



D2.1 Dissemination Strategy and Action Plan

WP 2 Dissemination and Exploitation



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Statement of originality

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Executive Summary

The overall aim of this deliverable is to provide Dissemination Strategy and Action Plan developed for the purpose of SCIROCCO project in order to raise awareness about project's ambitions, progress and end-results. The dissemination Action Plan evolved over time in order to reflect the evolution of the project. The final version of the deliverable has the form of an activity report, supplemented by the strategic axes defined at the beginning of the project. In addition, the scope of the deliverable was enlarged to include information on the exploitation of SCIROCCO project results beyond the duration of the project.

To this end, this report describes:

- Dissemination Strategy and strategic objectives of communication and dissemination
- Dissemination Action Plan and its achievements
- Exploitation plan describing interest and demand for the SCIROCCO final results.

List of Abbreviations

B3 AG	B3 Action Group on Integrated Care
MATURITY MODEL	Maturity Model developed by the B3 Action Group
CEO	Chief Executive Officer
Chafea	Consumers, Health, Agriculture and Food Executive Agency
CMO	Chief Medical Officer
DG Santé	Direction Générale Santé et Sécurité Alimentaire of the European Commission
EIP on AHA	European Innovation Partnership on Active and Healthy Ageing
MM	Maturity Model
SCIROCCO	SCaling IntegRated Care in Context
WP	Work Package
WPL	Work Package Leader

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1 Introduction

The main objective of SCIROCCO dissemination and communication activities was to raise awareness about the project activities, its achievements and progress, in order to make SCIROCCO a successful and sustainable project. This objective was pursued using various communication channels and materials, including face to face meetings, conferences and workshops.

1.1 Purpose of this report

The first version of the SCIROCCO Dissemination Strategy was developed during Month 6 (September 2016) of the project. Since then the Strategy has been updated regularly in order to provide guidance on all dissemination and communication activities carried out in the SCIROCCO project.

This Dissemination report was finally updated in Month 32 (November 2018) of the project. This final Report aims to present the achieved objectives of the dissemination and communication activities.

The Dissemination Report consists of three main parts:

- The Dissemination Strategy;
- The Dissemination Action Plan and Achievements, including the report of the SCIROCCO Final Conference;
- An Exploitation Plan.

2 Dissemination Strategy

2.1 Objectives

As specified in the SCIROCCO Grant Agreement 710033 (Chafea): *“SCIROCCO aims to facilitate the implementation of good practices at local, regional or country level by recognising the maturity requirements of good practices and health and care systems in order to achieve scaling-up and knowledge transfer amongst European regions. [...] It will develop, test and validate the MATURITY MODEL to become a key tool in facilitating exchange of good practices and scaling-up of processes in Europe”*.

The objective of the SCIROCCO Dissemination Activities is described as follows: *“Raising awareness at European and national/regional level about the project’s ambitions, lessons learned during the testing and validation phase of the MATURITY MODEL Tool and finally the project end results/outcomes”*.

Specifically, these activities aim to enable the targeted audience:

- To understand the purpose of the SCIROCCO Maturity Model (MM) and its online self-assessment Tool;
- To build on the experience of 5 SCIROCCO regions¹ in applying the Tool to assess the maturity requirements of good practices in integrated care and the level of maturity of their respective health and social care environments;
- To learn from the experience of these regions how the SCIROCCO Tool can help to facilitate twining and coaching activities, with an ultimate objective of scaling-up good practices in integrated care;
- To understand the benefits of the SCIROCCO Maturity Model and its online Tool for the national and regional health and social care systems;
- To be confident about the scientific foundations and robustness of the SCIROCCO Maturity Model as a result of substantial testing and validation activities carried out within the project.

The ultimate goal of the SCIROCCO dissemination activities is to stimulate the interest of regions and organisations to use the SCIROCCO Maturity Model and its online self-assessment Tool. This will, in turn, provide new inputs for the development of the SCIROCCO Exploitation Plan.

2.2 Target audience

2.2.1 The integrated care ecosystem

As specified in the SCIROCCO Grant Agreement, the objective of the SCIROCCO project is to involve all potential stakeholders involved in designing and delivering integrated care solutions. All stakeholders involved are united by a common goal: to achieve the transformation of the health and care system(s) in a specific European region or country.

¹ SCIROCCO regions include the Basque Country, Norrbotten Region, Olomouc Region, Puglia Region and Scotland.

The SCIROCCO project targeted stakeholders at both policy level and health and social care system level:

- At the policy level, those stakeholders are politicians at the European, national and regional levels, including national and regional governments, city councils, implementation bodies and commissioners for health and social care.
- At the health and social care system level, those are CEOs of healthcare organisations, finance directors, operations' directors/managers, primary and secondary care doctors, nurses, allied health professionals, pharmacists, social workers, other social care workers and voluntary sector providers.

As the regions in Europe vary significantly in terms of organisation of their health and care systems, this short list of categories of stakeholders should not be considered to be exhaustive.

2.2.2 Beyond the integrated care ecosystem

The Consortium has also considered the potential relevance of the SCIROCCO Maturity Model and its online Tool to the audience beyond the integrated care ecosystem. This possibility has been further confirmed through various dissemination activities where the audience expressed an interest in applying the SCIROCCO Tool to additional domains of active and healthy ageing, e.g. digital transformation, in the context of the “Blueprint for a digital transformation of health and care in an ageing society”² or health promotion and health prevention activities.

However, opening the application of the SCIROCCO Maturity Model and its online self-assessment Tool beyond integrated care requires further validations and testing of the proposed adaptations and is, as such, out of project's scope. Nonetheless, this interest may offer further opportunities to exploit the project's final outcomes.

2.3 Strategic priorities

2.3.1 Sharing experiences

The SCIROCCO project recognised the need to engage effectively with its targeted audience. Users' stories, local stories from the SCIROCCO regions and collection of good practices in integrated care provided impactful content and concrete messages for communication with external stakeholders. These resources were communicated via SCIROCCO-led workshops, webinars, flyers and dedicated sections on SCIROCCO website.

The following main messages were communicated throughout the project:

- The importance of understanding the features of a particular good practice that are necessary for its adoption and transferability to different health and social care settings;
- The importance of understanding the maturity of local context and local conditions that enable the adoption of integrated care;
- The importance of understanding the complementarity of the regions' strengths and weaknesses in integrated care in order to facilitate effective knowledge transfer and scaling-up of integrated care.

² <https://ec.europa.eu/digital-single-market/en/blueprint-digital-transformation-health-and-care-ageing-society>

2.3.2 Understanding what is meant by “Integrated Care”

In its recently published *“Framework on integrated, people-centred health services”*, the World Health Organisation (WHO) defines integrated health services as *“health services that are managed and delivered so that people receive a continuum of health promotion, disease prevention, diagnosis, treatment, disease-management, rehabilitation and palliative care services, coordinated across the different levels and sites of care within and beyond the health sector, and according to their needs throughout the life course”*³.

Regarding the definition of integrated care, SCIROCCO has referred to the definition adopted by the European Innovation Partnership on Active and Healthy Ageing (EIP on AHA) in its operational plan of 17 November 2011 (page 27): *“Integrated care is about the coordination of care between primary and secondary care (vertical integration) and between health, social and community care (institutionalised and informal care - horizontal integration), and it should be centred on the individual person.”*

While this definition has been applied across the SCIROCCO project and the wider EIP on AHA community, the project recognised differences in understanding and defining integrated care in Europe, reflecting the differences in local and regional circumstances. This has been addressed in all SCIROCCO communication activities by claiming that the use of the Maturity Model and its online Tool depends on a locally agreed understanding and definition of integrated care.

2.4 Type of dissemination activities

Three types of dissemination activities were performed throughout the SCIROCCO project:

- Wide dissemination activities such as the update of the SCIROCCO website, participation at dissemination activities (e.g. conferences, webinars) and communication of project outcomes via social media to a wider project’s audience;
- Targeted dissemination activities aiming at engaging specifically with the audience that is using and testing the SCIROCCO Maturity Model and its online self-assessment Tool;
- Scientific dissemination aiming at awareness-raising about the project outcomes among scientific community.

2.4.1 Wide dissemination

At project level, the dissemination activities were organised in four phases (which may partly overlap):

1. Phase One, (June 2016 - October 2016), with a focus on the development of the project’s branding, graphical identity and project web site;
2. Phase Two, (November 2016 - August 2017), with a focus on dissemination of good practices, outcomes of the maturity assessment processes, refined versions of the SCIROCCO Maturity Model and its Tool;
3. Phase Three, (September 2017 - October 2018), with a focus on experience of SCIROCCO regions in twinning and coaching activities, including the development of regional Action Plans to enable the creation of the conditions for adoption and/or improvement of a particular integrated care solution.

³ <http://www.who.int/servicedeliverysafety/areas/people-centred-care/en/>

4. Phase Four (July 2018 - November 2018), with a focus on the project's results and preparation for the exploitation phase.

2.4.2 Targeted dissemination for stakeholder-engagement

In order to engage effectively with the users of the SCIROCCO Maturity Model and its self-assessment Tool, the Work Package (WP) on Dissemination and Communication collaborated very closely with the WP8 (Lessons Learned). In Task 8.1 of the WP8, the project assessed the stakeholders' experience in using the SCIROCCO Maturity Model in qualitative way. For this purpose, focus groups' meetings, face-to-face interviews and other relevant activities were conducted. The purpose of this task was to collect and analyse the experience of stakeholders in applying the SCIROCCO Tool in the process of self-assessment, including suggestions for the improvement and enhancement of the Tool.

In Task 8.3 of the WP8 Lessons Learned, the Grant Agreement had foreseen the creation of a **Policy Advisory Group**. The **Policy Advisory Group** *“will consist of representatives of regions, at European level; patients and informal carers; health and social care professionals and managers; health insurers”*. The Group has an advisory role in the SCIROCCO project with an objective to develop policy-oriented messages aiming at improving decision-making processes at European and regional levels and promoting the use of the SCIROCCO results beyond project's duration.

2.4.3 Scientific dissemination

The outcomes of SCIROCCO's activities served as the basis for the development of scientific articles, publications and other communication materials published in peer-reviewed journals. In addition, they provided an opportunity for awareness-raising of project's outcomes among the scientific community.

3 Dissemination: Action Plan and Achievements

3.1 Logo and graphic identity

SCIROCCO developed a unique graphic identity to reflect the SCIROCCO project's values and objectives. This includes the need for "human touch" and understanding of the diversity of European health care systems and their evolutions. SCIROCCO graphic identity includes a logo, a tagline and graphical charter for graphical elements to be used on printing materials and the web site.

