



SELF-ASSESSMENT TOOL FOR INTEGRATED CARE

DR ANDREA PAVLICKOVA
INTERNATIONAL ENGAGEMENT MANAGER
TEC AND DIGITAL HEALTHCARE INNOVATION
SCOTTISH GOVERNMENT



Co-funded by
the Health Programme
of the European Union

EHMA, 2018 – 20-22 June 2018, Budapest



@SCIROCCO_EU

What is the ambition of SCIROCCO Tool?

To address the challenges of adoption and scaling up of integrated care by:

1. Assessing

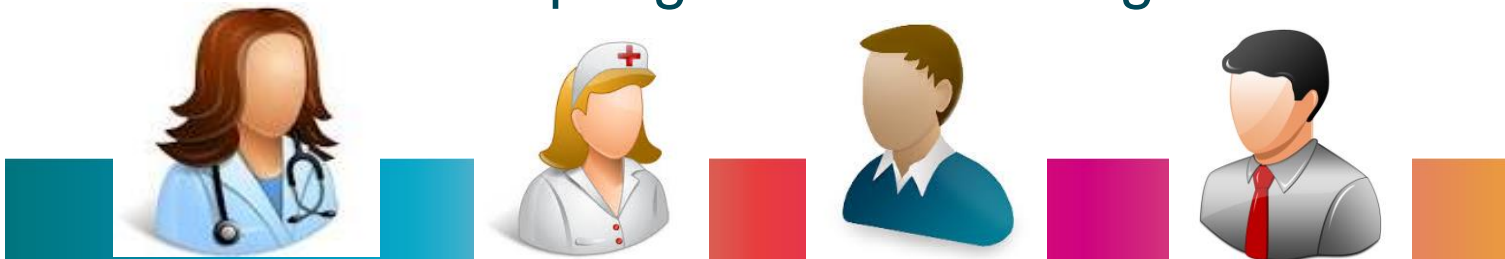
- Maturity **requirements of the Good Practice** in order to understand **transferable elements** of the Good Practice/intervention for the adoption and scaling-up.
- Maturity of **healthcare system** for the adoption of integrated care solutions in order to understand the **local context/conditions** enabled the implementation of integrated care.

What is the ambition of SCIROCCO Tool?

To address the challenges of adoption and scaling up of integrated care by:

2. Facilitating

- Better understanding of the **strengths and weaknesses and areas of improvement** in the local healthcare systems in order to adopt integrated care.
- **Multi-stakeholder discussions** and consensus-building.
- Knowledge transfer and **effective learning** through the **systematic flow of appropriate information** and evidence between the between adopting and transferring entities.



SCIROCCO

Self-assessment tool
with an objective to
capture the multi-
stakeholder
perspective and
experience with the
implementation of
integrated care



SCIROCCO self-assessment tool is an online tool

New Maturity Model Questionnaire

Please reply to all of the questions

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

2. Structure & Governance * Required

- ☐ Fragmented structure and governance in place
- ☐ Recognition of the need for structural and governance changes
- ☐ Formation of task forces, alliances and other informal arrangements
- ☐ Governance established at a regional or national level
- ☐ Roadmap for a change programme defined and agreed
- ☐ Full, integrated programme established, with full governance

If someone asked you to justify your rating here write a few short sentences):

How confident are you of your rating?

Who do you think could provide a more confident judgement?

Q2. Structure and Governance: Objectives

The broad set of changes needed to deliver integrated care at a regional or national level presents a significant challenge. It needs multi-year programmes with excellent change management, funding and communications, and the power to influence and (sometimes) mandate new working practices. This means alignment of purpose across diverse organisations and professions, and the willingness to collaborate and put the interest of the overall care system above individual incentives. It also means managing the introduction of eHealth services to enable integrated care in a way that makes them easy to use, reliable, secure, and acceptable to care professionals and citizens alike.

