal support for carers



Re-organisation of the landscape



24.10.2018

Agentschap Zorg en Gezondheid

Transition



- ▶ Drafting of an action plan by a 'Programme manager' in Flanders
- ▶ Prepare legislation
- ▶ Re-allocation of personnel and resources
- ▶ Share ownership of the reform!!
- ▶ Align the different movements between professional actors and sectors



Transition programme: working on 3 axes



- ▶ Content wise: changing the way care is provided
- ▶ Structure :new structures to support the changing care
- ▶ Instruments : how to facilitate the desired changes



13 projects transition programme



1. **Vorming en opstart werking van de eerstelijnszones**
2. Vorming en opstart werking van de regionale zorgzones
3. **Oprichting Vlaams Instituut voor de Eerste lijn**
4. **Ondersteuning eerstelijnspraktijkvormen en werken aan meer zorgcapaciteit in de eerste lijn**
5. **Zorgcoördinatie en casemanagement in relatie tot financiering multidisciplinair overleg**
6. **Naar een digitale eerste lijn**
7. Vormgeven kwaliteitsbeleid en klachtenbeleid
8. **Uitbouw geïntegreerd breed onthaal**
9. **Mantelzorg als volwaardige partner in de eerstelijnszorg**
10. Verzekeren basisopleiding en permanente vorming
11. Communicatie over reorganisatieproces en zorg in Vlaanderen
12. **Zorggeletterdheid en patiëntenparticipatie**
13. **De sociale kaart**





Application of the B3 Maturity Model / SCIROCCO Tool



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Maturity Model, dating April 2017

- ▶ **Assess the maturity of the Flanders' Reform (health system)** to adopt integrated care.
- ▶ Identify how confident we are in the process of change management
- ▶ Identify how confident and on track we are for the implementation
- ▶ Use it as a benchmark:
 - Own evolution - progress
 - Share with other regions



Maturity of Flanders' healthcare system for integrated care





Thank you!