The **logo** was the first element of the graphical identity developed.

The development process was organised in three phases:

1. Exploration of possible styles of logo



Figure 1: First iteration of the development process of the logo

2. Development of logo alternatives based on two selected styles



Figure 2: Second iteration of the development process of the logo

3. Selection of the final logo and finishing touch



Figure 3: Final version of the logo and its tag line

The **tagline** was developed in parallel to enrich the message included in the logo. Several ideas were explored:

- “Scaling Integrated Care in Context” or “Transferring ...”, “Moving...”
- “Shaping (and sharing) change throughout Europe” or “... in integrated care”
- “Assessing readiness to change” or “Assessing readiness to scale-up integrated care”
- “Evaluating, sharing and adapting for better care in Europe” or “... for better health”

“Scaling Integrated Care in Context” was then retained as tagline.

Other elements of the SCIROCCO project’s graphic identity include:

- Several forms of volutes, inspired to the S of SCIROCCO were used in the template for PowerPoint presentations, the cover page of all project’s deliverables and other relevant documents;
- SCIROCCO version of the graphical representation of the Maturity Model which was used on the web site, project documents and presentations related to the project (see Figure 4).



Figure 4: Other visual elements

3.2 SCIROCCO project website

The initial content of the SCIROCCO website, referenced as D2.4 of the SCIROCCO Grant Agreement was released in Month 3 (June 2016) of the project. The URL link for SCIROCCO website is www.scirocco-project.eu.

For more information about the editorial policy and development of website please refer to **D2.4 Project website**⁴ as well as the related Action Plan described in **Section 3**.

The SCIROCCO website was used to introduce the project, its objectives and outcomes to the wider public. The website was regularly updated during the project's duration to demonstrate SCIROCCO's progress; this goal was achieved through the delivery of all relevant information related to the project as described in the section **3.2.2 Achievements**. In addition, At least once a month, the webmaster updated the following sections: "News", "Events" and "Resources". The Dissemination Work Package Leader (WPL) prepared the work of the webmaster and call for inputs from all members of the Consortium.

The deliverables featured on the website focus on critical themes, such as the maturity requirements of good practices for integrated healthcare; self-assessment of the healthcare system; twinning and coaching activities; the refinement of the Maturity Model etc. All deliverables related to the SCIROCCO project are available to download in the "Resources" section of the website.

At the time of writing this report, the SCIROCCO website consists of sections related to the promotion of specific project activities, including sections / information on the:

- Maturity Model, reflecting its refinement, validation and testing in four phases;
- SCIROCCO self-assessment Tool, including its objectives, purpose and four key functionalities of the Tool supported by the tutorial videos and presentations on how to use the SCIROCCO Tool in the real-life settings;
- SCIROCCO Good Practices, including information about the Good Practices, process and outcomes of the assessment process;
- SCIROCCO Regions Self-Assessment, including information on the self-assessment process in 5 SCIROCCO regions, the outcomes and users' experience;
- Twinning and coaching, including the methodology adopted in SCIROCCO and outcomes of the knowledge transfer activities captured in the regional Action Plans;
- Resources, including scientific communications, presentations and deliverables of the SCIROCCO project; A YouTube channel was created⁵, where videos from dissemination events are uploaded, and is connected to the Resources section.
- Events highlighting SCIROCCO participation in dissemination and project activities, with a specific focus on the SCIROCCO Final Conference;

3.3 Project leaflets and roll-up

In addition to participation in SCIROCCO project's dissemination activities, other supportive materials were developed in order to raise awareness and increase the impact of the project on SCIROCCO's targeted audience. This facilitated more targeted dissemination and one-to-one conversations on the benefits of the SCIROCCO Maturity Model and its online self-assessment Tool.

Initially, two versions of the project leaflet were foreseen:

- The first version was issued in M3 (June 2016) of the project, referenced as **D2.2** in the Grant Agreement; the leaflet was designed to introduce the project and the concept of the Maturity Model (Figure 5)⁶;

⁴ <http://www.scirocco-project.eu/wp-content/uploads/2016/11/D2.4-Scirocco-website-9.09.16-FINAL.pdf>

⁵ <https://www.youtube.com/channel/UCYTx-n2i5hdgZT6LhQ-5FJA>

⁶ <http://www.scirocco-project.eu/wp-content/uploads/2016/10/Scirocco-2016-Leaflet-A5-4Pages-final.pdf>

- The second version issued in M20 (November 2017), referenced as D2.3 in the Grant Agreement); the leaflet was designed to capture the experience of regions in using the SCIROCCO Tool for the maturity assessment of healthcare systems and maturity requirements of Good practices (Figure 7)⁷.



Figure 5: Inner page of the first version of the leaflet

⁷ <https://www.scirocco-project.eu/wp-content/uploads/2017/11/Leaflet-Scirocco-EXPERIENCE.pdf>

The many activities that need to be managed in order to deliver integrated care have been grouped into 12 dimensions, each of which addresses part of the overall effort. A country or a region can consider each dimension, assess the current situation, and allocate a measure of maturity within that domain. As a result, a radar diagram will be developed which reveals areas of strengths and also gaps in capability.

You can access SCIROCCO online tool here
<http://scirocco-projectsma.inf.ed.ac.uk>

How to use SCIROCCO on-line self-assessment tool?

SCIROCCO tool is tested with multidisciplinary teams to capture the perceptions of all stakeholders involved in integrated care. The tool facilitates the discussions and negotiations within the teams in order to reach consensus and agreements on the maturity of environment for integrated care.



To learn more about how to use SCIROCCO on-line tool:
<http://www.scirocco-project.eu/maturity-model-in-practice-scirocco-assessment-tool/>



How mature the environment needs to be for Integrated Care?

SCIROCCO online self-assessment tool is being tested to identify the maturity requirements of the good practices. The outcomes of this process help to inform other regions what are the requirements for the transferability of a particular good practice in other health and social care settings across Europe.

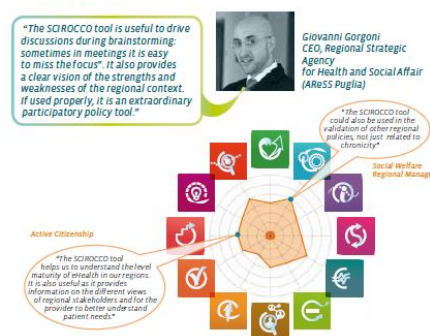
SCOTLAND



How to assess the readiness for integrated care?

SCIROCCO online self-assessment tool is being tested to assess the maturity of health and social care systems for integrated care in Europe. The outcomes of this process inform regions about their readiness for integrated care, including strengths and weaknesses and areas of improvements.

PUGLIA REGION



BASQUE COUNTRY



NORRBOTTEN REGION

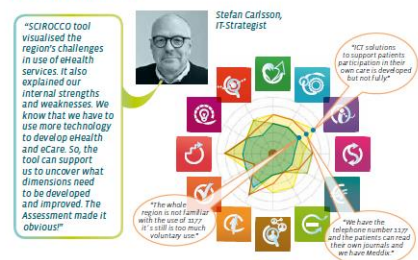


Figure 6: Inner pages of the second version of the leaflet (pages 3, 4, 6, 7 of the Leaflet)

In addition, two promotional postcards were developed:

- Information about the SCIROCCO Tool and its functionalities in September 2017 (M18) as part of the preparation for the European Week of Regions and Cities 2017.



Figure 7: EWRC postcard

- Save the Date flyer for the SCIROCCO final conference have been added (Figure 8Figure 1).



Figure 8: Save the date for SCIROCCO Final Conference

Finally, the roll-up serves as background for the project meetings, dissemination activities and exhibitions (Figure 9).



Figure 9: Roll-up

3.4 Video channels

A YouTube channel dedicated to the SCIROCCO project was created to promote relevant videos⁸.

More than 30 videos were uploaded to the SCIROCCO YouTube channel, including videos of two key events and one webinar:

- Videos to demonstrate the use and functionalities of the SCIROCCO Tool;
- Videos to illustrate integrated care good practices from the SCIROCCO Regions;
- Contextual videos about EIP on AHA;
- Presentations during key dissemination events related to the project, namely:
 - Local regional workshop in Glasgow, Scotland on 21 November 2017, as part of the European Week of Regions initiative
 - EHTEL-EHMA Thought Leadership webinar organised on 18 April 2018
 - SCIROCCO Final Conference in Brussels, Belgium on 24 October 2018, including presentations and interviews with key stakeholders involved in the project.

3.5 Social Networks

Social networks have demonstrated their potential in increasing the visibility of project's activities by:

- Achieving and maintaining high level of awareness and interest about the project's progress;
- Delivering project-related messages to stakeholders who could not participate at face-to-face dissemination activities;
- Stimulating interactions with the SCIROCCO targeted audience;
- Expanding the project's reach and its impact on targeted audience.

A Twitter account was created for the project; @SCIROCCO_EU. The Dissemination Work Package Leader (WPL) was in charge of the SCIROCCO Twitter account. Every member of SCIROCCO Consortium with a Twitter account was invited to tweet about various dissemination activities and project's progress.

The SCIROCCO Twitter account had 318 followers and tweeted/retweeted 461 tweets as of 20 November 2018.



Figure 10: Twitter Account of SCIROCCO

3.6 Publishing articles on the SCIROCCO project

While use of social networks, twitter in particular, is a very effective way of targeting SCIROCCO audience, articles published in magazines and peer-reviewed journals have a much longer life-span. In addition, well established scientific channels have an audience that is complementary to SCIROCCO targeted stakeholders.