- Enabling properly funded programmes, including a strong programme, project management and change management; establishing ICT or eHealth competence centres to support roll-out; distributed leadership, to reduce dependency on a single heroic leader; excellent communication of goals, progress and successes.
- Managing successful eHealth innovation within a properly funded, multi-year transformation programme.
- Establishing organisations with the mandate to select, develop and deliver eHealth services.

Ok



Questionnaire name: *

ALEC DEMO

Save questionnaire

Interested to test?

<http://scirocco-project-msa.inf.ed.ac.uk/login/>

New Maturity Model Questionnaire

Your questionnaire was successfully saved

Q1 Q2 Q3 Q4 Q5 Q6 Q7 Q8 Q9 Q10 Q11 Q12

1. Readiness to Change (to enable more integrated care) * 

- ☐ No acknowledgement of compelling need to change
- ☐ Compelling need is recognised, but no clear vision or strategic plan
- ☐ Dialogue and consensus-building underway; plan being developed
- ☐ Vision or plan embedded in policy; leaders and champions emerging
- ☒ Leadership, vision and plan clear to the general public; pressure for change
- ☐ Political consensus; public support; visible stakeholder engagement

If someone asked you to justify your rating here what would you say (please provide a few short sentences):

There are policy documents in place, the minister is prepared to speak on this matter. However the organisations who will implement have not fully adopted the approach and it is patchily represented in their plans

How confident are you of your rating?

Moderately confident

Who do you think could provide a more confident judgement?