As a result of scientific dissemination, the following SCIROCCO communication materials were published in peer review journals:

⁸ <https://www.youtube.com/channel/UCYTz-n2i5hdgZT6LhQ-5FJA>

- An Instrument to Measure Maturity of Integrated Care: A First Validation Study (Grooten et al., 2018 International Journal of Integrated Care)⁹
- A scaling-up strategy supporting the expansion of integrated care: a study protocol (Grooten et al., 2018 International Journal of Integrated Care)¹⁰
- Scalability and transferability of good practices in Europe: What does it take? (Donna Henderson et al, 2016, ICIC Conference abstract)¹¹
- The SCIROCCO Tool to support delivery of integrated care in Europe (Andrea Pavlickova, 2017, ICIC Conference abstract)¹²
- Enhancing the SCIROCCO Tool using quantitative and qualitative methods (Tamara Alhambra-Borras et al, 2018 ICIC Conference abstract)¹³
- Assessing the maturity of integrated care systems as a means to accelerate adoption and lessons in using the SCIROCCO Tool across Europe (Donna Henderson et al, 2018, ICIC Conference abstract)¹⁴
- Implementation of a scaling-up strategy: reaching more people benefiting from integrated care programmes (Liset Grooten, 2018, Poster)¹⁵

In addition, the SCIROCCO project has been cited in a number of articles and publications such as:

- Workshop: Multimorbidity and integrated care: which priorities for European and national policies? (EUPHA section on chronic disease, European Journal of Public Health)¹⁶
- Education and training for global public health in Europe: An open access curriculum (Ulrich Laaser, European Journal of Public Health)¹⁷
- Common Challenges Faced in EU-funded Projects on Integrated Care for Vulnerable Persons (Rutten-van Molken, 2017, International Journal of Integrated Care)¹⁸;
- BLOCKS - Tools and methodologies to assess integrated care in Europe (HSPA expert group, 2017, European Commission)¹⁹

3.7 Networking

SCIROCCO partners actively engaged with various European, national and regional networks in order to increase the impact of project's activities and reach to a larger audience.

These include:

- The European Innovation Partnership on Active and Healthy Ageing (EIP on AHA) and, specifically, the B3 Action Group (B3 AG) on Integrated Care of the EIP on AHA²⁰ - all SCIROCCO partners are active members of the Action Group. The SCIROCCO project built on the achievements of the B3 AG and took forward the development and refinement of the Maturity Model that was developed by this Group. The network also gave an access to European regions and organisations willing to engage in the testing of the Model in the real-life settings.

⁹ <https://www.scirocco-project.eu/wp-content/uploads/2018/02/3063-14396-2-PB.pdf>

¹⁰ <https://www.emeraldinsight.com/doi/full/10.1108/JICA-04-2018-0029>

¹¹ <https://www.ijic.org/articles/abstract/10.5334/ijic.2739/>

¹² <https://www.ijic.org/articles/abstract/10.5334/ijic.3824/>

¹³ <https://www.ijic.org/articles/abstract/10.5334/ijic.s2067/>

¹⁴ <https://www.ijic.org/articles/abstract/10.5334/ijic.s2111/>

¹⁵ <https://www.scirocco-project.eu/wp-content/uploads/2018/06/2018-05-03-Liset-Grooten-Bert-Vrijhoef-Implementation-of-a-scaling-strategy-Poster.pdf>

¹⁶ https://academic.oup.com/eurpub/article/26/suppl_1/ckw173.059/2449142

¹⁷ https://academic.oup.com/eurpub/article/28/suppl_4/cky213.046/5186244

¹⁸ <http://www.ijic.org/articles/10.5334/ijic.3104/>

¹⁹ https://ec.europa.eu/health/sites/health/files/systems_performance_assessment/docs/2017_blocks_en_0.pdf

²⁰ https://ec.europa.eu/eip/ageing/actiongroup/index/b3_en

- European Health Telematics Association (EHTEL²¹) which, over the last year, developed some activities under the theme of the transformation of health and care system, including a set of tailor-made (self-)assessment services proposed under the brand EHTELconnect
- The Assembly of European Regions (AER)²² and its Committee on eHealth²³, which provided the access to a number of regional and national health and social care authorities to be involved in the testing of the SCIROCCO Tool.
- The Community of Regions for Assisted Living (CORAL)²⁴ to engage the European regions in the testing of the SCIROCCO Tool.
- The European Regional and Local Health Authorities (EUREGHA)²⁵ to engage the European regions in the testing of the SCIROCCO Tool and informing the policy-makers about the outcomes of this process.
- The European Regions Research and Innovation Network (ERRIN)²⁶ to inform about the outcomes and learning from the testing of the SCIROCCO Tool.
- The International Foundation of Integrated Care (IFIC)²⁷ and the European Public Health Association (EUPHA)²⁸, which gather large audience of academia and research stakeholders in the area of integrated care and thus providing the opportunity for the dissemination of SCIROCCO activities to scientific audience.
- European Connected health Alliance (ECHalliance)²⁹ as a vehicle to reach the digital health implementers.

In addition, SCIROCCO engaged with a number of EU funded projects and initiatives:

- SmartCare project³⁰ which aimed to develop guidelines for the deployment of integrated care; Ten regions completed the self-assessment of their health and care systems using SCIROCCO Maturity Model³¹. These were Amadora (Portugal), Basque Country (Spain), Carinthia (Austria), Extremadura (Spain), Gesundes-Kinzigtal, Northern Ireland (UK), Olomouc Region (Czech Republic), South Denmark, Thessaly (Greece), Valencia (Spain).
- Scale AHA study³², which aimed to support twinning and mentoring of the European regions for scaling-up of innovative practices in active and health ageing; SCIROCCO regions actively engaged in this twinning and coaching process.
- ACT@Scale project³³ which aims to assist regions to scale-up innovative services; four regions (Basque Country, Lombardia, Catalunya and South Denmark) tested the SCIROCCO self-assessment Tool.
- Beyond Silos³⁴ and ICT4Life projects³⁵ which aimed to develop ICT support solutions for integrated care. Four regions (Badalona, Bulgaria, Kinzigtal, Northern Ireland) completed the maturity assessment of their health and social care systems in Beyond Silos project and three regions (Community of Madrid, Hungary and Ile-de-France) tested the SCIROCCO Tool in ICT4Life project.

²¹ www.ehtelconnect.eu

²² <http://aer.eu/the-thematic-committees/social-policy-public-health/>

²³ <http://aer.eu/tag/e-health/>

²⁴ <http://www.coral-europe.eu/>

²⁵ <http://www.euregha.net/>

²⁶ <http://www.errin.eu/content/working-groups-0>

²⁷ <http://integratedcarefoundation.org/>

²⁸ <https://eupha.org/>

²⁹ <http://echalliance.com>

³⁰ <http://pilotsmartcare.eu/home/>

³¹ http://pilotsmartcare.eu/fileadmin/smartcare/documents/d7.5_v1.0_smartcare_collaboration_with_eiponaha_b3_action_group.pdf

³² <http://www.scale-aha.eu/home.html>

³³ <https://www.act-at-scale.eu/>

³⁴ <http://beyondsilos.eu>

³⁵ www.ict4life.eu

- Chafea study on Health System Performance Assessment which aimed to develop the European performance assessment framework for integrated care³⁶; 12 regions applied the SCIROCCO Tool for the maturity assessment of their healthcare systems, namely Bulgaria, Estonia, Germany (Gesundes Kinzigtal), Flanders Region in Belgium, Greece (Attica), Iceland, Italy (Lombardy), Netherlands, Poland, Spain (Asturia), South Denmark, Sweden (Norrbotten).
- Expert Group on Health Systems Performance Assessment which aimed to provide with tools and methodologies to assess integrated care in Europe³⁷; the SCIROCCO Maturity Model was applied as a framework to identify success factors of the Good Practices in integrated care. In addition, good practices of 5 SCIROCCO regions were highlighted as examples of successful implementation of integrated care.
- EUREGHA; four EUREGHA regions (Catalonia, Flanders Region, Skane Region and Wales) completed the self-assessment process for the maturity of healthcare systems.
- B3 Action Group on Integrated Care; 15 experts in integrated care participated in a SCIROCCO Delphi study to validate the B3 Maturity Model for Integrated Care.

In addition, the representatives of these networks and initiatives were invited to join the SCIROCCO Policy Advisory Group in order to validate the SCIROCCO policy messages informed by the experience of European regions in using the SCIROCCO self-assessment Tool for integrated care.

3.8 Participation at dissemination events

SCIROCCO actively sought opportunities for participation in relevant European, national and regional events in order to raise awareness about the progress and achievements of the project. For more details on SCIROCCO's participation at dissemination events, please see [Annex I Dissemination Log](#).

To summarise SCIROCCO's participation in dissemination events, there were four key phases of wide dissemination:

- **Phase 1** - SCIROCCO participation in a number of European, national and regional dissemination activities with the objective to raise awareness about project's objectives and anticipated outcomes. The full list of dissemination activities is available as [Annex I](#) to this document³⁸.
- **Phase 2** - SCIROCCO workshop on 21 November 2017 "Meeting the Challenge of Ageing - Putting the Citizens at the Heart of Integrated Care in Europe". A local event of the European Week of Regions and Cities 2017 was the culmination of this Phase.
- **Phase 3** - SCIROCCO participation at dissemination events mainly concentrated on promotion of twinning and coaching activities and initial outcomes of the knowledge transfer activities. This Phase started with SCIROCCO's participation in the International Conference on Integrated Care in Utrecht on 23-25 May 2018 - "Value for People and Populations: Investing in Integrated Care"³⁹.
- **Phase 4** - SCIROCCO Final Conference in Brussels on 24 October 2018 - "How to Accelerate Scaling-up of Integrated Care in Europe" with the main focus on dissemination of the project's final results and Exploitation Plan⁴⁰.

³⁶ https://ec.europa.eu/health/systems_performance_assessment/key_documents_en.

³⁷ https://ec.europa.eu/health/sites/health/files/systems_performance_assessment/docs/2017_blocks_en_0.pdf

³⁸ Filename SCIROCCO Dissemination Activities - 2018-11-30.pdf

³⁹ <https://integratedcarefoundation.org/events/icic18-18th-international-conference-on-integrated-care-utrecht>

⁴⁰ <https://www.scirocco-project.eu/event/how-to-accelerate-scaling-up-of-integrated-care-in-europe/>

The Events section on the SCIROCCO website provides information about the main dissemination activities of the project⁴¹. The Resources section of the website supplements this information by providing access to most of the presentations delivered by the SCIROCCO partners⁴². Detailed statistics of SCIROCCO dissemination activities is provided in the figure below:


 Statistics on Dissemination & Communication Activities		2018	2017	2016
Total Number of activities		26	20	13
Out of which	European	16	14	7
	International	3	2	4
	National	6	4	1
	Regional	0	0	1
Targeting	Policy-makers	24	13	13
	Public healthcare providers	23	10	10
	Research and academia	19	13	13
	Regional/local administrations	14	11	11
	Industry representatives	4	10	10
	Healthcare professionals	12	7	7
	Private healthcare providers	4	2	2
	National public administration	5	4	4
	End users	5	5	5
With an event audience of	≤50	6	3	4
	>50≤100	2	6	1
	>100≤300	2	4	4
	>300≤500	3	2	0
	>500≤1000	2	1	1
	>1000	2	4	3

Figure 11: Statistics for wide dissemination activities

3.9 Final Conference

The Final Conference took place at the end of the SCIROCCO project in October 2018 (M31). The Conference was *“the final milestone for presenting the lessons learned, and the project’s final results. The Final Conference was designed to gather an audience of around one hundred participants.”*

The objectives of the SCIROCCO Final Conference were:

- To showcase the uses and benefits of SCIROCCO Maturity Model and its online self-assessment Tool to European regions and organisations interested in implementation and scaling-up of integrated care. The uses and benefits included: helping regions and organisations with the assessment of their readiness for the adoption of integrated care; identification of the elements which should be considered for the transferability of a particular integrated care solution; and assistance with effective knowledge transfer through tailored twinning and coaching activities.
- To launch the Exploitation Phase of the SCIROCCO project.

It was organised as a stand-alone, full-day event on 24 October 2018 in Brussels. The Conference was hosted by Scotland House, Schuman. For the full Conference programme, please see [Annex II](#).

The main messages of the SCIROCCO Final Conference were defined as follows:

“The SCIROCCO Tool is a participatory tool which helps regions to:

- *Understand the strengths and weaknesses of their regional context and inform national, regional and local policy-makers about potential areas of improvement;*

⁴¹ <https://www.scirocco-project.eu/events-calendar/category/scirocco-event/>

⁴² <https://www.scirocco-project.eu/resources/>

- *Adopt and transfer integrated care good practices by identifying their maturity requirements, thus facilitating knowledge transfer;*
- *Facilitate multi-stakeholder dialogue focused on progress towards the implementation and delivery of integrated care;*
- *Facilitate twinning and coaching activities between regions by helping them to understand the local conditions that enable the successful deployment of integrated care.”*

The communication campaign started in June 2018 when a Save the Date flyer was produced and posted on the website, Twitter and was included in a number of networks' newsletters such as AER, EHTEL, EUREGHA and DG CONNECT. The flyer was also widely disseminated to all European, regional and local partners, networks and organisations collaborating with the SCIROCCO project, as outlined in [Section 3.6.2](#). As a result, 96 stakeholders registered for the Conference and 72 people attended the Conference on the day (see [Annex III](#) for summary).

The Conference was also web streamed and 30 single participants joined the event online (see [Annex IV](#) for summary of organisations represented). All presentations are available on the project's website⁴³ and, in addition, a series of 16 interviews with project partners was conducted during the Conference which are also available as podcasts on the YouTube channel of SCIROCCO⁴⁴.

An Evaluation Form was prepared for participants to provide the feedback on the organisation and content of the Conference. In total, 16 Evaluation Forms were received, providing very positive feedback and relevance of the Conference's content ([Annex V](#)).

3.10 Impact of SCIROCCO Dissemination Activities

To measure the impact of SCIROCCO's dissemination activities, the following indicators were specified in the project Grant Agreement:

Specific Objective Number	6	
Specific Objective	Decision-makers informed about the potential and benefits of the B3-MM to facilitate process of scaling-up	
Process Indicator(s)	Target	Actual number achieved
Number of stakeholders reached ⁴⁵	>30	>1000
Use of the website ⁴⁶	350-500 unique users	200 daily unique visitors on average; total visitors to date is 76,777
Scientific communications	>10	11
Participation in international expert events	>20	59
Output Indicator(s)	Target	Actual number achieved
Number of regions expressing interest in the Tool ⁴⁷	>30	77
Outcome/Impact Indicator(s)	Target	Actual number achieved
Numbers of regions engaged ⁴⁸	>30	117
Numbers of regions applying the Tool (from outside the Consortium) ⁴⁹	>5	53

⁴³ <https://www.scirocco-project.eu/event/how-to-accelerate-scaling-up-of-integrated-care-in-europe/>

⁴⁴ https://www.youtube.com/playlist?list=PL_H9J47IAzrQmNqUHE6exiXwQ2tvnhQSi

⁴⁵ The achievements reflect a number of stakeholders reached during the dissemination events as per Annex 1.

⁴⁶ KPI of the website is measured as a number of daily unique visitors.

⁴⁷ The achievements reflect a number of regions engaged through the dissemination activities as per Annex 1 and wider networking activities as detailed in the Section 3.7.

⁴⁸ The achievements reflect a number of regions engaged through the dissemination activities as per Annex 1 and wider networking activities as detailed in the Section 3.7. In addition, a number of approaches were made directly to the Project Coordinator through the SCIROCCO website.

⁴⁹ The achievements are the result of direct engagement with the EU funded projects and other European and international networks and initiatives. A number of individual requests to test the SCIROCCO Tool were made directly to the Project Coordinator.

4 Exploitation

4.1 Exploitable outcomes

Exploitable project results are those project outcomes that can be used for delivering facilitation and maturity assessment services after the end of the SCIROCCO project, namely:

- The final (fourth) refinement of the SCIROCCO Maturity Model that provides the conceptual model for the development of online self-assessment Tool;
- The online SCIROCCO Tool (accessible at <http://scirocco-project-msa.inf.ed.ac.uk/login/> at the date of 30 November 2018);
- The data entered by the SCIROCCO regions in the online Tool before 30 November 2018;
- The deliverable **D5.1 Guidance on how to use the SCIROCCO online Tool** which outlines the use of the SCIROCCO Tool, including methodology and description of processes as follows:
 - Assessment of maturity requirements of Good Practices
 - Assessment of healthcare systems for integrated care
 - Facilitation of multi-stakeholder discussions and consensus-building
 - Facilitation of the twinning and coaching processes.
- The project website www.scirocco-project.eu.

4.2 Exploitation objectives and overarching principles

The project results are exploitable in different ways:

- SCIROCCO regions and other contributors, as referred to in [Section 3.7](#), are keen to continue using the online Tool for assessing the features of good practices for their transferability, assessing progress in the maturity of their health and care system as well as using the Tool to facilitate the knowledge transfer activities;
- There is a continuous demand from regions/organisations working on integrated care to use the SCIROCCO Tool and methodologies;
- Finally, as indicated in [Section 2.2.2](#), there is an interest to expand the SCIROCCO Tool to additional domains of active and healthy ageing, e.g. digital transformation and health promotion.

A few overarching principles have been identified that should rule any exploitation initiatives of the SCIROCCO project's results:

- The SCIROCCO project has been set-up for serving the “common good”; as a consequence of this, any exploitation initiatives should therefore not hamper the application of this principle, but may operate on a revenue generation basis for cost recovery;
- Any exploitation of the project results should offer the following guarantees:
 - A defined level of service;
 - A fair and transparent data management policy;
 - Openness to any user asking for access to the online Tool;
 - Sound validation and testing procedures to maintain the quality, integrity and consistency of any evolution of these project results.

4.3 Requirements for exploiting the project outcomes

The Business Model Canvas⁵⁰, a well-known business modelling methodology developed by Strategyzer, has been applied to identify all components that are needed to prepare SCIROCCO's Exploitation Plan. The results of this exercise are described schematised in Figure 7 below.

The background colour of the stickers applied to the canvas reflects the different levels of ambition in exploiting the project results:

- In yellow, the low level ambition - maintaining the project results accessibility, without providing significant support, i.e. enabling all those who have already gained experience in using SCIROCCO results to continue to use the project results;
- In blue, the high level ambition - Inviting new users, providing them with the support they need to use SCIROCCO results, i.e. continuously adapting these results on the basis of user feedback; in a nutshell, this is about exploiting the project results to the benefit of new users.

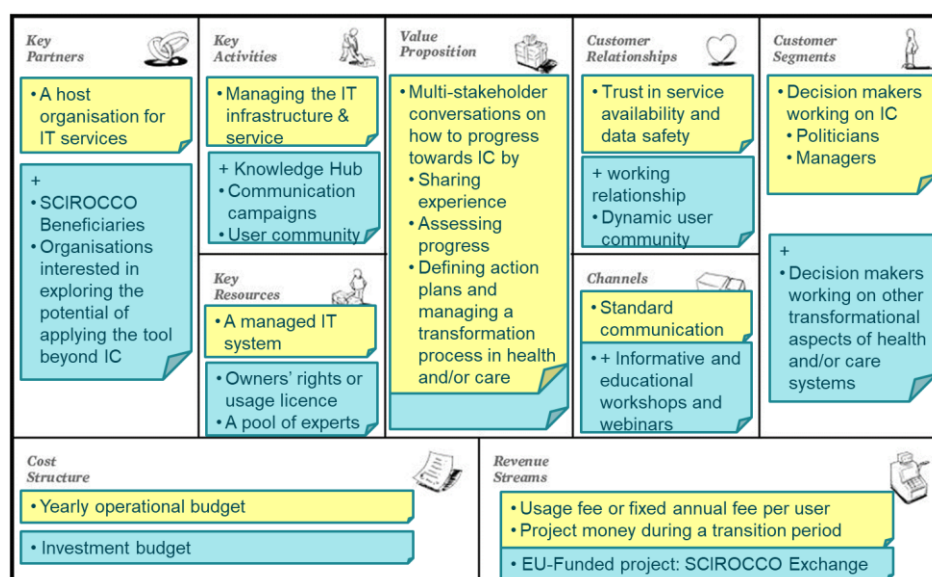


Figure 12: Business Model Canvas⁵¹ for SCIROCCO Exploitation

4.3.1 The “Value Proposition” of SCIROCCO

The online SCIROCCO Tool and related methodologies facilitate multi-stakeholder conversations on how to progress towards integrated care by:

- Sharing experience with other entities and stakeholders;
- Assessing progress in integrated care within a local/regional entity;
- Assessing the features required for the transferability of integrated care solutions to different health and social care settings;
- Defining Action Plans and managing a transformation process.

⁵⁰ <https://strategyzer.com/canvas>

⁵¹ © Strategyzer <https://strategyzer.com/canvas>

4.3.2 The customer segment of SCIROCCO

The canvas defines the customer as an individual who has the capacity to decide on the use of the project results in their organisations. As a result, one can distinguish segments of customers, e.g.:

- Politicians aiming to design and implement integrated care solutions;
- Managers of health and/or care delivery organisations responsible for the implementation of integrated care.

Providing that the project results are expanded to other areas of active and healthy ageing, one should consider, as additional customer segment, those politicians and managers working on other transformational aspects of health and care systems.

4.3.3 Key assets of SCIROCCO exploitation

In order to continue using the SCIROCCO Tool with existing users, the main asset needed is an IT system for hosting the online Tool, and maintaining and managing the collected data. For exploitation of the online Tool with new users, additional assets will be needed, such as:

- The owners' permission or a licence to use the SCIROCCO results;
- A pool of available and committed experts to facilitate the use and application of the SCIROCCO Tool.