XXX who leads on Change Mar



Questionnaire name: *

ALEC DEMO

Update questionnaire



TOOL TO ASSESS MATURITY REQUIREMENTS OF THE GOOD PRACTICE

JON TXARRAMENDIETA
KRONIKGUNE



Co-funded by
the Health Programme
of the European Union



@ SCIROCCO_EU ⁷

Individual self-assessment surveys

Pain Clinic Good Practice in the Basque Country

Managerial

Personal Health folder's manager



Director of integration of the ICO



Head of the Anaesthesiology Department





Practitioner

Head of the Pain Unit





Consensus-building workshop

System team

-  Personal Health folder's manager
-  Director of integration of the ICO

Practice team

-  Head of the Anaesthesiology Department
-  Head of the Pain Unit



The key requirements for the implementation & transferability of Pain Clinic

Good Practice in the Basque Country identified by SCIROCCO Tool

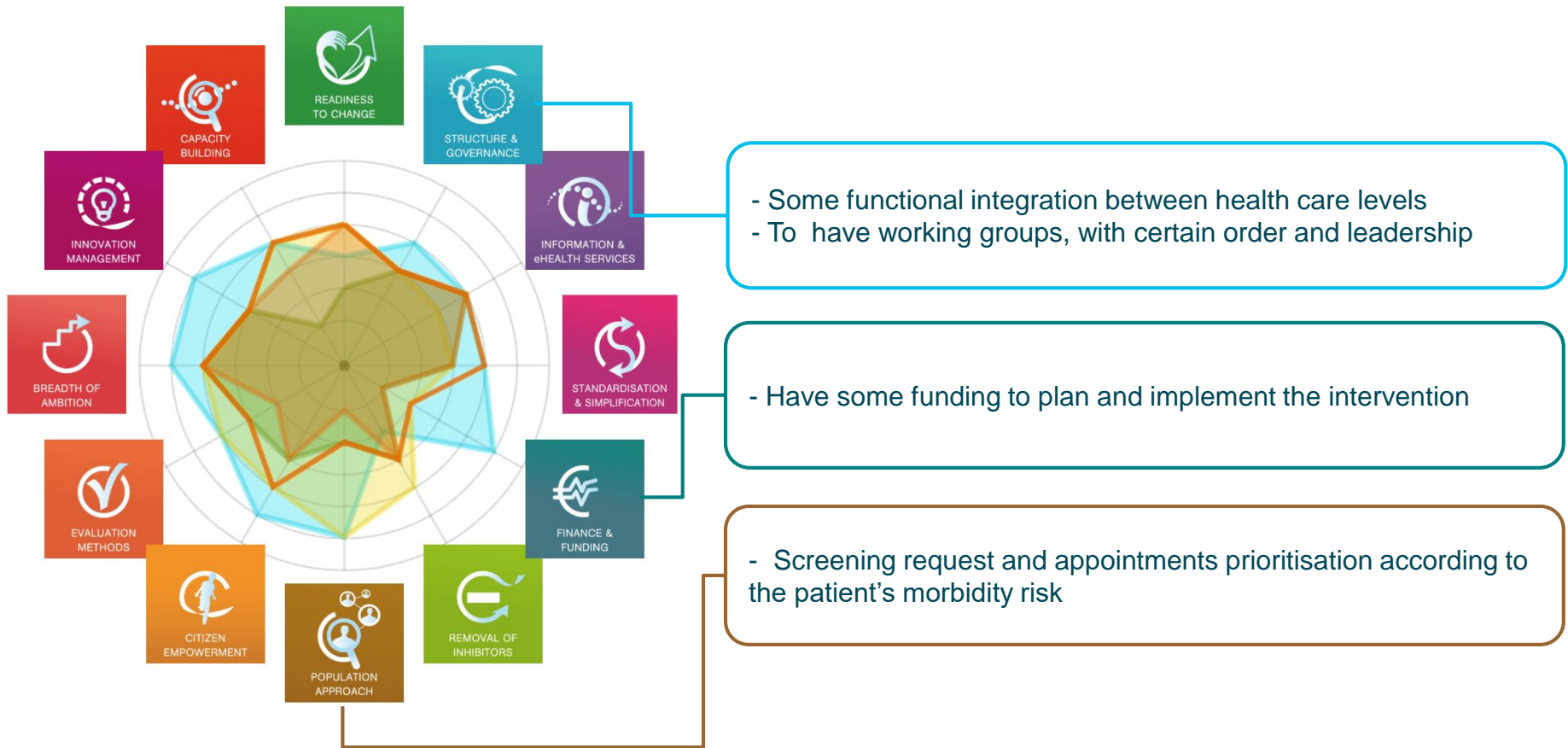
- The use of a fully integrated EHR that is accessible to all professionals
- The use of tele-consultations between primary care and the hospital
- The use of a Personal health folder, accessible for the entire population, which allows intercommunication between them and the health professionals

- Have cohesive structures between primary and specialized care and common communication channels and tools.
- It would be desirable to have integrated the social sector.

- The Personal health folder is used as a tool for patient empowerment. Using it, patients can interact with the clinicians. This procedure replaces some face-to-face consultations



Implementation & transferability - Not as relevant





TOOL TO ASSESS MATURITY OF HEALTHCARE SYSTEM

**LISA LUNDGREN
PROJECT DIRECTOR
NORRBOTTEN REGION**



Co-funded by
the Health Programme
of the European Union



@ SCIROCCO_EU¹²

Individual self-assessment surveys – Norrbotten Region

Registered Nurse



Healthcare Centre manager



Project Director



Business Developer



Economic Controller



IT Strategic Officer



Maturity of Norrbotten's healthcare system for integrated care





TOOL TO FACILITATE THE KNOWLEDGE TRANSFER AND SCALING-UP

DR ANDREA PAVLICKOVA
INTERNATIONAL ENGAGEMENT MANAGER
TEC AND DIGITAL HEALTHCARE INNOVATION
SCOTTISH GOVERNMENT



Co-funded by
the Health Programme
of the European Union



@ SCIROCCO_EU¹⁵

Tailored Twinning & Coaching

Maturity Requirements of Advance care planning

Maturity Assessment of Norrbotten Region



SAVE
THE DATE

24
October
2018

in Brussels

VENUE:

Scotland House
Conference Centre

Rond point Schuman
1040 Brussels



THANK YOU!

www.scirocco.eu