4.3.4 Key activities in SCIROCCO exploitation

In order to continue using the SCIROCCO online Tool, the exploitation organisation will need to manage the IT infrastructure to ensure the availability and access to the Tool. For exploitation of the online tool with new users, additional activities will be needed such as:

- Providing support services and guidance on how to apply the SCIROCCO Tool;
- Operating a set of communication services to expand the user community with additional users;
- Building a multi-stakeholder user community to share experience in pursuing a common objective: deploying integrated care in their local/regional entity.

4.3.5 Key partners for SCIROCCO exploitation

In order to continue using the SCIROCCO online Tool, there is a need for an organisation with a responsibility to host the online tool. For exploitation of the online Tool, there is also a need for some of the SCIROCCO beneficiaries with competences and experience in applying the online Tool.

To explore the potential of applying the Tool to additional areas of active and healthy ageing, one will need organisations with competences in the area being considered.

4.3.6 Customer relationships principles for SCIROCCO exploitation

In order to continue using the SCIROCCO online Tool, it will be important to maintain trust in the Tool and data safety. For exploitation of the online Tool, additional elements will be needed:

- Creating a working relationship with users of the online Tool;

- Supporting a dynamic user community of the SCIROCCO Tool to allow a platform for sharing experience, learning from each other and providing feedback for improving the online Tool and related methodologies.

4.3.7 Communication channels to address the SCIROCCO customer segments

In order to continue using the SCIROCCO online Tool, standard communication means will be sufficient, as well as a point of contact to address any issues emerged when applying the Tool. For exploitation of the online Tool, however, additional communications means will be needed when targeting individuals still to be identified and combining push and pull methods, such as information website, promotional material, informative and educational workshops and webinars.

4.3.8 The cost structure for SCIROCCO exploitation

In order to continue using the SCIROCCO online Tool, costs will be recurrent, and a yearly operational budget would therefore be needed. There will, however, be a transition period between the end of the SCIROCCO project and the opening of the exploitation phase. For exploitation of the online Tool, additional investment will be need to:

- Acquire new users, and manage a growing SCIROCCO user community;
- Implement a learning cycle to refine the online Tool and related methodologies;
- Explore the potential of applying the Tool to additional areas of active and healthy ageing.

4.3.9 The revenue stream for SCIROCCO exploitation

In order to continue using the SCIROCCO online Tool, the revenue to cover the exploitation costs would be based on either usage fee or fixed annual fee per user. However, some additional funding will be needed to cover the cost of the transition period indicated in the above sub-section. These investments will be limited in time, however, and should also aim to create a sustainable exploitation organisation.

4.4 SCIROCCO Exchange project and exploitation beyond 2021

A new EU Health Programme funded project, SCIROCCO Exchange (Grant Agreement 826676), was granted in August 2018 which will build on the achievements and outcomes of SCIROCCO project. The objective of the project is to develop a knowledge management hub with the ambition to support access to personalised capacity-building and knowledge transfer support for integrated care. The SCIROCCO self-assessment Tool and its methodologies will become a central focus of the hub.

As such, the SCIROCCO Exchange project can serve as platform for further exploitation of the SCIROCCO results, bearing in mind it complies with the above description of each of the modules of the Business Model Canvas described in the sections 4.2 and 4.3.

However, SCIROCCO Exchange is not the exploitation solution for the SCIROCCO results, it is an additional investment to reach a critical mass of users and create a sustainable exploitation organisation to become operational in 2021.

Annex I SCIROCCO Dissemination Log



Logfile for Dissemination & Communication Activities

Date	Name of the Event	Characteristics of Event	Brief description of the event	Location	Organiser	Targeted audience	Number of beneficiaries	SCIROCCO's Contribution: Who? What?	URL link for the event
31 January 2018	Optimity Advisory Workshop	European	The workshop organised by Optimity Advisors to design the European assessment framework for integrated care. The current and future collaboration with SCIROCCO will be discussed.	Brussels	Optimity	Policy-makers Regional/local administrations Research and academia National public administration	≤50	Andrea Pavlickova - presentation on the application of SCIROCCO tool in 10 region identified by Optimity Advisors	
1-3 February 2018	Global Integrated Care Conference (GCIC 2018)	International	This conference brings together health and social care experts, practitioners and professionals and policy makers under one roof, to present and discuss an array of topics related to integrated care. It provides the platform for the sharing of best practices and experience	Singapore	Agency for Integrated Care	Public healthcare providers Policy-makers Research and academia End users	>300≤500	Donna Henderson - Presentation on SCIROCCO project	https://gcic2018.sg/#
27-28 February	EIPonAHA Conference of Partners	European	EC is planning for this to be a working 2-day meeting, open to EIP on AHA partners and dedicated to reviewing the action plans of the Action Groups and the Reference Sites Collaborative Network, and especially how these plans are aligned with the European Commission policy	Brussels	EC	Policy-makers Public healthcare providers Research and academia Regional/local administrations	>300≤500	Demonstration Booth during lunch time	https://eiponaha.eu/CofP18Conclusions
01-Mar-18	4 Stars Reference Sites workshop (satellite to EIPonAHA Conference of Partners)	European	Region of South Denmark facilitated the workshop for 4star Reference Sites to exploit "what has made Reference Sites 4star Reference Sites". Scotland presented its status in relation to knowledge transfer and learning, including the lessons learned from SCIROCCO project.	Brussels	Southern Denmark Reference Site	Policy-makers Public healthcare providers Research and academia Regional/local administrations	>50≤100		https://eiponaha.eu/CofP18Conclusions
1-2 March 2018	X Congreso Nacional de Atención Sanitaria al Paciente Crónico	National	A key national meeting point for professionals interested in tackling the challenge of chronicity in Spain. It is a matter of promoting the multidisciplinary forum where patients, professionals and administrations can discuss different strategies to respond to the challenge posed by chronicity.	Zaragoza, Spain	SemFYC and SEMI	Policy-makers Regional/local administrations Public healthcare providers Private healthcare providers National public administration Industry representatives End users Healthcare professionals Research and academia	>500≤1000	Kronigune abstract approved	http://www.congresocronicos.org/
08-Mar-18	Developments in ICT and Healthcare Legal, Ethical & Social Aspects	European	This workshop focused on legal, ethical, and social aspects of ICT and healthcare (digital health). Around 40 persons attended. Presentations were on e.g., issues like big data, artificial intelligence, blockchain and their challenges. Part of the focus was	Hendon, UK	Middlesex University	Policy-makers Healthcare professionals Research and academia Public healthcare providers	≤50	Presentation by Diane Whitehouse	http://www.eis.mdx.ac.uk/research/groups/Alert/ehhealthwks2018/index.html
21-Mar-18	AER Spring Plenaries	European	A major milestone at the AER Spring plenaries will be the development of the Committees' work programmes: all regions are invited to share initiatives they would like to develop within the network, with the AER priority "A democratic, cooperative, inclusive and sustainable Europe of	Arad, Romania	Association Europeenne des Regions	Policy-makers Regional/local administrations Research and academia	>100≤300	Presentation by Diane Whitehouse	https://aer.eu/event/committees-spring-plenary-meeting-2018/
13-Apr-18	Healthy Ageing in Europe. Opportunities and the way ahead. Closing workshop of the FOCUS project	European	The closing workshop of FOCUS project was conceived as a general debate on key areas in the European Commission strategy on healthy ageing. This workshop was dedicated to the analysis of different aspects of the digital strategy of the Commission and the role of ecosystems as an operative tool to catalyse the participation of different stakeholders.	Valencia (Spain)	Universitat de València	Policy-makers Regional/local administrations Public healthcare providers Private healthcare providers National public administration Industry representatives End users Healthcare professionals Research and academia	≤50	Presentation by Tamara Alhambra	http://focus-aha.eu/content/closing-meeting-focus-project-and-workshop-valencia_en
18-Apr-18	EHTEL-EHMA Joint Webinar	European	EHTEL and EHMA are partnering and joining forces with SCIROCCO to raise awareness about management tools and methods which can help implementers to scale-up digital health services and make them an integral part of health and care delivery systems.	Online	EHMA - EHTEL	Policy-makers Public healthcare providers Research and academia Healthcare professionals	≤50	Presentation by Andrea, Stuart and Esteban Webinar operated by EHTEL	https://www.youtube.com/watch?v=GbAp_K5XHVE&list=PL_H9I47IAzrSgWdx5b0-0u8uP_11eFdZ
24-Apr-18	HIS Research Conference	National	Healthcare Improvement Scotland organised a joint symposium forum to reflect on the available evidence on integrated care and how this evidence facilitate the integration of health and social care	Edinburgh	Healthcare Improvement Scotland	Public healthcare providers Research and academia National public administration Healthcare professionals	>100≤300	Presentation by Andrea Pavlickova	http://www.healthcareimprovementscotland.org/news_and_events/events/6th_annual_research_symposium.aspx
3-4 May 2018	The International Forum on Quality and Safety in Healthcare	International	The International Forum on Quality and Safety in Healthcare is one of the world's largest conferences for healthcare professionals committed to improving patient care and safety.	Amsterdam	The International Forum on Quality and Safety	Policy-makers Public healthcare providers Research and academia Healthcare professionals	>1000	WP3 Liset Grooten and Bert Vrijhoef - abstract study protocol for WP3 activities is accepted as a poster presentation.	http://internationalforum.bmi.com/amsterdam/
16-May-18	AG B3	European	The B3 AG Meeting is the membership meeting of a wide range of stakeholders involved in the activities of the Group. It is one of two face-to-face meetings of the members.	Brussels	AG B3 Coordinator	Policy-makers Public healthcare providers Regional/local administrations End users	>50≤100	Session on the assessment of maturity requirements of good practices, chaired by Esteban de Manuel Keenoy with the presentations of Stuart Anderson and Jon	TBC
17-May-18	DG Sante	European	Internal DG Sante Unit meeting to present the progress of EU funded projects. And EIP on AHA initiative.	Brussels	DG Santé	Policy-makers	≤50	DG Sante has requested presentation on SCIROCCO project which has been delivered by Andrea Pavlickova	
23-25 May 2018	ICIC 2018	European	This annual conference brought together researchers, clinicians and managers from around the world who are engaged in the design and delivery of integrated health and social care. They shared experience and the latest evidence about integrating Public Health, Health and	Utrecht	International Foundation for Integrated care	Policy-makers Public healthcare providers Regional/local administrations Research and academia	>1000	2 abstracts submitted and accepted (on self-assessment - twinning + on focus groups) + WP3 Liset Grooten and Bert Vrijhoef - WP3 poster presentation.	https://integratedcarefoundation.org/events/icic18-18th-international-conference-on-integrated-care-utrecht
20-22 June 2018	EHMA 2018 Annual Conference	European	Through our Annual Conference, we look forward to bringing together policy makers, health managers, health professionals, educators and heads of research programmes. In this context, you will have the chance to interact, share knowledge and explore fundamental managerial and	Semmelweis University, in Budapest	EHMA	Policy-makers Public healthcare providers Research and academia Healthcare professionals	>300≤500		http://ehma.org/event/ehma-2018-annual-conference-making-happen/



Logfile for Dissemination & Communication Activities

Date	Name of the Event	Characteristics of Event	Brief description of the event	Location	Organiser	Targeted audience	Number of beneficiaries	SCIROCCO's Contribution: Who? What?	URL link for the event
2-4 July 2018	Bevan Commission International Conference 2018	International	The Bevan Commission held an international conference at which over 500 persons attended. Focusing on e.g., prudent health and care, a Wales fit for the future, plenary speakers included the First Minister of Wales, the Cabinet Secretary for health and social services. Break-out	Newport, Wales	Bevan Commission, Welsh Government, EIP on AHA	Policy-makers Public healthcare providers Healthcare professionals End users	>500≤1000	Presentation on innovation service delivery/SCIROCCO by Diane WHITEHOUSE (EHTEL). Pre-conference event attended by EIP on AHA community	www.bevancommission.org/en/news?id=74
2-4 July 2018	FORITAAL	National	First edition of a National fair dedicated to Research and Innovation for Active & Assisted Living, organized by AReSS in collaboration with Puglia Region and Technological District INNOVAL. During the event will be organized at least one workshop about Scirocco.	Lecce, IT	AReSS in collaboration with Puglia Region and the Technological District INNOVAL (Research and	Policy-makers Public healthcare providers Research and academia Regional/local administrations	>300≤500		
12. and 13. July 2018	High level action of the Ministry of Health of the Czech Republic to reforms of healthcare on occasion of WHO delegation visit in Prague	National	Presentations of national and WHO experts to 3 topics: public health, reform of primary care and integrated care, which was organized on occasion of WHO experts visit in Prague. The action was attended by the Minister, and deputy Minister and it was followed by decision to start	Prague, CR	Ministry of Health	Policy-makers Public healthcare providers	≤50	SCIROCCO maturity model and tool introduced, brief report about results of assessments of readiness for IC in the CR and other SCIROCCO countries.	
9-17 September 2018	82 ^a Fiera del Levante	National	82 ^a FIERA DEL LEVANTE is one of the most important trade fair in the Mediterranean Area. During this annual appointment, Puglia Region organizes exposition areas dedicated mostly to innovation and a program of events and workshops	Bari, IT	AReSS	Policy-makers Public healthcare providers Research and academia Regional/local administrations	>1000		http://fdl2017.fieradellevante.it/link-to-the-previous-edition
24-Oct-18	SCIROCCO Final conference	European	During the SCIROCCO final conference, you will learn about the self-assessment tool, the methodologies on how to apply the tool and the experience of regions in using it.	Brussels	SCIROCCO	Policy-makers Public healthcare providers Regional/local administrations Research and academia	>50≤100	Final conference	https://www.scirocco-project.eu/event/how-to-accelerate-scaling-up-of-integrated-care-in-europe/
22 November 2018	V Jornada Buenas prácticas en Atención Integrada en Euskadi	Regional	The conference aimed to share knowledge gained throughout the process of implementing integrated care in the Basque Country	Barakaldo, Basque Country	Osakidetza	Policy-makers Public healthcare providers Private healthcare providers Regional/local administrations	>50≤100	The organizers have asked us to present the project and the results in the congress	
28-Nov-18	Scotland's Annual Digital Health and Social Care Conference	National	The themes for this year's conference will pick up on the recommendations within Scotland's Digital Health and Social Care Strategy: Enabling, Connecting, Empowering. This will be a fantastic opportunity to hear about the 2018 Digital Health and Care Strategy and progress with implementation of digitally enabled	Glasgow	Scottish Government	Public healthcare providers Policy-makers National public administration Healthcare professionals Industry representatives	>300≤500	Exhibition to demonstrate the use of SCIROCCO tool	https://sctt.org.uk/event/scotlands-annual-digital-health-and-social-care-conference/
28 November - 1 December 2018	11th European Public Health Conference "Winds of change: towards new ways of improving public health in EHTEL Symposium"	European	The EPH Conference aims to contribute to the improvement of public health in Europe by offering a means for exchanging information and a platform for debate to researchers, policy makers, and practitioners in the field of public health and health services research as well as public	Ljubljana	European Public Health Association	Research and academia Public healthcare providers Private healthcare providers Regional/local administrations	>1000	Workshop on the use of the tool and experience of regions presented by Tamara Alhambra and Cristina Alexandru	www.ephconference.eu
3-5 December 2018	EHTEL Symposium	European	The 9th yearly EHTEL Symposium will be anchored on the well-being of European societies e.g. through health promotion and prevention policies. Participants will explore how user-driven digitisation – enabled by all those working to innovate in technologies and services – is delivering benefits to empower all stakeholders in health. The 2018	Brussels	EHTEL	Policy-makers Public healthcare providers Regional/local administrations Healthcare professionals Industry representatives	>100≤300	Maturity Model applied to 4 good practices to identify match-making opportunities	www.ehtel.eu/symposium

Logfile for Dissemination & Communication Activities

Date	Name of the Event	Characteristics of Event	Brief description of the event	Location	Organiser	Targeted audience	Number of beneficiaries	SCIROCCO's Contribution: Who? What?	URL link for the event
01-Feb-17	Artic Light eHealth Conference 2017	European	Arctic Light e-Health Conference 2017 is a captivating event uniting digital health professionals from across the globe in the arctic region of Norrbotten for two days of inspiration, networking and skill development. Top-level politicians, digital health thought leaders, A key national meeting point for professionals interested in tackling the challenge of chronicity in Spain. It is a matter of promoting the multidisciplinary forum where patients, professionals and administrations can discuss different strategies to respond to the challenge posed by chronicity.	Lulea (Sweden)	Norbotten County Council	Policy-makers National public administration Regional/local administrations Industry representatives	>300x500	- Second iteration of a standard SCIROCCO workshop of 90' under the title "Scaling Integrated Care in Europe – What does it take?" with Donna Henderson, Jon Txarramendieta, Lisa Igor Zabala (Osakidetza) - Oral presentation on the contextual analysis of maturity requirements and a poster.	http://alec2017.com/
02-03 March 2017	IX Congreso Nacional de Atención Sanitaria al Paciente Crónico	European		Oviedo (Spain)	SemFYC and SEMI	Policy-makers Regional/local administrations Public healthcare providers Private healthcare providers National public administration Industry representatives End users Healthcare professionals Research and academia	>500x1000		http://www.congresocronicos.org
15-16 March 2017	EHTEL Symposium	European	The yearly EHTEL Symposium convenes the European eHealth community - health policy leaders, strategic EU projects and initiatives, NGOs, industrialists and more stakeholders. The 2017 Event is inspired by EHTEL's championship for the Blueprint on Digital Transformation of Vitalis is the largest eHealth event in Scandinavia.Vitalis is a meeting point for everyone working strategically or operatively with business development and eHealth issues within healthcare and welfare. Visitors are from municipalities and county councils as well as from authorities and the private sector.	Brussels	EHTEL	Research and academia Regional/local administrations Public healthcare providers Industry representatives	>50x100	- A dedicated session in the parallel track of the EHTEL Innovation Initiative WG - A presentation from Enrique Barez (Osakidetza) on "Integrated approach of Pain Management"	www.ehtel.eu/symposium
25-27 April 2017	Vitalis	National		Gothenburg	Vitalis and The Swedish Exhibition & Congress Centre.	Policy-makers Public healthcare providers Research and academia Healthcare professionals	>1000	Lia to present the SCIROCCO project, specifically the MM and how it can support regions in transitioning to integrated care.	https://en.vitalis.nu/?_ga=1.98997406.1612853571.1478087525
08-10 May 2017	ICIC 2017	European	This annual conference brought together researchers, clinicians and managers from around the world who are engaged in the design and delivery of integrated health and social care. They shared experience and the latest evidence about integrating Public Health, Health and	Dublin	International Foundation for Integrated care	Policy-makers Public healthcare providers Regional/local administrations Regional/local administrations	>1000	- A SCIROCCO-dedicated to a focus group involved EIP on AHA B3 spring/EUREGHA members.	http://integratedcarefoundation.org/events/icic17-17th-international-conference-on-integrated-care-dublin
10-12 May 2017	eHealth Week	National	eHealth Week 2017 is organised by the Maltese Ministry of Health as part of their Presidency of the Council of the European Union, the European Commission, and HIMSS-CHIME International. The conference is organised in collaboration with the World Health Organization, Regional Office for Europe (WHO/Europe). eHealth Week 2017 will gather stakeholders from across the globe to address international hot topics related to healthcare IT, including "Cross-border exchange of	La Valette	Malta Presidency of EU + EC + HIMSS Europe	Policy-makers Public healthcare providers Research and academia Regional/local administrations Industry representatives End users	>1000	- Session "Smart Environments and Integrated Care: Helping Europeans to live better not just longer" - Booth	http://www.ehealthweek.org/home/index.php?eventid=198654&tabid=447653&
12-May-17	CoR Interregional Group on Health & Wellbeing	European	Second meeting of the Committee of Regions Interregional Group on Health & Wellbeing	Brussels	CoR	Policy-makers	≤50	Andrea Pavlickova, SCTT - Presentation on	Not available
24-May-17	SCTT Learning Network	National	SCTT Learning Network is an annual learning event organised jointly by SCTT, NHS 24 and Scottish Government. The aim of this event is to raise awareness about the implementation and scaling up of TEC solutions at national and European level.	Scotland	Scottish Centre for Telehealth and Telecare	Public healthcare providers Policy-makers Industry representatives Regional/local administrations	>300x500	Andrea Pavlickova, SCTT - Presentation on SCIROCCO Project	https://book.shsc.scot/teclarningnetwork2017
09-Jun-17	Transferring EU Public Policies into regional Social Innovation: improving AHA for a better society	European	European and non-European stakeholders working to improve the quality of life of older people will meet in Valencia in several parallel events and Conferences on 6-9 June 2017. They will discuss and propose innovative solutions contributing to encourage Active and Healthy Ageing	Valencia	Polibienestar Research Institute	Public healthcare providers Regional/local administrations Research and academia	>50x100	Donna Henderson - Presentation on SCIROCCO Project	http://www.polibienestar.org/polibienestar-celebra-su-semana-de-networking-internacional?lang=en
14-Jun-17	EHMA Annual Conference 2017	European	EHMA Annual Conference is an international knowledge sharing event, where participants from all around Europe and beyond have the opportunity to share their knowledge and explore fundamental managerial and policy issues. Hosted by Bocconi University, this year's	Milano	EHMA	Policy-makers Public healthcare providers Research and academia Healthcare professionals	>100x300	Marc Lange - Presentation on SCIROCCO as one element of a toolkit for managing digital transformation in healthcare	http://ehma.org/event/ehma-2017-annual-conference/
15-Jun-17	Smart Health	European	TBC	Budapest	French Institute		>50x100	Zdenek Güttler - Presentation on "Models and tools for assessments of readiness"	TBC
15-16/06/2017	eHealth Donostia	International	Meeting space between health professionals, managers, technology companies, university, patients and all those interested in the subject of eHealth, in a congress that seeks, with the participation and collaboration of all attendees, discuss, learn and generate knowledge and useful innovation for society.	Donostia	Osakidetza, SEDAP, Basque Country's Public University, ASD digital	Policy-makers Public healthcare providers Private healthcare providers Research and academia Healthcare professionals End users Industry representatives	>50x100	Jon Txarramendieta - Presentation of the Scirocco project through an oral communication	www.ehealthdonostia.com
12-Sep-17	14th AAATE Conference 2017	European	In this seminar we will assess some of the success factors related to organizational change and how these factors have been managed during the up-scaling and transfer of successful experiences. We will also look at tools that can help to understand how to support implementation,	Sheffield	Association for the Advancement of Assistive Technology in Europe	Policy-makers Research and academia Industry representatives	>100x300	One session in a satellite event on change management.	http://www.aaate2017.eu/
10-12 October 2017	European Week of Region and Cities 2017 - Brussels event	European	The European Week of Regions and Cities is an annual Brussels-based four-day event during which officials from regions and cities' administrations, as well as experts and academics, can exchange good practices and know-how in the field of regional and urban development.	Brussels	CoR & EC	Policy-makers Research and academia Regional/local administrations Industry representatives	>50x100	One session as "Partnership" under the theme: "Building resilient regions and cities" with a view to present and discuss innovative ways to foster change and in particular on how to make	http://ec.europa.eu/regional_policy/regions-and-cities/2017/index.cfm
11-Oct-17	WHINN Week	European	CHAFEAs organised the session for the EU projects funded by Health programme to demonstrate the added value of these projects for European citizens. This session was organised for the European journalists.	Odense	CHAFEA	Other	≤50	Andrea Pavlickova, SCTT - Presentation on SCIROCCO Project	Not available
21-Nov-17	European Week of Region and Cities 2017 - Local event	European	At this event, which will take place in the context of the Scottish Digital Health and Care Week, European Week of Regions and the Committee of the Regions 'Reflecting on Europe' initiative, we will bring together public policy-makers, healthcare professionals, representatives of social	Glasgow	NHS24	Policy-makers Research and academia Regional/local administrations Healthcare professionals	>50x100	The whole event was dedicated to SCIROCCO and gave the opportunity to learn from the experience of 10 regions in using the on-line tool as well as in comparing and contrasting the	https://www.eventbrite.co.uk/e/european-week-of-regions-local-event-meeting-the-challenge-of-ageing-putting-citizens-at-the-heart-tickets-35084711270
1-4 November 2017	European Public health Conference	European	The EPH Conference aims to contribute to the improvement of public health in Europe by offering a means for exchanging information and a	Stockholm	EPHA	Research and academia National public administration	>1000	We didn't participated	http://www.ephconference.eu

Date	Name of the Event	Characteristics of Event	Brief description of the event	Location	Organiser	targeted audience	Number of beneficiaries	SCIROCCO's Contribution: Who? What?	URL link for the event
			platform for debate to researchers, policy makers, and practitioners in the field of public health and health services research as well as public			national public administration and users			
28 November - 1 December 2017	12th Forum Risk Management in Sanita	National	"Forum Risk Management in Sanita" is the Italian fair dedicated to the safety of Patients. In 2017, it arrived at its XII edition and it represents an important stage for best practices and debates about the health system.	Firenze	Fondazione Sicurezza in Sanita	policy-makers research and academia healthcare professionals industry representatives	>100≤300	Francesca Avolio: presentation "Scirocco - Terzo Programma Salute Pubblica" during the session "Programmazione europea: salute pubblica, innovazione e ricerca"	http://www.forumriskmanagement.it/images/FORUMRISK12/PROGRAMMA/IMPAGINATO_PROGRAMMA_FORUMRI
29-Nov-17	MEFANET 2017	International	11th international conference of Czech and Slovak faculties of medicine, focused on e-learning and medical informatics in the education of medical disciplines	Brno, Czech Republic	Mefanet	research and academia industry representatives	>100≤300	Zdenek Güttler, Symposium: Applicability analysis of European examples of good practice in the domain of active and healthy ageing; Presentation of methods for Good practices	http://www.mefanet.cz/index-en.php?page=conference SK12_2017_web.pdf
06-Dec-17	Integrated Care summit	European	The Integrated Care Summit will offer delegates the chance to exchange knowledge, experience and new ideas in the design and delivery of the integrated health and social care agenda. Leading policy makers and informative best practice sessions will provide valuable learning as local	London	Dods Group Plc, Westminster Briefing	public healthcare providers and users healthcare professionals regional/local administrations	≤50	Lisa Lundgren presenting the SCIROCCO project focusing on use of the tool for national, regional and local healthcare providers	http://www.integratedcaresummit.co.uk/about-event

Date	Name of the Event	Characteristics of Event	Brief description of the event	Location	Organiser	Targeted audience	Number of beneficiaries	SCIROCCO's Contribution: Who? What?	URL link for the event
23-May-16	ICIC 2016	International	This annual conference brought together researchers, clinicians and managers from around the world who are engaged in the design and delivery of integrated health and social care. They shared experience and the latest evidence about integrating Public Health, Health and	Barcelona	International Foundation for Integrated care	Policy-makers Public healthcare providers Research and academia Regional/local administrations	>1000	Andrea Pavlickova, NHS 24 - Presentation of SCIROCCO Project; Donna Henderson, NHS 24 - Chair of the session, Presentation on the use of the B3 MM in	http://integratedcarefoundation.org/Events/icic17-17th-international-conference-on-integrated-care-dublin
16-Jun-16	eHealth Congress Donostia	International	Meeting place of internationally between health professionals, managers, technology companies, university, patients and anyone interested in technological innovations and health interventions in the field of digital health and integrated care.	Donostia -Spain	Osakidetza, SEDAP, Basque Country's Public University & Signo Foundation	Policy-makers Public healthcare providers Private healthcare providers Research and academia Healthcare professionals End users Industry representatives	>100€300	Jon Txarramendieta - Presentation of the Scirocco project through an oral communication	https://ehealthdonostia.com/english-info/
22-Jun-16	EIP on AHA B3 Action Group Meeting	European	This was the first of two annual face to face meetings of the B3 Co-ordination Group and the B3 Action Group. The B3 Action Group meeting served as an orientation meeting for the new B3 members that made commitments to the Group in the latest call for commitments, as	Brussels	EC/B3 Action Group Co-ordinators	Regional/local administrations Research and academia Industry representatives Public healthcare providers	>100€300	Andrea Pavlickova, NHS 24 - Presentation of SCIROCCO Project as Synergy proposal led by Br Action Group	https://ec.europa.eu/eip/ageing/repository_en
27-Jun-16	Innovation in Care Conference (INNOCCARE)	International	International Conference on Innovation in Care	Rotterdam	ELISAN network + city of Rotterdam	Policy-makers	>100€300	Elisa Valia - Polibienestar - Presentation of the project	http://www.kcse.eu/event/ensa-general-assembly-innovation-care-rotterdam-27-28-juni-2016
5-6 October 2016	6th Training School - "Upscaling & Mainstreaming Guidelines"	European	The workshop is mainly addressed to researchers, health and social care practitioners, health and social care providers and communities working in the implementation of integrated e-care services. The training will be divided into 3 main parts: Welcome & Approach; Actions & Success	Crete	Beyond Silos Project	Regional/local administrations Research and academia Public healthcare providers	≤50	Andrea Pavlickova, NHS 24 - Presentation on SCIROCCO Maturity Model " Maturity Model for Integrated Care"	https://beyondsilos.eu/news
9-12 November 2016	9th European Public Health Conference - All for Health - Health for All	European	The EPH Conference aims to contribute to the improvement of public health in Europe by offering a means for exchanging information and a platform for debate to researchers, policy makers, and practitioners in the field of public health and health services research as well as public	Vienna	European Public Health Association	Research and academia Public healthcare providers Private healthcare providers Regional/local administrations	>1000	Andrea Pavlickova, NHS 24 - Presentation of SCIROCCO Project; Donna Henderson, NHS 24 - Chair of the session - TBC	https://europa.org/
16-Nov-16	Good practices in integrated care in the Basque Country	Regional	Conference aimed to share knowledge gained throughout the process of implementing integrated care in the Basque Country	Donostia, Spain	Osakidetza	Policy-makers Public healthcare providers Private healthcare providers Regional/local administrations	≤50		
17-18 November 2016	European Conference on Clinical Research	European	European Conference on Clinical Research is international conference focused on clinical research. Regulatory Authorities, pharmaceutical industries, contract research organisations, patient associations, and academic groups are represented. Conference topics are The Internet of	Olomouc	European CRO Federation	Healthcare professionals Research and academia Private healthcare providers Industry representatives	>100€300		http://www.eucrof-conference.eu/target
22-Nov-16	Workshop on integration of health and social care: Reflexion of status in the CR and in the world	National	Workshop for senators and other stakeholders' representatives to introduce concepts of health and social care integration and trends, tools, status and conditions in the CR and in the world, examples of IC	Prague, Czech R	Senate of the CR, Charles University	Policy-makers	>50€100	Zdenek Gitter; Title of the 20 " lecture: Tools for development support of IC for chronically ill in EU countries	http://www.cello-llc.fhs.cuni.cz/CEL-55.html?news=3362&locale=cz
21-22 November 2016	World of Health IT (WoHIT)	International	The new HIMSS Europe World of Health IT (WoHIT) Conference & Exhibition	Barcelona	HIMSS-Europe, with the support of EHTEL, ...	Policy-makers Industry representatives National public administration	>500€1000	First iteration of a standard SCIROCCO workshop of 90' under the title "Scaling Integrated Care in Europe – What does it take?" with Stuart Anderson, Jon Txarramendieta, Lisa Lundgren and Marc Lange	http://www.worldofhealthit.org/ehome
05-Dec-16	DACOB Workshop	European		Brussels	Denmark European Office	Policy-makers Public healthcare providers Regional/local administrations National public administration	≤50	Andrea Pavlickova, NHS 24 - Presentation on SCIROCCO Maturity Model	www.southdenmark.com/cases/worksh
07-Dec-16	EIP on AHA Summit	European	The annual conference of EIP on AHA partners	Brussels	EC	Policy-makers National public administration Regional/local administrations Private healthcare providers Industry representatives	>1000	Booth in the exhibition area + Presentation "Achievements of the B3 Action Group on Integrated care"	https://ec.europa.eu/eip/ageing/repository_en
14-Dec-16	HSPA Meeting	European	The annual conference of EIP on AHA partners	Vienna	EC	Policy-makers	≤50	Andrea Pavlickova, NHS 24 - Presentation on application of SCIROCCO tool to assess 49 good practices in integrated care and identify the success factors and transferability elements of	www.ec.europa.eu/health/systems_per

Annex II Programme of the SCIROCCO Final Conference

Time	Session Title
09.00	Registration and refreshments
09.30	<p>Introduction and welcome</p> <p><i>Donna Henderson</i> TEC and Digital Healthcare Innovation Division, Scottish Government</p>
09.40 - 10.00	<p>Integrated Care - European Commission's Perspective</p> <p><i>Filip Domanski, DG Santé, European Commission</i></p>
10.00 - 10.20	<p>Integrated People Centred Care - WHO Perspective</p> <p><i>Nuria Toro Polanco, WHO, Switzerland</i></p>
10.20 - 10.40	<p>Integrated Care in Flanders- A Regional Perspective</p> <p><i>Tom Vermeire, Flanders Agency for Care and Health, Belgium</i></p>
10.40 - 11.00	<p>From B3 Maturity Model on Integrated Care to a Validated Tool</p> <p><i>Dr Andrea Pavlickova,</i> TEC and Digital Healthcare Innovation Division, Scottish Government <i>Prof Bert Vrijhoef and Liset Grooten, Vrije Universiteit Brussels</i></p>
11.00 - 11.20	Coffee Break
11.20 - 11.40	<p>From a Conceptual Model to a Self-Assessment Tool for Integrated Care</p> <p><i>Prof Stuart Anderson and Dr Cristina-Adriana Alexandru</i> University of Edinburgh</p>
11.40 - 12.30	<p>Assessing the Maturity of Healthcare Systems using the SCIROCCO Tool</p> <p><i>Dr Cristina-Adriana Alexandru, University of Edinburgh</i></p> <p>Spotlight on the Experience of SCIROCCO Regions</p> <ul style="list-style-type: none"> • <i>Igor Zabala, Osakidetza, Basque Country, Spain</i> • <i>Lisbeth Löpare Johansson, Norrbotten Region, Sweden</i> • <i>Petr Struk, Ministry of Health, Olomouc Region, Czech Republic</i> • <i>Giovanni Gorgoni, AReSS Puglia Region, Italy</i> • <i>Dr Margaret Whoriskey, TEC and Digital Healthcare Innovation Division, Scottish Government, Scotland</i> <p>Facilitated discussion moderated by Donna Henderson, TEC and Digital Healthcare Innovation Division, Scottish Government</p>
12.30 - 13.30	Lunch - Demo of the SCIROCCO Online Tool

Time	Session Title
13.30 - 14.00	<p>Assessing Good Practices for Adoption and Transferability</p> <p><i>Prof Stuart Anderson, University of Edinburgh</i></p> <p>Spotlight on Good Practice - Pain Management</p> <p><i>Enrique Barez, Integrated Organisation Araba, Osakidetza, Basque Country</i></p>
14.00 - 15.00	<p>How the SCIROCCO Tool Facilitates Knowledge Transfer</p> <p><i>Dr Cristina-Adriana Alexandru, University of Edinburgh</i></p> <p>Spotlight on Twinning and Coaching in SCIROCCO regions</p> <ul style="list-style-type: none"> • <i>Esteban de Manuel Keenoy, Kronikgune, Basque Country, Spain</i> • <i>Lisa Lundgren, Norrbotten Region, Sweden</i> • <i>Zdenek Gutter, University Hospital Olomouc, Czech Republic</i> • <i>Francesca Avolio, AReSS Puglia Region, Italy</i> • <i>Morag Hearty, NHS Lanarkshire, Scotland</i> <p>Facilitated discussion moderated by Donna Henderson, TEC and Digital Healthcare Innovation Division, Scottish Government</p>
15.00 - 15.20	Coffee Break
15.20 - 15.45	<p>Lessons Learned and Policy Recommendations</p> <p><i>Diane Whitehouse, EHTEL</i> <i>Dr Tamara Alhambra, University of Valencia</i></p>
15.45 - 16.00	<p>SCIROCCO Self-Assessment Tool - Beyond the Project</p> <p><i>Marc Lange, EHTEL</i></p>
16.00	<p>Conclusive remarks</p> <p><i>Dr Margaret Whoriskey, TEC and Digital Healthcare Innovation Division, Scottish Government</i> <i>Donna Henderson, TEC and Digital Healthcare Innovation Division, Scottish Government</i></p>
16.20 - 17.30	Networking Reception

Annex III Summary of registered participants for SCIROCCO Final Conference

COUNTRY	No of Registrations	COUNTRY	No of Registrations
Belgium	32	Netherlands	5
Czech Republic	4	Poland	3
Denmark	1	Portugal	1
Germany	1	Spain	17
Hungary	1	Sweden	6
Italy	12	Switzerland	1
Luxembourg	1	UK	11
Total number of registrations		96	

ORGANISATIONS REPRESENTED	ORGANISATIONS REPRESENTED
Age Platform	Laboratoire Reunis
Assembly of European Regions	Maastricht University
EHTEL	University Rotterdam
ERRIN	MedApp
EUREGHA	Narodowy Fundusz Zdrowia, Poland
European Commission	Academic Medical Centre of Lisbon
European Health Management Association	Andalucian Institute of Public Health
European Policy Centre	GENCAT
Flanders Agency for Care	Junta de Andalucia
Health First Europe	Kronikgune
Hope	Osakidetza
Optimity Advisors	Red Farma
PSS	Salud Juntaex
RIZIV-INAMI	University of Valencia
Universel Pres	Norbotten Region
Universiteit Antwerpen	North Sweden EU Office
Vrije Universiteit Brussels	WHO
Ministry of Health, Czech Republic	European Health Future Forums
National Telemedicine Centrum, Czech Republic	European Social Network
South Denmark EU Office	International Foundation for Integrated Care
Empirica	NHS Lanarkshire
University of Pecs, Hungary	NHS National Services Scotland
Federsanita ANCI	Scottish Government
PROMIS	University of Edinburgh
Puglia Region	

Annex IV Summary of web stream participation in Final Conference

No of Webstream Participants
30

Webstream Participants' Organisations
Apothekerverband Schleswig-Holstein
Asl Bt
Assembly of European Regions
BIOCRUCES
Bureau de bont
Development Department
European Commission
GezondheidFabriek
Government
ihe-europe
MTÜ Elu Dementsusega
NHS
NHS Forth Valley
PMV
Quarriers
SCIROCCO
SPF Health care Belgium
Synsana European Economic Interest Grouping
Talteh
The European Association of Hospital Pharmacists
UDEUSTO
Universidad de Valencia
Universidade do Algarve
UoE
VITO MASTRORILLI
West Lothian Council

Annex V Consolidation of collected evaluation forms (16) of SCIROCCO Final Conference

1. Which stakeholder group do you represent? (please tick - *more than one if relevant*)

Stakeholder Group	Number	Stakeholder Group	Number
Policy makers	2	Research / academia	4
Public healthcare providers	2	Healthcare professionals	1
Private healthcare providers	0	Industry	0
Regional/local administrations	5	End users / citizens	0
National public administrations	1	NGO	1

2. How did you find out about the conference? (please tick)

Source	Number
European networks alerts	5
SCIROCCO website	3
Directly from the SCIROCCO community	3
EIPonAHA	2
Invited by a member region	1
Regional communication	1
Partner of the project	1
SCIROCCO Twitter account	0

3. Please rate the quality of the presentations: (please tick)

Title of presentation	Excellent	Good	Average	Poor
Integrated Care, three perspectives from WHO, EC and Flanders	7	7	1	
From B3 Maturity Model on Integrated Care to a Validated Tool	7	7		
From a Conceptual Model to a Self-Assessment Tool for Integrated Care	8	4		
Assessing the Maturity of Healthcare Systems using the SCIROCCO Tool	8	3	1	
Assessing Good Practices for Adoption and Transferability	6	7		
How the SCIROCCO Tool Facilitates Knowledge Transfer (twinning and coaching)	7	6		
Lessons Learned and Policy Recommendations	7	7		
SCIROCCO Self-Assessment Tool - Beyond the Project	7	5		

4. Did you find the conference relevant to your own work activities?

Relevance	Number
Not at all relevant	0
Slightly relevant	0
Moderately relevant	3

Extremely relevant	11
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5. What are the key messages/observations that you are taking home from the workshop?

“The SCIROCCO self-assessment Tool is for reasoning, discussing and comparing, not for judging.”

“SCIROCCO encourages mutual learning.”

“The value of sharing targeted areas of practice but also ambitions. There are different solutions available for similar issues.”

“The self-assessment Tool works to facilitate communication and exchange of knowledge, which is important in bigger and diverse societies.”

“There is still much to do to scale integrated care in Europe and to reach the standardization. On the other hand, different countries and regions are already communicating efficiently.”


“Useful experience for the regions, in particular on the use of the SCIROCCO Tool. Good outcomes from the twinning and coaching. Positive atmosphere among the project’s partners.”

“There is a need for assessment tools which help the IC standardizers to speak the same language.”

“Utility of the assessment Tool, which is tested in different regions.”

“SCIROCCO is an EIPonAHA (European) asset that needs to be taken further and practically used in different circumstances.”

6. Do you have any suggestions for the improvement of the Conference ?



“More time for
discussion.”